



UNMET TRANSIT NEEDS

FY 2023-24

Final Analysis and Recommendations Report

July 2023



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Summary

Background

Every year, pursuant to the California Transportation Development Act (TDA), as the Regional Transportation Planning Agency (RTPA) for Madera County, Madera County Transportation Commission (MCTC) is responsible for the administration of the Transportation Development Act (TDA) funds. TDA funds, which are funded through $\frac{1}{4}$ percent of the statewide sales tax, are the primary funding source for most transit systems. The administration of TDA funds includes the annual unmet transit needs process, which has three key components: soliciting testimony on unmet transit needs; analyzing needs in accordance with adopted definitions of unmet transit need and reasonable to meet; and adoption of a finding regarding unmet transit needs that may exist for the upcoming fiscal year. These tasks are to be performed in consultation with the Social Service Transportation Advisory Council (SSTAC). At a minimum, the annual unmet transit needs finding process requires MCTC to conduct the following:

1. Establish or maintain a Social Services Transportation Advisory Council (SSTAC) to participate in the identification of unmet transit needs and determine whether those identified needs are reasonable to meet. The composition of the SSTAC is set forth in statute and consists of representatives of the following members:
 - a. One representative of potential transit users who is 60 years of age or older.
 - b. One representative of potential transit users who have a disability.
 - c. Two representatives of the local service providers for seniors, including one representative of a social service transportation provider if one exists.
 - d. Two representatives of local social service providers for those with disabilities, including one representative of a social service transportation provider, if one exists.
 - e. One representative of a local social service provider for persons of limited means.
 - f. Two representatives from the local consolidated transportation services agency, designated pursuant to subdivision (a) of Section 15975 of the Government Code, if one exists, including one representative from an operator, if one exists.
2. Coordinate with the SSTAC and MCTC Policy Board to determine definitions for both “unmet transit needs” and “reasonable to meet.”
3. Identify transit needs, which have been considered as part of the transportation planning process.
4. Hold at least one public hearing to receive public comments regarding unmet transit needs.

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5. Meet with SSTAC members to identify potential unmet transit needs and analyze those transit needs using the MCTC Policy Board’s adopted definitions of “unmet transit needs” and “reasonable to meet” (adopted definitions provided on Page 7 this report). As part of the “reasonable to meet” determination, MCTC staff and the SSTAC must consider whether a transit operator can reasonably accommodate an unmet need and still maintain the required farebox ratio established under the TDA.
6. Adopt by resolution a finding regarding transit needs that may be reasonable to meet. The MCTC Policy Board makes one of the following three possible findings:
 - a. There are no unmet transit needs, or
 - b. There are no unmet transit needs that are reasonable to meet, or
 - c. There are unmet transit needs, including transit needs that are reasonable to meet.

If it is found that there are unmet transit needs that are reasonable to meet, those transit needs must be met before any TDA funds can be allocated for other purposes, such as streets and roads.

Summary of the Findings for the FY 2023-2024 Unmet Transit Needs Assessment

On May 17, 2023, the MCTC Policy Board adopted Resolution Number 2023-05, approving the findings of the FY 2022/23 unmet transit needs hearing:

Pursuant to Section 99401.5 of the California Public Utilities Code, MCTC, as the Regional Transportation Planning Agency, must make a finding after holding a Public Hearing that there are no unmet public transportation needs within the jurisdiction of claimants which can be reasonably met before it may approve Local Transportation Fund claims for streets and roads.

The Madera County Transportation Commission has determined that its definition of the term “**unmet transit needs**” is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA). The Commission has determined that its definition of the term “**reasonable to meet**” shall apply to public or specialized transportation services that meet the following minimum criteria:

1. Feasibility

- The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c).
- Sufficient ridership potential exists for new expanded, or revisited transit services.
- The proposed transit service will be safe and comply with local, State, and federal law.

2. Community Acceptance

- The proposed transit service has community support from the general public, community groups, and/or community leaders.

3. Benefit to Population

- The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.

4. Cost-Effective

- The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.

- The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
5. Consistent with Intent of Existing Transit Service(s) and Plans
- Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).
 - The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

The role of the Social Service Transportation Advisory Council (SSTAC) is to aid the MCTC Policy Board in its review of transit issues with emphasis on the annual identification of transit needs within Madera County. The establishment of the Madera County SSTAC is consistent with State Law (SB 498, Chapter 673, 1987) which mandates both the purpose and minimum membership of this body. The purpose of the SSTAC is to:

- A. Annually participate in identification of transit needs (Unmet Transit Needs Public Hearing Process).
- B. Review and recommend appropriate action by the MCTC for a jurisdiction which finds, by resolution, that:
 - (1) there are no unmet transit needs;
 - (2) there are no unmet transit needs that are reasonable to meet;
 - (3) there are unmet transit needs that are reasonable to meet.
- C. Advise the MCTC on any other major transit issues, including the coordination and consolidation of specialized transportation services.

During the “Unmet Transit Needs” Public Hearing on Wednesday, April 19, 2023, the MCTC Policy Board opened the hearing to receive public testimony. The following staff evaluation was prepared in cooperation with the SSTAC. The Chairman of the SSTAC will submit that body’s findings to the Commission under separate correspondence.

NARRATIVE OF EVALUATION

County of Madera

There are unmet transit needs that are not reasonable to meet at this time in the County of Madera.

Testimony about service expansion was received. The County indicated that it has already expanded service in the La Vina area. Monday was added as an extra day of service by the County. The County also indicated that service expansion in Fairmead was contingent upon the finalization of a location of the planned Fairmead community center.

