



Meeting of the Social Services Transportation Advisory Council

MEETING LOCATION

Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

Or join via Zoom

<https://us06web.zoom.us/j/89205172228?pwd=MWZUcThQaGZEEeGxZUFJRFp2dmIEUT09>

Meeting ID: 892 0517 2228

Passcode: 522482

Call in: +1 408 638 0968

DATE

April 30, 2024

TIME

12:00 PM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who Has a Disability
Alycia Falley, Vice Chair	Local Social Service Provider for Persons with Disabilities
Rosalind Esqueda	Social Service Transportation Provider for Seniors
Monty Cox	Social Service Transportation Provider for Seniors
Bertha Vega	Local Social Service Provider for Persons of Limited Means
Vincent Parker	Social Service Transportation Provider for Persons with Disabilities
Michelle Hernandez	Local Social Service Provider for Seniors
Franklina Bogan	Potential Transit User Who is 60 Years of Age or Older
Lynda Schafhauser	Potential Transit User Who is 60 Years of Age or Older
Olga Olivia Saucedo-Garcia	Local Social Service Provider for Seniors

REASONABLE ACCOMMODATIONS AND ADA

MCTC has adopted a Reasonable Accommodations Policy that provides a procedure for receiving and resolving requests for accommodation to participate in this meeting (see <https://www.maderactc.org/administration/page/reasonable-accommodations-policy>). If you need assistance in order to attend the meeting, or if you require auxiliary aids or services, e.g., listening devices or signing services to make a presentation, MCTC is happy to assist you. Please contact MCTC offices at (559) 675-0721 so such aids or services can be arranged. Requests may also be made by email to sandy@maderactc.org, or mailed to 2001 Howard Road, Suite 201, Madera, CA 93637. Accommodations should be requested as early as possible as additional time may be required in order to provide the requested accommodation; 72 hours in advance is suggested.

AGENDA

At least 72 hours prior to each regular MCTC Social Services Transportation Advisory Council meeting, a complete agenda packet is available for review on the [MCTC website](#) or at the MCTC office, 2001 Howard Road, Suite 201, Madera, California 93637. All public records relating to an open session item and copies of staff reports or other written documentation relating to items of business referred to on the agenda are on file at MCTC. Persons with questions concerning agenda items may call MCTC at (559) 675-0721 to make an inquiry regarding the nature of items described on the agenda.

INTERPRETING SERVICES

Interpreting services are not provided at MCTC's public meetings unless requested at least three (3) business days in advance. Please contact MCTC at (559) 675-0721 during regular business hours to request interpreting services.

Servicios de interprete no son ofrecidos en las juntas públicas de MCTC al menos de que se soliciten con tres (3) días de anticipación. Para solicitar estos servicios por favor contacte a Evelyn Espinosa at (559) 675-0721 x 5 durante horas de oficina.

MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the SSTAC may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

SSTAC meetings are recorded. Copies of recordings are available upon request, or recordings may be listened to at the MCTC offices by appointment.

PUBLIC COMMENT

If you are participating remotely and wish to make a comment on a specific agenda item during the meeting, please use the “Raise Hand” feature in Zoom and you will be called on by the chair during the meeting. You can also submit your comments via email to publiccomment@maderactc.org. Comments will be shared with the SSTAC and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow the re-connection of all members of the SSTAC, staff, and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items, and notice of the continued meeting will be provided.

Agenda

Item	Description	Enclosure	Action
1.	Roll Call		
2.	Public Comment		
3.	Approve Minutes of the February 6, 2024, Social Services Transportation Advisory Council Meeting	Yes	Action
4.	Unmet Transit Needs Comment Analysis <ul style="list-style-type: none"> • Madera County “Unmet Transit Need” and “Reasonable to Meet” Definitions • Unmet Transit Needs Comments Summary Table – Potential Unmet Transit Needs – FY 2024-2025 • Unmet Transit Needs Comments FY 2024-2025 	Yes	Action
5.	Appoint SSTAC Representative to attend MCTC Policy Board Meeting on May 29, 2024	No	Action
6.	Discuss Future Meetings Tuesday, August 6, 2024, at noon Tuesday, November 5, 2024, at noon Tuesday, February 4, 2025, at noon Tuesday, April 29, 2025, at noon		Discussion
7.	Announcements		
8.	Adjourn		



ITEM 3

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL

MINUTES

DATE

Tuesday, February 6, 2024

The regular meeting of the Social Service Transportation Advisory Council was held Tuesday, February 6, 2024, and was called to order by Chair Frank Simonis, at 12:05 pm.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Has a Disability – appeared via Zoom
Bertha Vega, Local Social Service Provider for Persons of Limited Means
Michelle Hernandez, Local Social Service Provider for Seniors*
Olga Olivia Saucedo-Garcia, Local Social Service Provider for Seniors
Franklina Bogan, Potential Transit User Who is 60 Years of Age or Older
Lynda Schafhauser, Potential Transit User Who is 60 Years of Age or Older*
Monty Cox, Social Service Transportation Provider for Seniors
Alycia Falley, Vice Chair, Social Service Provider for Persons with Disabilities*

MEMBERS ABSENT

Vincent Parker, Social Service Transportation Provider for Persons With Disabilities
Rosalind Esqueda, Social Service Transportation Provider for Seniors

MCTC STAFF PRESENT:

Natalia Austin, Senior Regional Planner
Evelyn Espinosa, Senior Regional Planner
Jeff Findley, Principal Regional Planner
Troy McNeil, Deputy Director/Fiscal Supervisor
Sandy Ebersole, Administrative Analyst

VISITORS PRESENT:

John Saucedo, Chukchansi Tribe
Keyomi Jones, Caltrans District 6
Orianna Walker, ICWA
Pamela Mayshack
Phone In – (559) 981-XXXX

1. Roll Call

At 12:05 pm, Chair Frank Simonis called the meeting to order and instructed that the roll call for attendance be taken. Later, after three more members joined after roll call, it was determined that a quorum was present.

2. Public Comment

Pamela Mashack, paratransit rider: Appreciates the changes to the schedules, but is adjusting because the recent changes to the Madera Metro transit schedules came as a big surprise. She has been taking the bus since 2009 and would love it if, when they make major changes, they do it when the weather is nice, and not when it's cold. It is hard for seniors to get around when the weather is cold, so please consider the seniors when making the changes as far as the weather is concerned.

3. Approve Minutes of the November 16, 2023, Social Services Transportation Advisory Council Meeting

Olga Saucedo-Garcia moved to approve the minutes of the November 16, 2023, Social Services Transportation Advisory Council Meeting.