Testimony about the need for microtransit options was received. The County is evaluating the use of microtransit and is considering options to roll out microtransit in the near future once the appropriate studies have been conducted.

Notable comments were also received about street improvements, safety, lighting, speeding on the streets, and safety around parks and schools, and will be shared with the appropriate agencies.

City of Madera

There are unmet transit needs that are reasonable to meet at this time in the City of Madera.

MCTC staff has reviewed and discussed testimony regarding the City of Madera’s transit services with the SSTAC. The recommendation from MCTC staff and the SSTAC is that there are unmet transit needs that are reasonable to meet at this time.

Testimony was received regarding the need for shelters and benches at bus stops. These were found to be unmet transit needs that are reasonable to meet. The City of Madera is intending to add both shelters and benches to most stops within the next year.

Testimony was received about the need for improved on-time performance, increased frequency, and other operational issues. The City of Madera intends to address these and other issues with the implementation of the new Madera Transit Plan which was approved on April 19 and will be going into effect July 1.

Notable comments were also received about street improvements, safety, lighting, speeding on the streets, and safety around parks and schools, and will be shared with the appropriate agencies.

City of Chowchilla

There are no unmet transit needs in the City of Chowchilla.

RECOMMENDATION

The MCTC staff and SSTAC considered the hearing testimony and recommend the Commission find the following:

- 1. That the Madera County Transportation Commission finds that there are unmet transit needs that are reasonable to meet in FY 2023/24 within the jurisdiction of the City of Madera, there are no unmet transit needs in FY 2023/24 within the jurisdiction of the City of Chowchilla, and that there are unmet needs that are not reasonable to meet in FY2023/24 within the jurisdiction of the County of Madera.**

The Madera County Connection (MCC) provides inter-city transportation from Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos and Eastern Madera County to Children’s Hospital Central California where a connection can be made to Fresno via the Fresno Area Express (FAX).

The Senior Bus Program and the Escort Service provides transportation to the Eastern Madera County communities.

The Madera Metro and the Madera Dial-A-Ride provide transportation services that cover the entire city of Madera.

The Chowchilla Area Transit Express (CATX) provides transportation services that cover the entire city of Chowchilla as well as Valley State Prison.

2. Maintain existing transit systems in Madera County: Madera Transit System (METRO and Dial-A-Ride) in the City of Madera; Madera County Connection; Chowchilla Area Transit Express; Eastern Madera County Escort Service; and Eastern Madera County Senior Bus.

Staff and SSTAC recommend that the current public transit systems continue to operate in Madera County. The existing transit systems meet an existing need for public transit services in the county. The existing systems are:

- Madera County Connection*
- Eastern Madera County Escort Service; and Eastern Madera County Senior Bus;*
- Madera Transit System - City of Madera (Dial-A-Ride and Madera Metro);*
- Chowchilla Area Transit Express - City of Chowchilla;*

MCTC staff and SSTAC recommend that the unmet transit needs which were found reasonable to meet be addressed as recommended by the SSTAC during its meeting of May 17, 2023.

- Testimony was received regarding the need for shelters and benches at bus stops. These were found to be unmet transit needs that are reasonable to meet. The City of Madera is intending to add both shelters and benches to most stops within the next year.*

Unmet Transit Needs Process

Transportation Development Act Requirements

Unmet transit needs became an annual focus of transportation planning agencies in 1978, when the Transportation Development Act (TDA) was changed to require a specific transit finding that there are no unmet transit needs that are reasonable to meet before local TDA funds could be allocated for other non-transit purposes.

The following outlines MCTC's currently adopted unmet transit needs assessment process, pursuant to the requirements established in the TDA:

Prior to making any allocation not directly related to public transportation services, specialized transportation services, or facilities provided for the exclusive use of pedestrians and bicycles, or any allocation for purposes of subdivision (f) of Section 99400, MCTC must annually do all of the following:

- (a) Consult with the social services transportation advisory council established pursuant to Section 99238.
- (b) Identify the transit needs of the jurisdiction which have been considered as part of the transportation planning process, including the following:
 1. An annual assessment of the size and location of identifiable groups likely to be transit dependent or transit disadvantaged, including, but not limited to, the elderly, the disabled, including individuals eligible for paratransit and other special transportation services pursuant to Section 12143 of Title 42 of the United States Code, the federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101 et seq.), and persons of limited means, including, but not limited to, recipients under the CalWORKs program.
 2. An analysis of the adequacy of existing public transportation services and specialized transportation services, including privately and publicly provided services necessary to implement the plan prepared pursuant to Section 12143(c)(7) of Title 42 of the United States Code, in meeting the transit demand identified pursuant to paragraph (1).
 3. An analysis of the potential alternative public transportation and specialized transportation services and service improvements that would meet all or part of the transit demand.
 4. An analysis of the need to acquire or lease vans and related equipment for a farmworker vanpool program pursuant to subdivision (f) of Section 99400. This analysis is only required, however, upon receipt by the transportation planning agency of a request of an interested party identifying a potential need.
- (c) Identify the unmet transit needs of the jurisdiction and those needs that are reasonable to meet. The transportation planning agency shall hold at least one public hearing pursuant

to Section 99238.5 for the purpose of soliciting comments on the unmet transit needs that may exist within the jurisdiction and that might be reasonable to meet by establishing or contracting for new public transportation or specialized transportation services or by expanding existing services. The definition adopted by the transportation planning agency for the terms “unmet transit needs” and “reasonable to meet” shall be documented by resolution or in the minutes of the agency. The fact that an identified transit need cannot be fully met based on available resources shall not be the sole reason for finding that a transit need is not reasonable to meet. An agency’s determination of needs that are reasonable to meet shall not be made by comparing unmet transit needs with the need for streets and roads.