Seconded by Alycia Falley

Roll Call Vote:

Ayes: Frank Simonis, Bertha Vega, Michelle Hernandez, Olga Saucedo-Garcia, Franklina Bogan, Lynda Schafhauser, Monty Cox, Alycia Falley

Noes: None

Abstain: None

MOTION CARRIED UNANIMOUSLY

4. Local Transit Agency Updates

Monty Cox from Madera County gave an update on the County's transit system (MCC). Two new staff members, an analyst and an accountant, have joined the transit operations staff in the last year. The County is in the last year of a five-year contract for operations, so they are preparing an RFP to get proposals for a new operator by July 1, 2024. Orders have been placed for six new buses – three electric and three gas. At the Almond Yard, a bus wash, electric infrastructure to accommodate sixteen buses, and solar panels are being installed. The County has hired a consultant to study how microtransit can be implemented in the County. They are currently in the information-gathering phase of the study. The County has become a direct recipient of federal money this year and is in the process of putting schedules at every bus stop. Chair Simonis asked about fares for microtransit. Monty Cox clarified that the microtransit fares would be higher than typical fares but would be lower than Uber or Lyft. The vehicles used for the new microtransit service would be a transit style van. Franklina Bogan asked which drivers would be used for the microtransit service. Monty Cox answered that they will be hiring more drivers to implement the microtransit service. Lynda Schafhauser asked about the relocation of the Madera Amtrak Station to Avenue 12. Monty Cox answered that it is scheduled for 2025 and there will be bus service to the new station since it will be near the Madera College. Natalia Austin also referenced the High-Speed Rail website to find information about the

Madera Station Relocation.

Xochitl Villasenor from the City of Madera gave an update on the City's transit system (Madera Metro). The routes have been assessed and the City is piloting a new route system, starting January 6, 2024. The City went from a numbered route system to a color line system. The stop to Amtrak has been paused until February. The City now has four routes. They are open to feedback from the community and there are some stops that they had to reinstate due to feedback from the community. Since they are still in the pilot phase, they have not printed new schedules but hope to have all the issues worked out by the end of the month. They also had some issues with stops on the highway right-of-way. So, the City is working with Caltrans to get approval for those stops. The unmet transit needs finding for last year was to add shelters and benches at the stops. There has been some progress and some semi-seats have been installed. Franklina Bogan asked how many people the average bus stop accommodates. Xochitl Villasenor answered that the semi-seats only accommodate two people. The benches and shelters accommodate four to six people. Chair Frank Simonis clarified that the city did a cost estimate to determine how many shelters would be needed to accommodate current ridership. Olga Saucedo-Garcia commented that she has received positive feedback regarding the new system changes from the seniors that frequent the senior centers. The seniors ride together to the center and appreciate the new stop locations.

Natalia Austin from MCTC gave an update on the City of Chowchilla's transit system since the City's transit manager was unable to attend the meeting. Chowchilla's finding for FY 2023-2024 is there were no unmet transit needs, but they are always open to feedback from the riders and community to better serve the growing population. In harmony with this, they are planning to electrify the fleet and modernize the infrastructure to include a contactless/mobile payment system with SB 125 funding. All of this aligns with the state's goal of having an all zero-emission bus fleet by 2040. To enhance the service, they have installed two new bus shelters and purchased two new vehicles with LCTOP, SGR, PTMISEA, and Measure T funding, with an emphasis on prioritizing the safety of the riders, efficiency of the transit system, and reliability of the service. The transit department is also collaborating with the City of Chowchilla's Community Development department to install additional bus shelters on the west side of town. Chowchilla Transit will continue to pursue funding opportunities and partnerships with other agencies to provide more innovative services. A map and pictures of the new and proposed shelter improvements were shown. Franklina Bogan asked about lighting at the shelters using solar panels. Xochitl Villasenor mentioned that the shelters that the City of Madera is installing will also have solar panels to power the lights at the shelters.

5. Unmet Transit Needs FY 2024 - 2025

Natalia Austin from MCTC gave a summary of the unmet transit needs process, information about the ways that the public can provide comments, and the location for the unmet transit needs workshops that will be held in March. She also shared that she would send out a social media package to make it easy for the Council and others to share

the information and get the word out. Chair Frank Simonis mentioned that he would help put up flyers and share the information on Facebook. Troy McNeil from MCTC, mentioned that there will be several townhall meetings in March which will be an opportunity for the public to provide comments on transit needs and Measure T.

6. Announcements

Natalia Austin announced that MCTC launched a new quarterly newsletter, The Commission Vision.

7. Adjourn

Meeting was adjourned by Chair Frank Simonis at 12:57 PM



AGENDA ITEM: 4

PREPARED BY: Natalia Austin, Senior Regional Planner

SUBJECT:

The Social Services Transportation Advisory Council will analyze public comments received to determine if there are any transit needs that meet the adopted definitions of “Unmet Transit Need” and “Reasonable to Meet” before making a recommendation of findings to the MCTC Policy Board.

Enclosure: Yes

Action:

Recommend the MCTC Policy Board adopt by resolution a finding of fact for Fiscal Year 2024-2025 with the following options for each jurisdiction within Madera County:

- a.) There are **no unmet transit needs**, or
- b.) There are **no unmet transit needs that are reasonable to meet**, or
- c.) There are **unmet transit needs**, including needs that are reasonable to meet.

BACKGROUND:

The Transportation Development Act (TDA) provides two major sources of funding for public transportation: The Local Transportation Fund (LTF) and the State Transit Assistance fund (STA). These funds are for the development and support of public transportation needs that exist in California and are allocated to each eligible county based on population, taxable sales and transit performance.

All counties eligible for this funding are required to establish and implement a process of citizen participation, utilizing the Social Services Transportation Advisory Council (SSTAC) to identify the needs of transit dependent or disadvantaged persons. CA PUC Section 99238.5 (a) requires that this process provides at least one public hearing annually.

If the MCTC Policy Board through the unmet transit needs process identifies an “unmet transit need” and determines the need is “reasonable to meet”, these transit needs must be met before any TDA funds are expended for non-transit uses, such as street and road projects. (Definitions of “unmet transit need” and “reasonable to meet” were adopted by the MCTC Policy Board and are attached for reference.)

According to CA PUC Section 99401.5 (c), an agency's determination of needs that are “reasonable to meet” shall not be made by comparing unmet transit needs with the need for streets and roads. Annually, the SSTAC makes a recommendation to the MCTC Policy Board that:

- There are no unmet transit needs, or
- There are no unmet transit needs that are reasonable to meet, or
- There are unmet transit needs, including needs that are reasonable to meet.

SUMMARY:

In accordance with the Transportation Development Act (TDA), MCTC held a public hearing on April 24, 2024, to solicit public comment regarding transit needs in Madera County. MCTC also received comments regarding unmet transit needs through mail, email, phone, social media and an online survey. Additionally, during the month of March, MCTC hosted seven workshops in various locations throughout the county for residents to learn about the unmet transit needs process and to receive assistance in filling out comment forms.

MCTC staff have provided all transit related public comments received through these efforts between the period of July 1, 2023, through April 24, 2024, for the SSTAC to evaluate and apply the “Unmet Transit Need” and “Reasonable to Meet” MCTC Policy Board adopted definitions.

For more information, please contact Natalia Austin at naustin@maderactc.org or 559-675-0721 ext. 6.

FISCAL IMPACT:

No fiscal impact to the approved 2023-24 Overall Work Program and Budget.



**Madera County Transportation Commission
Unmet Transit Needs and Reasonable to Meet Definitions
Policy Board Adopted by Resolution No. 22-01**

The Madera County Transportation Commission adopted the following definitions for its Unmet Transit Needs process:

- A. **UNMET TRANSIT NEEDS**: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. **REASONABLE TO MEET**: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
1. **Feasibility**
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c)).
 - Sufficient ridership potential exists for new, expanded, or revised transit services.
 - The proposed transit service will be safe and comply with local, State and federal law.
 2. **Community Acceptance**
 - The proposed transit service has community support from the general public, community groups, and/or community leaders.
 3. **Benefit to Population**
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.
 4. **Cost-Effective**
 - The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
 - The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
 5. **Consistent with Intent of Existing Transit Service(s) and Plans**
 - Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).



- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO

FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements						
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans		
NEW SERVICE										
1	Travel to St.Agnes Community Hospital in Fresno by Madera Metro Dial-a-Ride		At the SSTAC meeting held on 11/16/23, the SSTAC acknowledged that there is a need for residents of Madera County to access hospitals in Fresno, since there are no hospitals in Madera at this time.	County (MCC): a.) Madera County provides Fixed Route service from Madera to Valley Children's Medical Center, where customers can connect to Fresno Area Express to get to destinations (including medical) in the City of Fresno. b.) Madera County provides the Medical Escort service on Tuesday, Wednesday, & Thursday specifically for medical trips to the Fresno and Clovis Area.						
2	Connect to Merced, specifically to the Merced Amtrak Station			County (MCC): Currently there is not enough documented demand for a route to Merced. There was a route in the past that was discontinued due to low ridership. The Madera Metro Blue Line serves the Madera Amtrak Station (MDR). Amtrak tickets from Madera to Merced cost \$9.00 for a direct one-way trip and have six different time options. The train ride takes less than 35 minutes.						

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO

FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements					
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans	
EXPANDED SERVICE									
3	Add service on Sundays in the city of Madera.		Madera (Madera Metro): Dial-a-Ride service is available on Sundays. A greater need would have to be established (i.e. community acceptance, potential ridership) before amending the budget and contracting with MV Transit to add a fixed route service on Sundays.						
4	Provide a stop near Sherwood Way to get to Madera College.		Madera (Madera Metro): To get to the Madera City College from Sherwood Way, there are a couple of options. A rider can reserve Dial-a-Ride to get to the college, or they can use the fixed route system. To use the fixed route system, get on the bus at one of the three bus stops along Sherwood Way. Take the blue line to Walgreens, then transfer to the green line to get to the college.						
5	Provide service later in the evenings in Madera after 5:30 PM		A response to this comment will be provided at the SSTAC meeting.						
6	Provide service to all the Camarena Clinics		Madera (Madera Metro): All but two of the Camarena clinics are being served by the current route system. In most cases, the riders are dropped off right at the clinic.						
7	Add later service to/from the community of La Vina, so riders can make it back home from appointments that run late.		A response to this comment will be provided at the SSTAC meeting.						
8	Add more frequency in the community of La Vina.		County (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.						

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO

FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements					
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans	
9 Provide service in Chowchilla until 5PM and add weekend service			Chowchilla (CATX): Several years ago, the City approved a pilot program with extended hours until 5 pm. For two years it was underutilized, so the service was discontinued. The City will continue to monitor community needs to determine if there should be an extension of service hours based on information collected during outreach efforts and ridership data.						
10 Provide service to Valley Children's Hospital at 8PM and back to Yosemite Avenue in Madera at 7AM			County (MCC): Currently there is not enough documented demand for transit service to Valley Children's Hospital in the evenings						
11 Provide medical transit service from the mountains (Eastern Madera County) to hospitals in Fresno, Madera, or Mariposa.			The County currently provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays.						
12 Add a stop closer to Road 200 in North Fork			County (MCC): We do not have enough documented demand for a new stop that would require us to add ten minutes to the route at this time.						

APPLICATION OF "UNMET TRANSIT NEED" AND "REASONABLE TO MEET" MCTC POLICY BOARD ADOPTED DEFINITIONS TO

FY 2024- 2025 UNMET TRANSIT NEEDS PUBLIC COMMENTS (received July 1, 2023 - April 24, 2024)

PUBLIC COMMENT	IS THIS AN UNMET NEED?	SSTAC RECOMMENDATION / DISCUSSION	TRANSIT AGENCY RESPONSE	Reasonable to Meet Requirements						
				Feasibility	Community Acceptance	Benefit to Population	Cost Effective	Consistent with Existing Service and Plans		
AMENITIES OR IMPROVEMENTS										
13	Ability for users to save the transit schedules (Madera Metro)	No	At the SSTAC meeting held on 11/16/23, it was determined that there are many ways for Madera Metro transit users to access and save schedules. They are available in hardcopy or available for download on each agency's website.	A response to this comment will be provided at the SSTAC meeting.						
14	Add a bus shelter at the store in La Vina			Currently, there is not sufficient room for a shelter at the store; however, the County will continue to work with the store owner to find a solution.						
15	Add trash cans at the stops in La Vina			A response to this comment will be provided at the SSTAC meeting.						
16	1.)Add more lighting at bus stops and along the routes to bus stops in La Vina 2.) Add lighted schedules to show if the bus is running on time			A response to this comment will be provided at the SSTAC meeting.						
17	Add a bench at the stop on La Vina Street			Currently, there is not enough room for a shelter or bench in the residential areas of La Vina. We will continue to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.						



Unmet Transit Needs Comments

FY 2024-2025

July 1, 2023 – April 24, 2024

1. Comment Form – Mail:

Name: Fanny Sofia De La O – Madera

Received: October 24, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Metro Dial-A-Ride (DAR)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: St. Agnes Community Hospital in Fresno. Above all for people over 60 like me. We need help*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Metro (DAR) for hospital appointments in Fresno*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I haven't had any issues, and the drivers are very kind*.

Madera County Response (MCC):

a.) Madera County provides Fixed Route service from Madera to Valley Children's Medical Center, where customers can connect to Fresno Area Express to get to destinations (including medical) in the City of Fresno.

b.) Madera County provides the Medical Escort service on Tuesday, Wednesday, & Thursday specifically for medical trips to the Fresno and Clovis Area.

2. Online Survey #1

Name: Anonymous

Received: September 7, 2023

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I want to save the schedules*.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

SSTAC Response: There are many ways to access and save the schedules. They are available in hardcopy or available for download on each agency's website.

3. Online Survey #2

Name: Anonymous

Received: September 9, 2023

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No.

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I never have problems when riding it.

4. Online Survey #3

Name: Sarai Ortiz

Received: February 14, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: I would if there was public transportation on Sundays, since that is the day the farm workers have off. The major attractions are the San Joaquin Church, Walmart, Lions Park*.

Q3: Describe the transit improvements(s) you are requesting.

A3: The last changes were good, maybe if the route would reach the train station, go by Camarena kids on Yosemite, by the fire station, the Toro Loco store, DDS or a stop by Country Club would have more ridership*.

Q4: Do you feel safe using transit? Why or why not?

A4: No, because of the waiting time, it can be more than 1 hour and then it won't come by. Perhaps if they had fixed schedules, even if they take 1 hour, but with the schedule set and update the schedules on-line, it will improve planning when to take the bus. Inside the bus there are no issues, the drivers are good drivers, and the use of seatbelts is also good*.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Thank you, I took the bus for a long time, and I was waiting for the opportunity to share my thoughts, since there wasn't that option before*.