- (d) Adopt by resolution a finding for the jurisdiction, after consideration of all available information compiled pursuant to subdivisions (a), (b), and (c). The finding shall be that (1) there are no unmet transit needs, (2) there are no unmet transit needs that are reasonable to meet, or (3) there are unmet transit needs, including needs that are reasonable to meet. The resolution shall include information developed pursuant to subdivisions (a), (b), and (c) which provides the basis for the finding.
- (e) If the transportation planning agency adopts a finding that there are unmet transit needs, including needs that are reasonable to meet, then the unmet transit needs shall be funded before any allocation is made for streets and roads within the jurisdiction.
- (f) The transportation planning agency shall not allocate funds for purposes of subdivision (f) of Section 99400 until all of the capital and operating funds necessary to meet unmet transit needs that are reasonable to meet are allocated. The transportation planning agency shall not reduce funding to existing public transportation services, specialized transportation services, or facilities for the exclusive use of pedestrians and bicycles in order to allocate funds for purposes of subdivision (f) of Section 99400. The transportation planning agency shall not allocate funds under subdivision (f) of Section 99400 if the allocation replaces other federal, state, or local funds used to fund commuter vanpools by a county, city, transportation planning agency, or transit district.

Definition of “Unmet Transit Need” and “Reasonable To Meet”

The MCTC Policy Board adopted definitions of “unmet transit needs” and “reasonable to meet” per resolution 22-01, on April 20, 2022, as follows:

Unmet Transit Needs:

The Madera County Transportation Commission has determined that its definition of the term “**unmet transit needs**” is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA). The Commission has determined that its definition of the term “**reasonable**

to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:

1. Feasibility

- The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c).
- Sufficient ridership potential exists for new expanded, or revisited transit services.
- The proposed transit service will be safe and comply with local, State, and federal law.

2. Community Acceptance

- The proposed transit service has community support from the general public, community groups, and /or community leaders.

3. Benefit to Population

- The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.

4. Cost-Effective

- The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
- The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.

5. Consistent with Intent of Existing Transit Service(s) and Plans

- Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).
- The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

Social Services Transportation Advisory Council (SSTAC)

As previously identified, TDA regulations require MCTC to annually consult with the Social Services Transportation Advisory Council (SSTAC) to identify the region’s transit needs prior to making any allocation of TDA funds not directly related to public transportation services or facilities provided for the

exclusive use of pedestrians and bicycles. Pursuant to the TDA, Section 99238(c)1-3 of the Public Utilities Code specifically identifies the SSTAC's responsibilities:

(c) The social service transportation advisory council shall have the following responsibilities:

1. Annually participate in the identification of transit needs in the jurisdiction, including unmet transit needs that may exist within the jurisdiction of the council and that may be reasonable to meet by establishing or contracting for new public transportation or specialized transportation services or by expanding existing services.
2. Annually review and recommend action by the transportation planning agency for the area within the jurisdiction of the council which finds by resolution, that (A) there are no unmet transit needs, (B) there are no unmet transit needs that are reasonable to meet, or (C) there are unmet transit needs, including needs that are reasonable to meet.
3. Advise the transportation planning agency on any other major transit issues, including the coordination and consolidation of specialized transportation services.

In accordance with the TDA requirements, MCTC works the SSTAC to identify and analyze any potential unmet transit need against the MCTC Policy Board's adopted definitions of "unmet transit need" and "reasonable to meet".

Social Services Transportation Advisory Council Members FY 2022-2023

Table 1: SSTAC Members FY 2022-2023

CATEGORY	APPOINTMENT	GEOGRAPHIC/ AGENCY REPRESENTATION	TERM EXPIRES
Potential Transit User 60 Years or Older*	Vacant	Madera County, Community Member	N/A
Representatives of the Local Social Service Providers for Seniors**	Michelle Hernandez	Madera County Social Services Department	July 2024
Representatives of the Local Social Service Providers for Seniors**	Olga Olivia Saucedo-Garcia	Parks and Community Services Department, representing Senior Services	March 2025
Potential Transit User 60 Years or Older*	Frank Simonis	Community Member	May 2024
Representatives of the Local Social Service Providers for Disabled**	Alycia Falley	Department of Social Services	July 2024
Representatives of the Local Social Service Providers for Disabled**	Vincent Parker	Madera Metro Interim Manager	February 2025
Representatives of a Local Social Service Provider for Persons of Limited Means*	Bertha Vega	Madera County Workforce Corporation	June 2023
Representatives of Local Transit Agency**	Rosalind Esqueda	Madera County Connection	June 2023
Representatives of Local Transit Agency**	Monty Cox	Madera County	June 2023
Metropolitan Planning Organization Staff	Evelyn Espinosa	Madera County Transportation Commission	
Metropolitan Planning Organization Staff	Nicholas Dybas	Madera County Transportation Commission	

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Notes:

- * Minimum of one
- **Minimum of two

Existing Conditions

Pursuant to California Public Utilities Code Section 99401.5, the following sections briefly provide an analysis of Sections 1-4 of the TDA's unmet transit needs assessment process.

Size and Location of Groups Likely to be Dependent on Transit

As identified in a previous section of this report, during each year's unmet transit needs assessment process, prior to making any allocation not directly related to public transportation services, MCTC must make an assessment of the size and location of identifiable groups likely to be transit dependent or transit disadvantaged, including, but not limited to, the elderly, those with disabilities (including individuals eligible for paratransit and other special transportation services pursuant to Section 12143 of Title 42 of the United States Code (the Federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101, et seq.)), and persons of limited means, including, but not limited to, recipients under the CalWORKS program. Utilizing available data from the 2017-2021 American Community Survey (ACS) Five-Year Estimates, the following sections identify the size and location of population groups likely to be transit dependent.

For the purposes of this assessment, transit-dependent population groups consist of the following classifications:

- Elderly – Individuals who are age 65 years or older;
- Disabled – Non-institutionalized, civilian members of the population who may be unable to operate vehicles or utilize certain modes of public transportation due to physical or mental disabilities; and
- Persons of Limited Means – Individuals who are defined by the federal government as having an income below the poverty threshold

General Population Estimates for Madera County

According to the 2017-2021 ACS Five-Year Estimates, Madera County's current population is 156,304. There are two incorporated cities in Madera County, the City of Madera and the City of Chowchilla. As identified in Table 2, below, the City of Madera is the largest incorporated city in Madera County, accounting for 42% of the County's total population. The City of Chowchilla is the second largest, accounting for 12% of Madera County's total population. Madera County's unincorporated community areas, which, combined, account for 46% of the County's total population. Table 2 illustrates the current population breakdown of Madera County.

Table 2: 2021 Population in Madera County

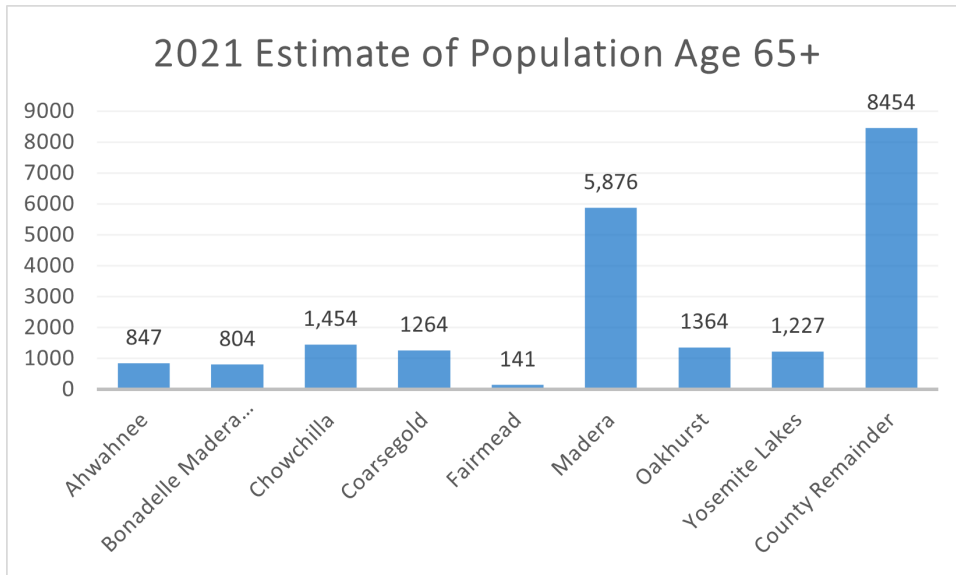
Jurisdiction	Population	Percent of County
Ahwahnee	2,134	1%
Chowchilla	18,826	12%
Coarsegold	4,799	3%
Fairmead	1,382	1%
Madera	66,173	42%
Bonadelle Madera Ranchos	5,519	4%
Oakhurst	5,272	3%
Yosemite Lakes	5,388	3%
County Remainder	46,811	30%
TOTAL	156,304	100%

Source: U.S. Census Bureau, 2017-2021 American Community Survey (ACS) 5-Year Estimates

Assessing Transit Dependency by Age

As stated in the beginning of this section, the TDA identifies elderly populations to be potentially transit dependent. For the purposes of this section’s analysis, individuals considered to be elderly are 65 years of age or older. According to the 2017-2021 ACS Five-Year Estimates, 21,431 individuals in Madera County are identified as elderly, accounting for approximately 13.7% of the County’s total population. With 5,876 individuals, the City of Madera has the highest population of elderly individuals in the County, followed by the City of Chowchilla, with an elderly population of 1,454.