City of Madera Response (Madera Metro): Dial-a-Ride service is available on Sundays. There have been some comments in the past regarding additional service on Sunday. The City of Madera conducted a *Transit Plan Services Assessment* that was completed in July 2023. The newest route changes that have been implemented have been based on the results of the assessment. A greater need would have to be established (i.e. community acceptance, potential ridership) before amending the budget and contracting with MV Transit to add a fixed route service on Sundays.

St. Joachim's Catholic Church, Camarena Kids, and Walmart are being served by the current fixed route system on Monday - Saturday.

5. Online Survey #4

Name: Anonymous

Received: February 21, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No

Q3: Describe the transit improvements(s) you are requesting.

A3: A connection to Merced, specifically to Merced Amtrak station

Q4: Do you feel safe using transit? Why or why not?

A4: In general, yes. Though I have not used Madera County services.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Please consider connections to Merced. Thank you!

Madera County Response (MCC):

Currently there is not enough documented demand for a route to Merced. There was a route in the past that was discontinued due to low ridership. The Madera Metro Blue Line serves the Madera Amtrak Station (MDR). Amtrak tickets from Madera to Merced cost \$9.00 for a direct one-way trip and have six different time options. The train ride takes less than 35 minutes.

6. Online Survey #5

Name: Anonymous

Received: March 1, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: Time punctuality for Madera Community College students.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

City of Madera Response (Madera Metro): The City values punctuality as a crucial aspect of a dependable and efficient transit system, a principle embraced by Madera Metro. Various reasons can cause a bus to run late, which would typically be categorized as an operational concern.

7. Comment Form – In-person Workshop

Name: Esther Cuevas V – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Camarena Health. There needs to be a returning bus after 1 pm because doctors take their time*.

Q3: Describe the transit improvements(s) you are requesting.

A3: At least three times per week to go to the doctor*.

Q4: Do you feel safe using transit? Why or why not?

A4: Always*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

8. Comment Form – In-person Workshop

Name: Bertha Garcia – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: La Vina, Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: There aren't buses that go directly to the hospital*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Bus to come more days to per week and more frequently, like every half-hour. More stops in the City, more shelters, trash pick-up.*.

Q4: Do you feel safe using transit? Why or why not?

A4: No, the bus schedule makes me feel unsafe*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

9. Comment Form – In-person Workshop

Name: Guadalupe Nuñez – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: La Vina, Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Connections to medical sites like Camarena, routes to the Madera College*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Street lighting, sidewalks towards the store, electronic signage with bus schedule. Bus to come more often, more days, for more hours, and going to more places*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

MCC and the Madera Metro have fixed routes to Madera College. The Madera Metro's fixed routes service all but two of the Camarena clinics.

10. Comment Form – In-person Workshop

Name: Lourdes Castillo – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: MCC only arrives 3 times per week and I have to plan my trips.*.

Q3: Describe the transit improvements(s) you are requesting.

A3: MCC should arrive 4-5 times per week*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

11. Comment Form – In-person Workshop

Name: Armando Martes – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro, Metro Dial-A-Ride, Madera County Connection (MCC), MCC Madera Dial-A-Ride, MCC Chowchilla Dial-A-Ride

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Yes, to La Vina*.

Q3: Describe the transit improvements(s) you are requesting.

A3: We need one bus stop at the La Vina Store*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, very safe*.

Madera County Response (MCC): Currently, there is not sufficient room for a shelter at the store; however, the County will continue to work with the store owner to find a solution.

12. Comment Form – In-person Workshop

Name: Lidia Tinajero – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC), other

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: No*.

Q3: Describe the transit improvements(s) you are requesting.

A3: More days and more times per day. Everyday and every 3 hours*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, it is comfortable and safe*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

13. Comment Form – In-person Workshop

Name: Catalina Ceja de Saldana – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera County Connection (MCC)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of

town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: [REDACTED] Ave 9, (Casas de la Vina). That the bus comes over more times per week*.

Q3: Describe the transit improvements(s) you are requesting.

A3: Every day of the week. That the schedule is more accessible, more frequency*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, the buses are comfortable, and the trip is safe*.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

14. Comment Form – In-person Workshop

Name: Ascencion Aguayo – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: (Respondent skipped this question)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: A bench on La Vina Street*.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

Madera County Response (MCC): Currently, there is not enough room for a shelter or bench in the residential areas of La Vina. We will continue to look for opportunities to add shelters where they can be installed safely and with adequate ADA access.

15. Comment Form – In-person Workshop

Name: Lisbeth Lopez – La Vina

Received: March 1, 2024

*Answers translated from Spanish

Q1: Which systems do you most frequently use?

A1: Madera Metro, Other (Uber/Taxi)

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: To all the Camarena clinics since there is no hospital in Madera*.

Q3: Describe the transit improvements(s) you are requesting.

A3: For the bus to go to La Vina every day, at least twice per day. Install a shelter and bench*.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes, I do feel safe since they provide a good service*.

City of Madera Response (Madera Metro): All but two of the Camarena clinics are being served by the current route system. In most cases, the riders are dropped off right at the clinic.

16. Comment Form – Mail

Name: Cynthia Russell

Received: March 4, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro, Chowchilla Area Transit Express, Madera County Connection

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Yes, I would like Chowchilla City Bus to run until 5PM with weekend service.

Q3: Describe the transit improvements(s) you are requesting.

A3: Chowchilla needs more drivers. One time there were no drivers available, and they canceled my trip.

Q4: Do you feel safe using transit? Why or why not?

A4: No, the driver [REDACTED] in Chowchilla drove with the door open twice and gave no explanation for it.

City of Chowchilla Response (CATX): Chowchilla Transit is planning community outreach to better understand transit needs in 2024 and the upcoming years. We have been experiencing staffing shortages, but a new part-time driver/dispatcher was hired and is being trained. Now that there is an additional staff person, there are plans to conduct outreach at various locations, such as the senior center, senior living facilities, schools, social service agencies, and clinics to gather vital information from these community service providers. City staff also intend to ride the buses to survey the riders to understand their needs.

The driver in question was counseled and given a warning for driving with the door open. Unfortunately, from time to time there may be a passenger who carries an unpleasant odor; the driver drove with the doors open in an attempt to “air out” the bus. The City will provide deodorizers to help minimize the odor and drivers will not drive with the doors open again.