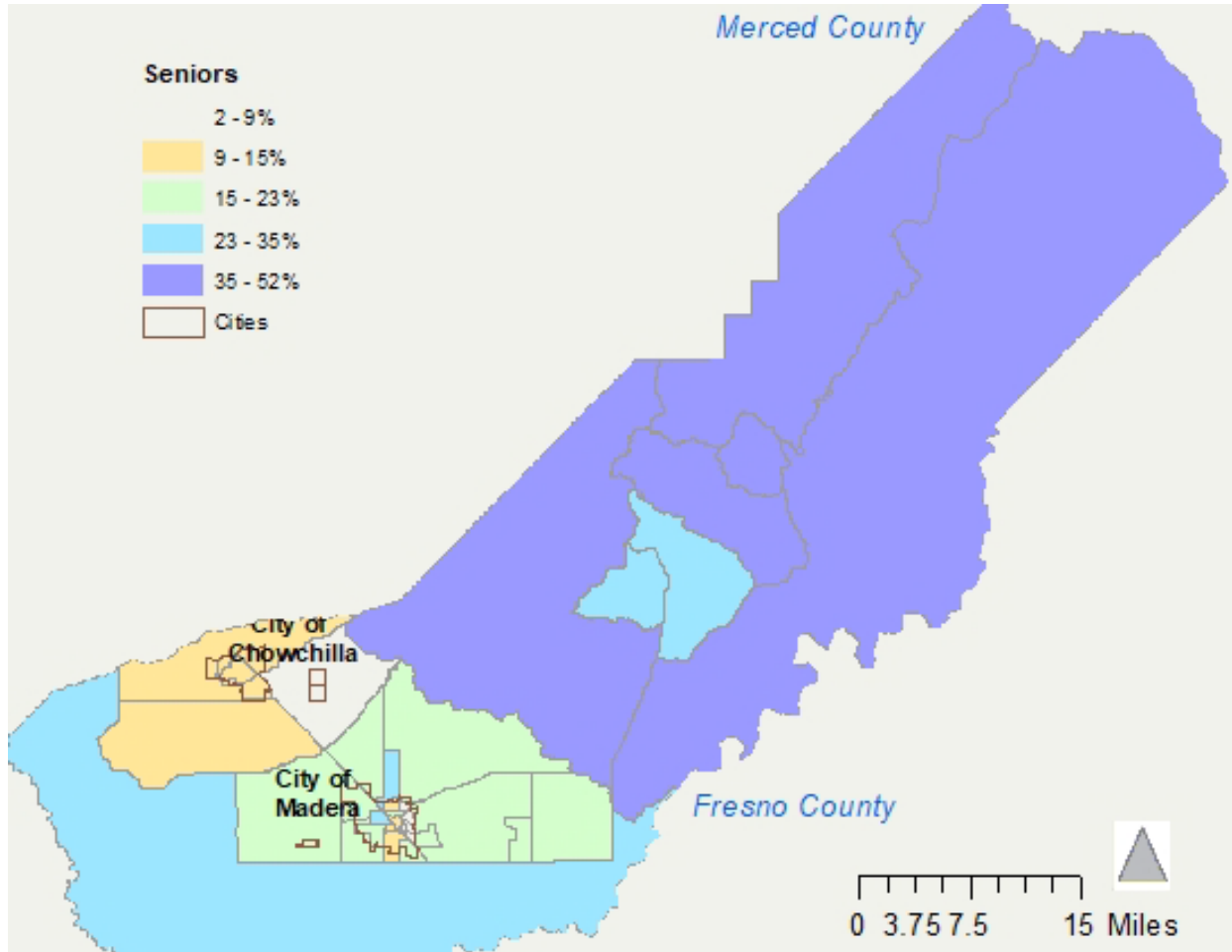
Figure 1: 2021 Estimate of Population 65+



Source: U.S. Census Bureau, 2017-2021 5-Year ACS

Figure 2, below, shows the geographic concentrations of the over 65 populations by census tract. The darker colors reflect a higher percentage of elderly population, while lighter colors identify a lower percentage.

Figure 2: Distribution of Populations Age 65 or Older by Census Tract



Source: U.S. Census Bureau, 2017-2021 5-Year ACS (Table S0101)

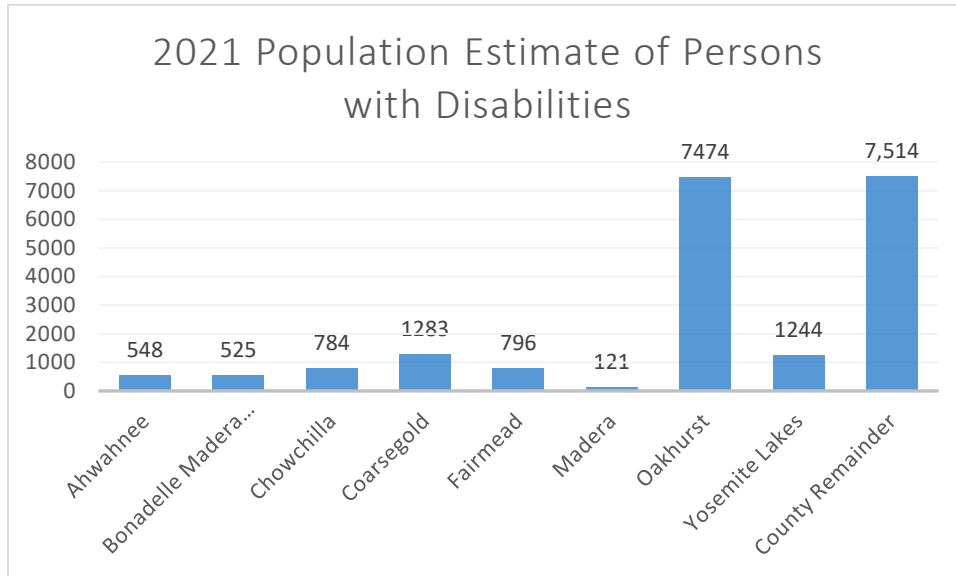
As shown in Figure 2 above, based on overall population in each census tract, the most concentrated populations of people aged 65 years or older are in the eastern part of Madera County, the south and west areas of the County and some areas within the City of Madera.

Assessing Transit Dependency by Disability

According to the U.S. Census Bureau, respondents who report anyone of having the following six disability types, are considered to have a disability: hearing difficulty, vision difficulty, cognitive difficulty, ambulatory difficulty, self-care difficulty, or independent living difficulty. In the 2017-2021 ACS 5-Year Estimates, it was determined that approximately 13% of the total civilian noninstitutionalized population

within Madera had a disability. Figure 3, below, provides a population breakdown of persons with disabilities by jurisdiction in Madera County.