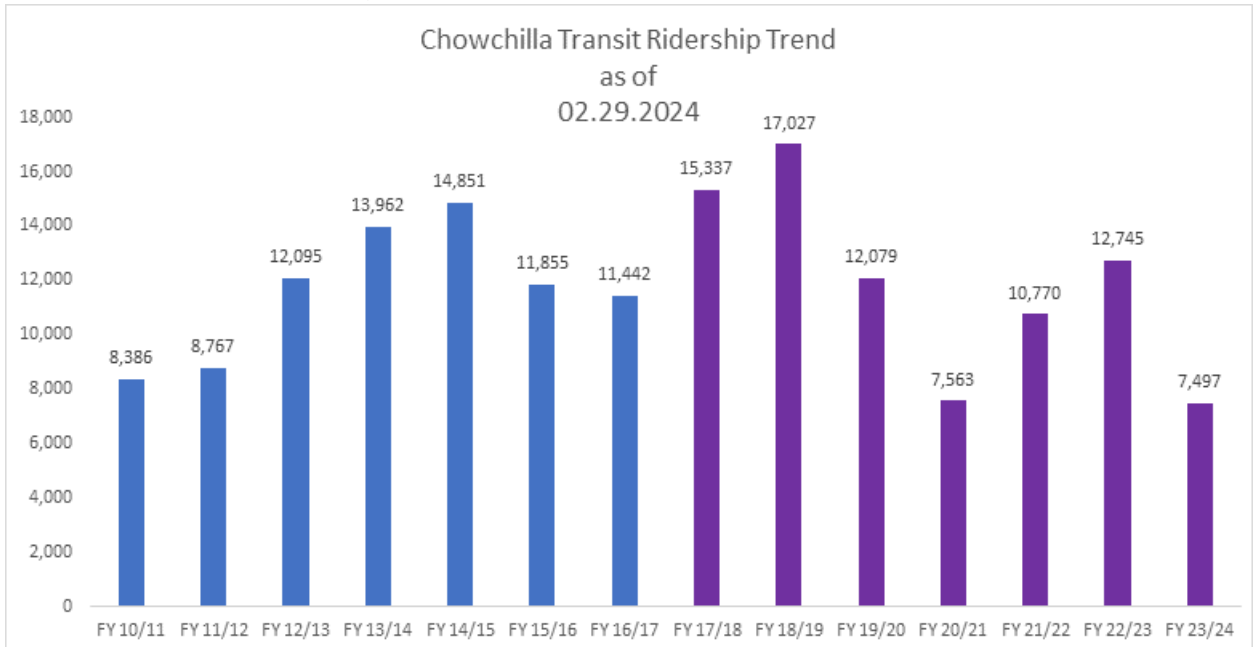
Several years ago, the City approved a pilot program with extended hours until 5 pm. For two years it was underutilized, so the service was discontinued.

The chart below shows the transit trends in Chowchilla over the past 12 years. The blue bars on the chart represent the years when transit services were contracted out, with five full-time employees, two full-time drivers, two full-time dispatchers, and one full-time manager managing the ridership.

The purple bars show the years when the transit services were brought back in-house (managed by the City), with three full-time City employees all cross-trained as drivers/dispatchers overseeing the ridership. The fiscal year 2023/2024 only shows data through February 2024, so an additional four months of ridership data has not yet been received.

As the chart below shows, ridership has not returned to pre-pandemic levels in Chowchilla. Current transit ridership numbers do not warrant additional operating hours at this time. The City will continue to monitor community needs to determine if there should be an extension of service hours based on information collected during outreach efforts to determine community acceptance, benefit to the transit-dependent population, and ridership data.

Chart: Chowchilla Transit Ridership Trends



17. Online Survey #6

Name: Anonymous

Received: March 5, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: Family member needs a ride on work days from Yosemite Ave to Valley Children’s Hospital 8pm and pick up at 7am back to Yosemite Ave.

Q3: Describe the transit improvements(s) you are requesting.

A3: More availability on times for those working but unable to drive.

Q4: Do you feel safe using transit? Why or why not?

A4: Yes

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: My brother-in-law got a job at Valley Children's hospital, he is not a licensed driver, he needs transportation to and from work. Having affordable public transportation would be great.

Madera County Response (MCC): Currently there is not enough documented demand for transit service to Valley Children's Hospital in the evenings.

18. Online survey #7

Name: Anonymous

Received: March 6, 2024

Q1: Which systems do you most frequently use?

A1: Madera Metro

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: None

Q3: Describe the transit improvements(s) you are requesting.

A3: May there please be a stop near Sherwood that the Madera college bus can pick us up and also have a more better time management.

Q4: Do you feel safe using transit? Why or why not?

A4: I feel safe.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: Fix your stops.

City of Madera Response (Madera Metro): To get to the Madera City College from Sherwood Way, there are a couple of options. A rider can reserve Dial-a-Ride to get to the college, or they can use the fixed route system. To use the fixed route system, get on the bus at one of the three bus stops along Sherwood Way. Take the blue line to Walgreens, then transfer to the green line to get to the college.

19. Online Survey #8

Name: Anonymous

Received: March 12, 2024

Q1: Which systems do you most frequently use?

A1: Roads within Madera County and they are dangerous and a mess.

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: The "bus" in EMC is empty every time I see it, so cut back or eliminate it and focus on safety and roads.

Q3: Describe the transit improvements(s) you are requesting.

A3: Safer main roads, as tired of reading about fatal accidents. What is the coordination and interaction that Co. can be taking with the State for some of these roads? Let's talk about fire escape roads and get them fixed. Don't ignore what is blatantly broken.

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: How about descent, safe roads for a start, as far more important than where dial a ride goes. Why are evacuation routes in Eastern Madera County not repaired and down to one lane? Address the real issues, please.

Madera County Response (MCC): Regarding empty buses at a specific location along a route, the nature of public transit is not for riders to get on and ride the entire route. They get on and off along the way. As a result, there are points along the route where passengers have generally disembarked, while others have not yet boarded.

SSTAC Response: These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the Madera County Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

20. Online Survey #9

Name: Anonymous

Received: March 12, 2024

Q1: Which systems do you most frequently use?

A1: None of the above

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: (Respondent skipped this question)

Q3: Describe the transit improvements(s) you are requesting.

A3: (Respondent skipped this question)

Q4: Do you feel safe using transit? Why or why not?

A4: (Respondent skipped this question)

21. Virtual Workshop Comment

Name: Anonymous

Received: March 12, 2024

What we need in the mountains is medical transit to hospitals in Fresno, Madera, or Mariposa.

[Madera County Response \(MCC\)](#): The County currently provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays.

22. Online Survey #10

Name: Anonymous

Received: April 2, 2024

Q1: Which systems do you most frequently use?

A1: None of the above.

Q2: Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interested in making your trip.

A2: None, I don't use a bus.

Q3: Describe the transit improvements(s) you are requesting.

A3: Fix our roads, repair potholes countywide, repair 221 before it falls into the river, install or cause to be installed and maintained stop signs on all roads leading to Road 426, build sidewalks on Road 426 and the School Road. Sidewalks on SR 41 in Oakhurst.

Q4: Do you feel safe using transit? Why or why not?

A4: I do not use public transit.

Q5: (Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address.

A5: (Respondent skipped this question)

SSTAC Response: These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the Madera County Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

23. Comment Letter – Mail

Name: Synergy Kauffman – North Fork

Received: April 5, 2024

A pick-up drop-off stop closer to Road 200 would be awesome. Like really near the fire station or maybe near the turn out.

Thank you,

Synergy Kauffman

Madera County Response (MCC): We do not have enough documented demand for a new stop that would require us to add ten minutes to the route at this time.