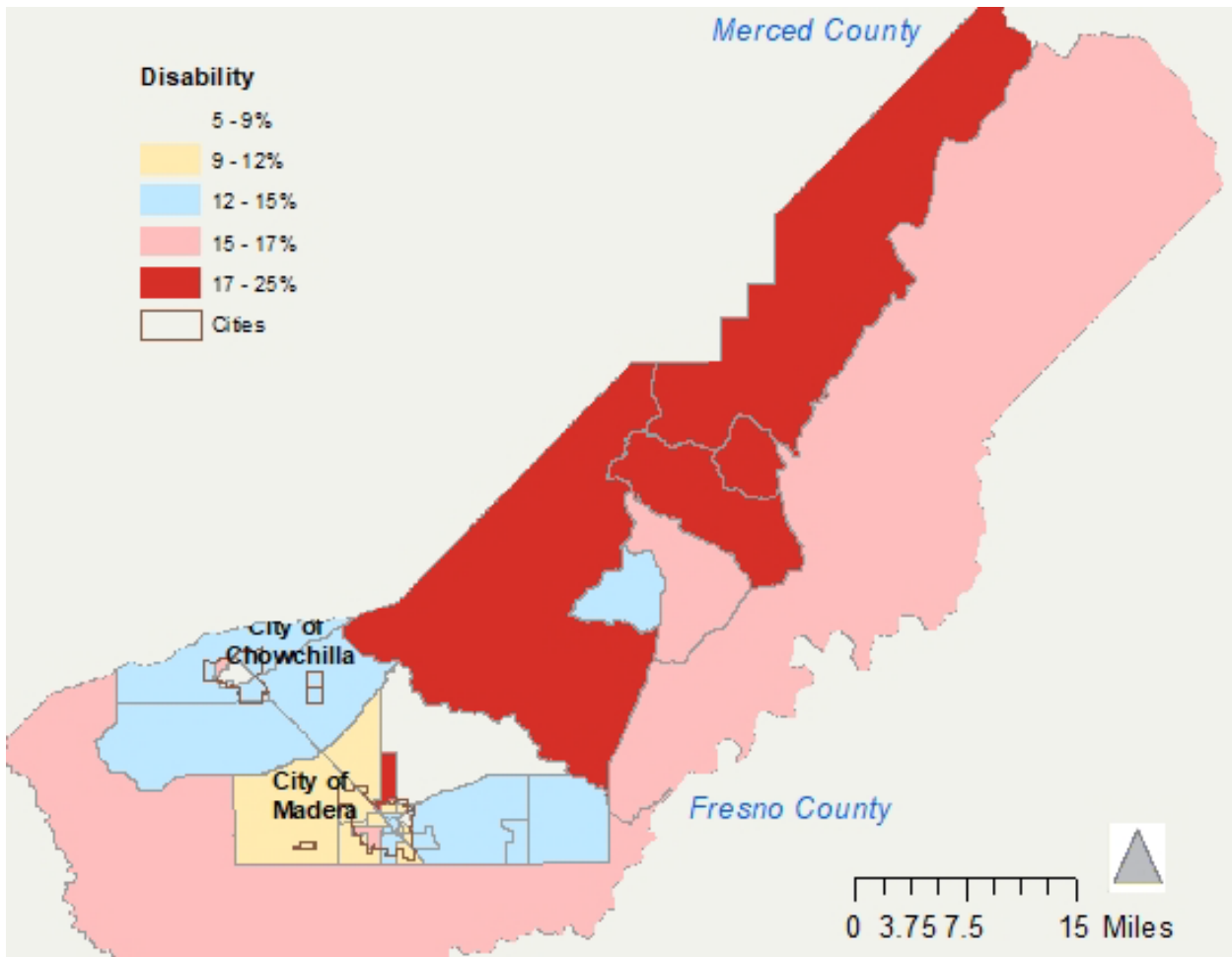
Figure 3: 2021 Population Estimate of Persons with Disabilities



Source: U.S. Census Bureau, 2017-2021 5-Year ACS

Using 2021 ACS data, Figure 4, on the following page, identifies the distribution of disabled populations within Madera County by census tract. The lighter portions of the map designate a lower percentage of disabled people living in the census tract, while the darker portions of the map designate a higher percentage of disabled people living in the census tract.

Figure 4: Population Distribution of Persons with Disabilities by Census Tract



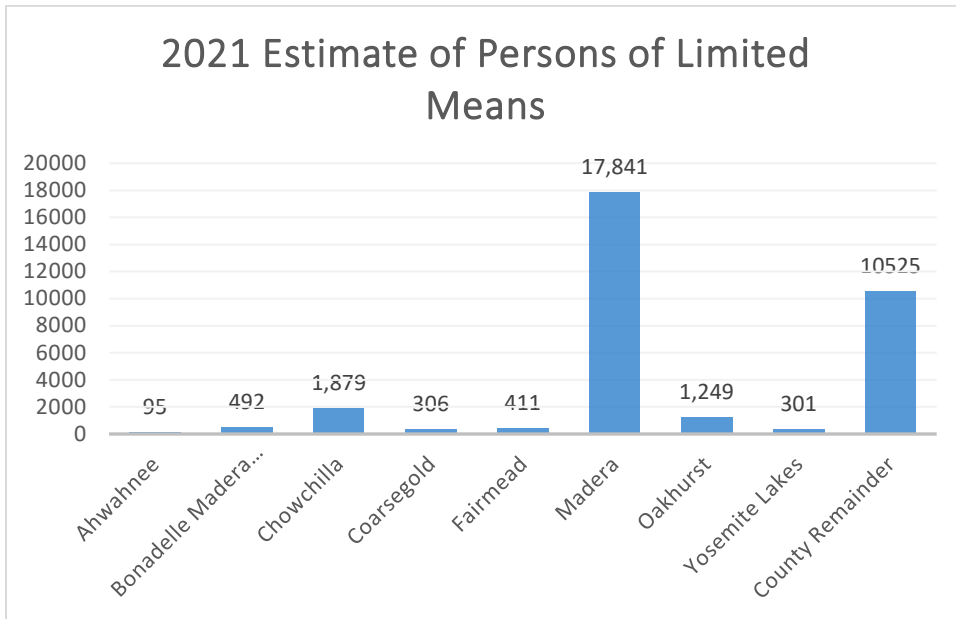
Source: U.S. Census Bureau, 2017-2021 5-Year ACS

As illustrated in Figure 4 above, there are higher percentages of persons with a disability located in county areas near the City of Madera and Eastern Madera County.

Assessing Transit Dependency by Income (Persons of Limited Means)

The 2021 ACS provides an estimated breakdown of individuals in Madera County whose income was determined to be 100% below the federal poverty level (FPL). The ACS data estimates that as of 2021, 21% (33,099) of Madera County's population were identified as persons of limited means. Madera and Chowchilla are the cities that have the largest populations of persons of limited means, accounting for 53.9% and 5.7% respectively, of the County's total population of this group. Figure 5, below, provides a further breakdown of the estimated population of persons of limited means living within Madera County.

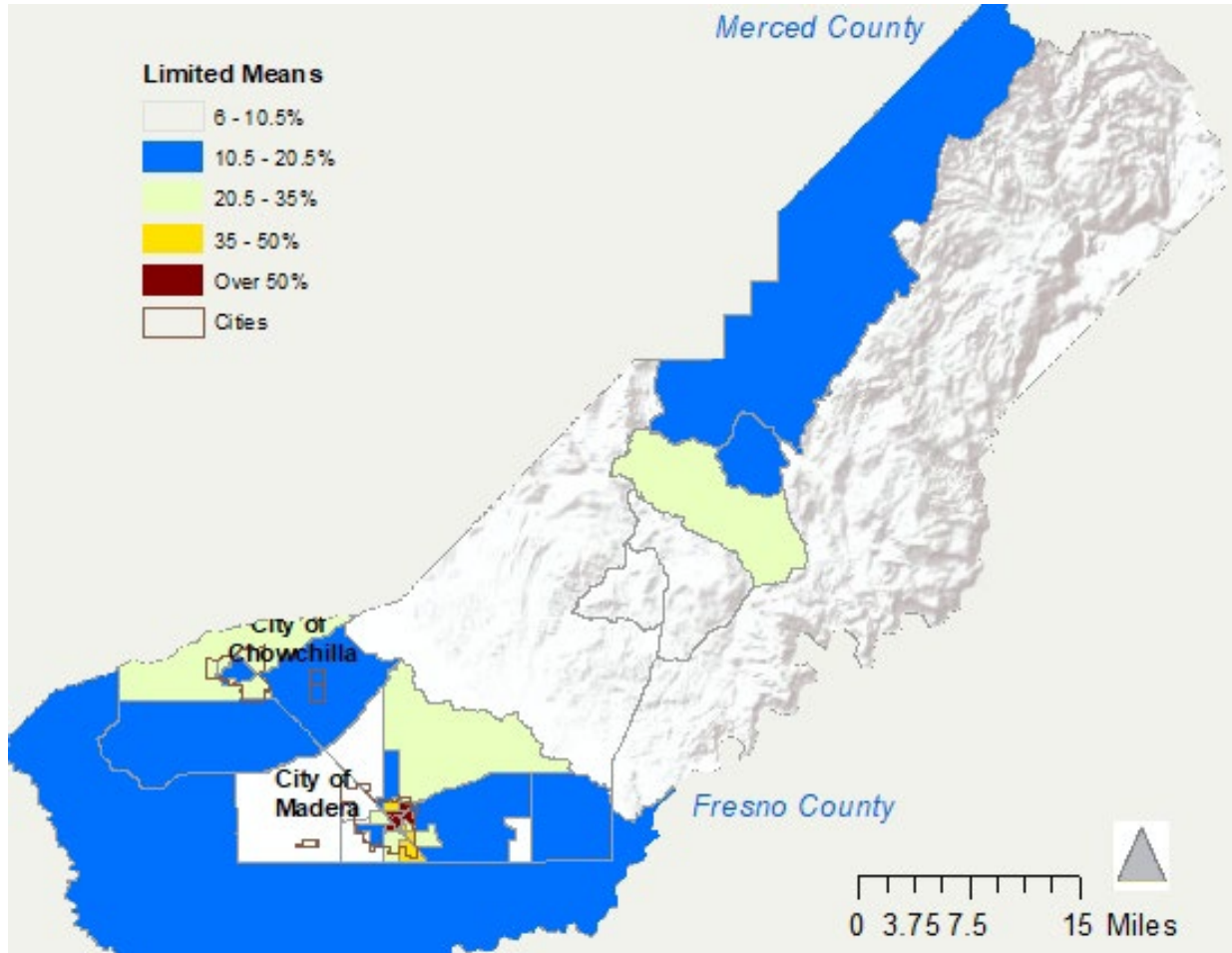
Figure 5: 2021 Estimate of Persons of Limited Means



Source: U.S. Census Bureau, 2017-2021 5-Year ACS

The following map shows the concentration of persons living below poverty level by census tract. Darker colors reflect a higher percentage of people living in poverty, while lighter colors reflect a lower percentage.