24. Comment Letter – Mail

Name: Scott and Brenda McElroy – Madera Ranchos

Received: April 8, 2024

Thank you for this opportunity to share our requests and concerns. We've been Madera Ranchos residents for forty-four years and love the community. We want to see it be a safe and enjoyable place for generations to come. These are the issues we would like to see addressed:

1. The intersection at Avenue 12 and Hwy 41 needs double right turn lanes for cars turning right from Avenue 12 going onto south Hwy 41. This would keep the cars from backing up onto Avenue 12 and keep cars from illegally turning from the middle lane and causing issues with drivers unaware of their presence where they're not supposed to be there.
2. Drivers should not be able to turn left into Riverstone from westbound Avenue 12 unless there's a separate turn lane provided. Some of those streets have those little poles to block drivers from doing that, but Riverstone Blvd (I believe) has a double yellow but no barrier. Traffic suddenly stops, when someone decides to turn left over the double yellow at a point that people are not expecting. It is unsafe. Road 40 has a break in the double yellow, but no left turn lane which is also unsafe.
3. Our wonderful little street, [REDACTED] has waited patiently to be cared for as many of our neighboring streets have been. There are many smooth roads that we love to ride our bikes on. Sparta is not one of them. It is really bad. Please consider putting it on the list for repaving in the near future.

Sincerely,

Scott and Brenda McElroy

SSTAC Response: These comments are appreciated, but they do not pertain to transit needs. They will be forwarded to the Madera County Public Works Department as the appropriate authority to address them, since it is responsible for road and traffic concerns.

25. Public Hearing Comment – In person

Name: Cynthia Ortegon - Madera

Received: April 24, 2024

I'm with the City of Madera Transportation Advisory Board. I'm the chair. I'm also on the City of Madera ADA Advisory Board since 2006. I'm disabled and I come to meetings and I'm glad that this meeting is at 3:00pm because if I have a meeting at 5:00pm or later, the Dial-a-ride bus can't pick me up and take me home because they stop picking people up at 5:30pm. So I know it's convenient for people who work and everything, but for the disabled community and seniors it is hard to be able to schedule rides for meetings held later in the evening. I was recently at our last Transportation Advisory meeting in January. The City did a workshop on micro-transportation, which is a door-to-door service, which would be like an Uber, and I am very excited about it. We have about 14 months to get this program going, which is a short period of time, because there's not a lot available in this area. There's not a lot of companies that have already established that work in the city and I'm hoping that the County will participate in this so the county people that live in the mountains and need to come down the mountain for services, will have a faster and more efficient ride. One of the things I found out doing some research on these micro projects they had a pilot program in LA. In LA they were charging each rider a \$1 per ride and the City was paying \$47 to that company for each ride. That was a lot of money and I know there was negotiations to be able to get that number down. For the amount of people that took the Madera Metro last year, which was about 68,000 and times that by \$47, I got about \$2M, mas y menos for that, and that's a lot of money. Madera is a little town, we don't have that many people and we don't have that much stuff. Transportation is very important for everybody in the town, in the city and the county especially. I go by where the County buses are parked on Almond, and I like to wave to the drivers there because they're really nice. I was concerned for them because it didn't look like they had a place to go inside and sit and get out of the sun. Their buses were sitting there in the heat, just getting hot. Then I found out, I went into the building, and I found out they do have a nice area for them to use the restrooms and get out of the sun and stuff. Even though their vans are sitting out there in the sun, there's no cover from the weather, the rain or anything. And I know that if we do incorporate this microtransit program, the Uber, then we need to install charging stations, solar farms, wind farms, something to generate that energy so it's not so costly to the City and the County. That's something we need to get going on if we have 14 months to do this. So, I'd like to really encourage the City and the County to work together on this program so that we have better transportation in the county.

26. Public Hearing Comment – Online

Name: Andrea Uribe, Leadership Counsel for Justice and Accountability

Received: April 24, 2024

I just wanted to say thank you for the workshop that was hosted in La Vina on March 1. I know a lot of community members had an opportunity to talk about their unmet needs there. I just wanted to highlight some of the things the community members talked about during that day. I think one of the biggest things that came up in conversation was safety and I know one of the questions from the survey was, “Do you feel safe using transit?” I’ll just share a little excerpt from the meeting. At first most of the residents said ‘yes, we feel safe riding the bus’, because the residents were thinking mainly of their safety within the bus, like their route from Stop A to Stop B. Then we started talking about what it takes to get on the bus and make it back home and the conversation shifted. Residents brought out that they would like to have lighting at bus stops and on the pathways from their homes to the bus stop so that they could feel safe on their way to the bus stops. Additionally, one of the residents there shared a story of a time when one of her doctor’s appointments ran late and she missed her bus back to La Vina and similar to what the person before me just said, there were no other buses that ran after that set time. And like I said also, she used an electric wheelchair to get along, and because of this, she wasn’t able to just call a random taxi because she didn’t know if they would be able to accommodate for her wheelchair. She also talked about how reception was spotty, and she couldn’t just call an Uber or a Lyft because of not having reception, not having consistent access to data. She wasn’t sure if these options would be ADA Compliant. So, I just wanted to point out that sometimes it’s not that the residents are feeling scared or unsafe using public transit while they’re on the bus, but they were scared to be stranded if they relied on the bus. I also think this just discourages people from using the bus in general and makes it seem like the necessity for public transport maybe isn’t as needed in La Vina because the numbers of people using the bus aren’t as high, but I think it’s just that sometimes people aren’t able to use it as much because they’re not able to run their errands, or they’re not able to feel ensured that they will be able to have a ride back home. And I just want to reiterate that safety is important outside of the physical bus driving and they need to feel safe while they are walking on their way to the bus stop and they need to be able to feel like they would be able to make it back home. With that being said, they also reiterated the need for more infrastructure at the bus stops, like a trash can, maybe a light or a way to show the bus schedule and if the bus is showing up on time or if it’s running late and having additional route times and having the bus show up with more consistency.

Madera County Response (MCC): Currently there is not enough documented demand for more frequent Fixed Route service in La Vina. The County is conducting a study to implement a Microtransit service that could address the limited needs and help document when increased fixed route service is warranted.

27. Public Hearing Comment – Online

Name: Dan Metz, Oakhurst, Representing Sierra Citizens

Received: April 24, 2024

I'm not sure how much input you've had from the elderly and the disabled in the outlying areas, such as Oakhurst. We have a terrific community here of the elderly and the people who need rides to medical appointments, including into Fresno, primarily. I don't know what you can do about providing services of that type, but I'm also curious how much input you have received in total in your workshops, how many people participated. I'm also doubtful that you will have much input from the elderly or the disabled in the eastern county and the outlying areas without access to internet.

Madera County Response (MCC): The County currently provides the Medical Escort Service for residents in the Eastern Madera County communities, including the mountain communities. The service runs on Tuesdays, Wednesdays, and Thursdays.

MCTC Response: The final Unmet Transit Needs Analysis and Recommendations Report, scheduled for release in June 2024, will include a comprehensive overview of the entire unmet transit needs process for FY 2024-25. This will include details on outreach and advertising efforts, workshop participation, and all comments received.

Comments in Original Format



2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Fanny Sofía De La O

Correo electrónico: [REDACTED]

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input checked="" type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Sí, St. Agnes Community Hospital
en Fresno. Sobre todo para los mayores de 60 años
como yo. Necesitamos ayuda.

3. Describa las mejoras de transporte público que necesita.*

Metro Dial-A-Ride (DAR) para citas
en los hospitales en Fresno.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Sí, no he tenido ningún problema y
los conductores son muy amables.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Esther Cuevas V

Correo electrónico: _____

Ciudad*: Madera, La Vina Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Ir a Camarena Health y tener autobus de regreso
despues de la 7pm porque los doctores se tardan.

3. Describa las mejoras de transporte público que necesita.*

Al menos tres veces a la semana para ir a los
doctores.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Siempre.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: _____

Correo electrónico: ^{Name:} BERTHA BARCIA

Ciudad*: La Uirna Número de Teléfono:

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

La Uirna

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

No hay camiones directamente al hospital

3. Describa las mejoras de transporte público que necesita.*

Que venga el camion mas dias por semana,
que venga mas seguido como cada media hora
mas paradas en la ciudad y casillas en las paradas

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?
que recoja en un camion la basurera

No, me siento segura, debido al horario del
autobus.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Guadalupe Peñuñer

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono:

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

La Vinq

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Alumbrado público, banquetas hasta la tienda

sign electronicas con noticias del horario de los camiones, que venga mas seguido, mas dias y horas, y que vaya a mas lugares

3. Describa las mejoras de transporte público que necesita.*

connecciones a lugares medicos para camaviana, rutas para el colegio de Madera

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

se siente segura

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: LOURDES CASTILLO

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

MCC nada más llega 3 veces a la
Semana y me toca planear mis viajes.

3. Describa las mejoras de transporte público que necesita.*

MCC tendría que venir 4-5 veces a la
Semana.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Se siente segura.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Armando Martinez

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input checked="" type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input checked="" type="checkbox"/> Metro Dial-A-Ride (DAR) | <input checked="" type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input checked="" type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

si la vina

3. Describa las mejoras de transporte público que necesita.*

Necesitamos 1 para de transporte en la vina Tienda

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Si muy seguro

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Lidia Tinajero

Correo electrónico: [Redacted]

Ciudad*: Madera Número de Teléfono: [Redacted]

1. ¿Qué sistema de transporte público usa frecuentemente?*
- | | |
|--|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input checked="" type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

NO.

3. Describa las mejoras de transporte público que necesita.*

Que los dias y horarios sean mas frecuentes. Todos los dias, y que pasaran cada 3 horas al dia.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Si, es comodo y seguro

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Catalina Ceja de Saldana

Correo electrónico: _____

Ciudad*: Madera Número de Teléfono: [REDACTED]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|---|--|
| <input type="checkbox"/> Madera Metro | <input checked="" type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Otro (por favor especifique) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

[REDACTED] AVE 9, (casas de la uva)

Que sean mas dias a la semana los que venga.

3. Describa las mejoras de transporte público que necesita.*

Que venga todos los dias de la semana.

Que los horarios sean mas accesibles, mas frecuentes.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Si, los bases son comodas y es seguro el viaje.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Unmet Transit Needs Comment Form

Name*: Ascencion Aguayo

Email: _____

City*: _____ Phone Number: _____

1. Which system(s) do you most frequently use?*

- | | |
|---|---|
| <input type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input type="checkbox"/> Other (please specify) | <input type="checkbox"/> Eastern Madera County Senior Bus |
| _____ | <input type="checkbox"/> Eastern Madera County Escort Service |

2. Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip.*

3. Describe the transit improvements(s) you are requesting.*

una banca por la calle la vinda

4. Do you feel safe using transit? Why or why not?

Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Please return form to Natalia Austin via email at naustin@maderactc.org , mail 2001 Howard Road, Suite 201, Madera, CA 93637, or on-line survey: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Response is required





2024 Necesidades Insatisfechas de Transporte Público Formulario para Comentarios

Nombre*: Lisbeth Lopez

Correo electrónico: [Redacted]

Ciudad*: Madera Número de Teléfono: [Redacted]

1. ¿Qué sistema de transporte público usa frecuentemente?*

- | | |
|--|---|
| <input checked="" type="checkbox"/> Madera Metro | <input type="checkbox"/> Madera County Connection (MCC) |
| <input type="checkbox"/> Metro Dial-A-Ride (DAR) | <input type="checkbox"/> MCC Madera Dial-A-Ride (DAR) |
| <input type="checkbox"/> Chowchilla Area Transit Express (CATX) | <input type="checkbox"/> MCC Chowchilla Dial-A-Ride (DAR) |
| <input checked="" type="checkbox"/> Otro (por favor especifique)
<u>Uber/Taxi</u> | <input type="checkbox"/> Eastern Madera County Senior Bus |
| | <input type="checkbox"/> Eastern Madera County Escort Service |

2. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.*

Todas las clínicas de Camarena ya que no hay Hospital en Madera.

3. Describa las mejoras de transporte público que necesita.*

Que el bus venga a La Vina todos los días y al menos 2 veces/día. Instalar otra marquesina y banca de espera.

4. ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Sí me siento segura ya que brindan un buen servicio.

Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico. Por favor devuelva este formulario a Evelyn Espinosa por correo electrónico a evelyn@maderactc.org o por correo a: 2001 Howard Road, Suite 201, Madera, CA 93637, o respondiendo la encuesta en línea: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Respuesta es requerida





2024 Unmet Transit Needs Comment Form

Name*: Cynthia Russell

Email: [REDACTED]

City*: Chowchilla Phone Number: [REDACTED]

1. Which system(s) do you most frequently use?*

- Madera Metro
- Metro Dial-A-Ride (DAR)
- Chowchilla Area Transit Express (CATX)
- Other (please specify)
- Madera County Connection (MCC)
- MCC Madera Dial-A-Ride (DAR)
- MCC Chowchilla Dial-A-Ride (DAR)
- Eastern Madera County Senior Bus
- Eastern Madera County Escort Service

2. Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip.*

yes I would like Chowchilla City Bus to run until 5pm with weekend service.

3. Describe the transit improvements(s) you are requesting.*

Chowchilla needs more drivers. One time there were no drivers available and they canceled my trip.

4. Do you feel safe using transit? Why or why not?

No the driver [REDACTED] in Chowchilla drove with the door open twice and gave no explanation for it.

Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Please return form to Natalia Austin via email at naustin@maderactc.org, mail 2001 Howard Road, Suite 201, Madera, CA 93637, or on-line survey: <https://www.surveymonkey.com/r/UTN2024MCTC>

*Response is required

Received

MAR 4 2024

MCTC





Received

APR - 5 2024

March, 2024

MCTC

A pick up drop off
stop closer to Road
200 would be awesome,
like really near the
Fire Station or maybe
near the turn out

Thank you,
Suzanne



© Nancy E. Mink

Thank you.

Sorry; could not
attend.

Thank you.

Sincerely,
D

To: Madera County Transportation Commission—Natalia Austin
2001 Howard Road Suite 201
Madera, CA 93637

Received

APR - 8 2024

From: Scott & Brenda McElroy
[REDACTED]
Madera, CA 93636

MCTC

Thank you for this opportunity to share our requests and concerns. We've been Madera Ranchos residents for forty-four years and love the community. We want to see it be a safe and enjoyable place for generations to come. These are the issues we would like to see addressed:

1. The intersection at Avenue 12 and Hwy 41 needs double right turn lanes for cars turning right from Avenue 12 going onto south Hwy 41. This would keep the cars from backing up onto Avenue 12 and keep cars from illegally turning from the middle lane and causing issues with drivers unaware of their presence where they're not supposed to be there.
2. Drivers should not be able to turn left into Riverstone from westbound Avenue 12 unless there's a separate turn lane provided. Some of those streets have those little poles to block drivers from doing that, but Riverstone Blvd (I believe) has a double yellow but no barrier. Traffic suddenly stops, when someone decides to turn left over the double yellow at a point that people are not expecting. It is unsafe. Road 40 has a break in the double yellow, but no left turn lane which is also unsafe.
3. Our wonderful little street, [REDACTED], has waited patiently to be cared for as many of our neighboring streets have been. There are many smooth roads that we love to ride our bikes on. [REDACTED] is not one of them. It is really bad. Please consider putting it on the list for repaving in the near future.

Sincerely,



Scott & Brenda McElroy

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, September 07, 2023 5:19:09 PM
Last Modified: Thursday, September 07, 2023 5:23:06 PM
Time Spent: 00:03:57
IP Address: 107.115.33.41

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Quiero saver los horarios

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. /
 Describa las mejoras de transporte público que necesita.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, September 09, 2023 12:06:28 PM
Last Modified: Saturday, September 09, 2023 12:07:52 PM
Time Spent: 00:01:23
IP Address: 73.48.144.88

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

No

Q3

Respondent skipped this question

Describe the transit improvements(s) you are requesting. /
 Describa las mejoras de transporte público que necesita.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Yes I never have problems when riding it

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 14, 2024 10:34:10 PM
Last Modified: Wednesday, February 14, 2024 10:47:19 PM
Time Spent: 00:13:09
IP Address: 72.193.172.36

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Me gustaría que los domingos hubiera transporte, ya que es el día que la mayoría del campo descansan. Punto principal a visitar la iglesia san joaquin, walt mart, el parque de los leones

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Los últimos cambios me parecieron buenos, quizá si la ruta que va a la estación del tren cruzara del camarena kids de la yosemite por la estación de bomberos, el toro loco a la dds o parada del cuntry club tendría más afluencia

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

No al ir a esperarlo y que estés esperando por más de una hora y no pase.

Quizá si manejarán horarios fijos aun si tardarán en pasar 1 hora pero que fuera un horario seguro y actualizarán los horarios en Internet mejoraría la planeación en cuanto a su uso.

Al interior del autobús no hay problema, el personal es prudente al manejar y el uso del cinturón es bueno

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Gracias, use por mucho tiempo el servicio y esperaba tener oportunidad de expresar mis comentarios, por que les hacia falta esta opción . Mi nombre Sarai Ortiz [REDACTED]

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 21, 2024 4:03:28 PM
Last Modified: Wednesday, February 21, 2024 4:14:06 PM
Time Spent: 00:10:37
IP Address: 76.20.72.219

Page 1

Q1

None of the above

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

No

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

A connection to Merced, specifically to Merced Amtrak station

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

In general yes. Though I have not used Madera county services

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Please consider connections to Merced. Thank you!

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, March 01, 2024 12:22:17 PM
Last Modified: Friday, March 01, 2024 3:16:58 PM
Time Spent: 02:54:40
IP Address: 209.129.243.121

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Respondent skipped this question

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Time punctuality for Madera Community College students.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Q5

Respondent skipped this question

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 05, 2024 8:15:38 AM
Last Modified: Tuesday, March 05, 2024 8:25:36 AM
Time Spent: 00:09:57
IP Address: 166.198.34.118

Page 1

Q1

None of the above

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Family member needs a ride on work days from Yosemite Ave to Valley children's hospital 8pm and pick up at 7am back to Yosemite Ave

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

More availability on times for those working but unable to drive.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Yes

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

My brother in law got a job at Valley children's hospital, he is not a licensed driver, he needs transportation to and from work. Having affordable public transportation would be great.

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, March 06, 2024 8:22:28 AM
Last Modified: Wednesday, March 06, 2024 8:24:05 AM
Time Spent: 00:01:37
IP Address: 166.216.158.158

Page 1

Q1

Madera Metro (Metro)

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

None

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

May there please be a stop near Sherwood that the madera college bus can pick us up and also have a more better time management

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

I feel safe

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

Fix your stops

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 12, 2024 10:46:40 AM
Last Modified: Tuesday, March 12, 2024 10:52:56 AM
Time Spent: 00:06:16
IP Address: 23.29.7.223

Page 1

Q1

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Other (please specify):

Roads within Madera County and they are dangerous and a mess.

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

The "bus" in EMC is empty every time I see it, so cut back or eliminate it and focus on safety and roads.

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Safer main roads, as tired of reading about fatal accidents. What is the coordination and interaction that Co. can be taking with the State for some of these roads? Let's talk about fire escape roads, and get them fixed. Don't ignore what is blatantly broken.

Q4

Respondent skipped this question

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué sí? o ¿por qué no?

Q5

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

How about descent, safe roads for a start, as far more important than where dial a ride goes. Why are evacuation routes in Eastern Madera County not repaired and down to one lane? Address the real issues, please.

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 12, 2024 12:00:36 PM
Last Modified: Tuesday, March 12, 2024 12:02:09 PM
Time Spent: 00:01:32
IP Address: 24.112.24.190

Page 1

Q1 **None of the above**

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2 **Respondent skipped this question**

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

Q3 **Respondent skipped this question**

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Q4 **Respondent skipped this question**

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

Q5 **Respondent skipped this question**

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 02, 2024 3:26:54 PM
Last Modified: Tuesday, April 02, 2024 3:34:28 PM
Time Spent: 00:07:33
IP Address: 76.9.81.35

Page 1

Q1 **None of the above**

Which system(s) do you use most frequently? / ¿Qué sistema de transporte público usa frecuentemente?

Q2

Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street or area of town, your destination, day of the week, and approximate time of day that you are interest in making your trip. ¿Hay lugares en el Condado de Madera donde le gustaría ir utilizando el autobús y no puede? Para poder evaluar su comentario efectivamente, por favor provea el cruce de calle más cercano (o el área de la ciudad donde vive), a dónde se dirige, día de la semana, y aproximadamente a qué hora desea hacer su viaje.

None, I don't use a bus

Q3

Describe the transit improvements(s) you are requesting. / Describa las mejoras de transporte público que necesita.

Fix our roads, repair potholes countywide, repair 221 before it falls into the river, install or cause to be installed and maintained stop signs on all roads leading to Road 426, build sidewalks on Road 426 and the School Road. Sidewalks on SR 41 in Oakhurst.

Q4

Do you feel safe using transit? Why or why not? / ¿Se siente seguro utilizando el autobús? Díganos ¿Por qué si? o ¿por qué no?

I do not use public transit

Q5**Respondent skipped this question**

(Optional) Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Sus comentarios serán presentados en un informe de Necesidades Insatisfechas de Transporte Público. Si desea ser contactado acerca de su comentario por favor de su nombre, número de teléfono y/o correo electrónico.