Figure 6: Population Distribution of Persons of Limited Means by Census Tract



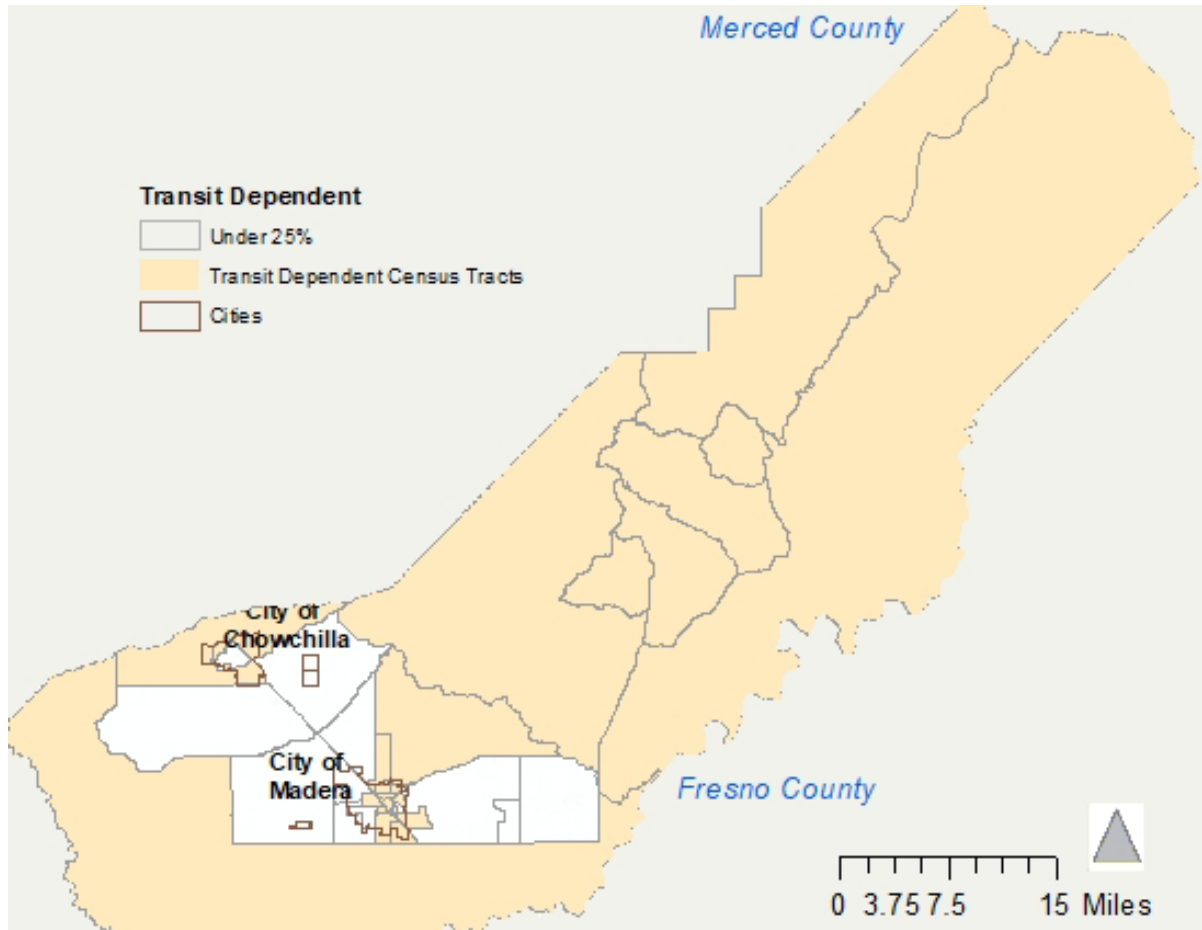
Source: U.S. Census Bureau, 2017-2021 5-Year ACS

As shown on the map above, the highest percentages of people living below the FPL are in the areas of the City of Madera and County areas south of Chowchilla and northeast of the City of Madera. Public transit systems in these cities provide key transportation options to those who may not have an automobile due to their low income.

Transit Dependent Census Tracts

Figure 7 below identifies the census tracts that have a higher probability of having populations that are transit dependent. The census tracts with populations in the top 25 percent of each dataset (senior population, population of persons with a disability, and low-income population) were used to determine the areas that were more likely to have transit dependent populations.

Figure 7: Distribution of Most Transit Dependent Populations by Census Tract



The highest concentrations of potentially transit dependent persons are located within the urban areas of Madera, and the rural Eastern Madera County and Valley area.

MCTC will continue to update each year's assessment to include all current and relevant data pertaining to the size and location of transit dependent groups within Madera County.

Transportation Services in Madera County

CITY OF MADERA

The City of Madera and its environs are served by a number of public and private transportation providers. The City operates the Madera Metro fixed-route system and Dial-A-Ride, a general public demand-responsive system. Both services are operated under contract with MV Transit. The fixed-route system is operated weekdays from 7:00 a.m. to 6:30 p.m. and Saturdays from 9:00 a.m. to 4:00 p.m. Service operated primarily within the City limits, as shown in Figure 8. The system transported 15,557 riders within FY 22/23.

Dial-A-Ride is a general public system primarily serving the elderly and disabled. The service operated weekdays from 7:00 a.m. to 6:30 p.m., Saturdays from 9:00 a.m. to 4:00 p.m. and Sundays from 8:30 a.m. to 2:30 p.m. The system operates within the Madera urban area covering a five-mile radius from the downtown area, as depicted in Figure 9, and transported 3,643 riders within FY 22/23. The County of Madera contracts with the City of Madera to provide this transit service outside the Madera city limits.

Figure 8: Madera Metro Service Area Map

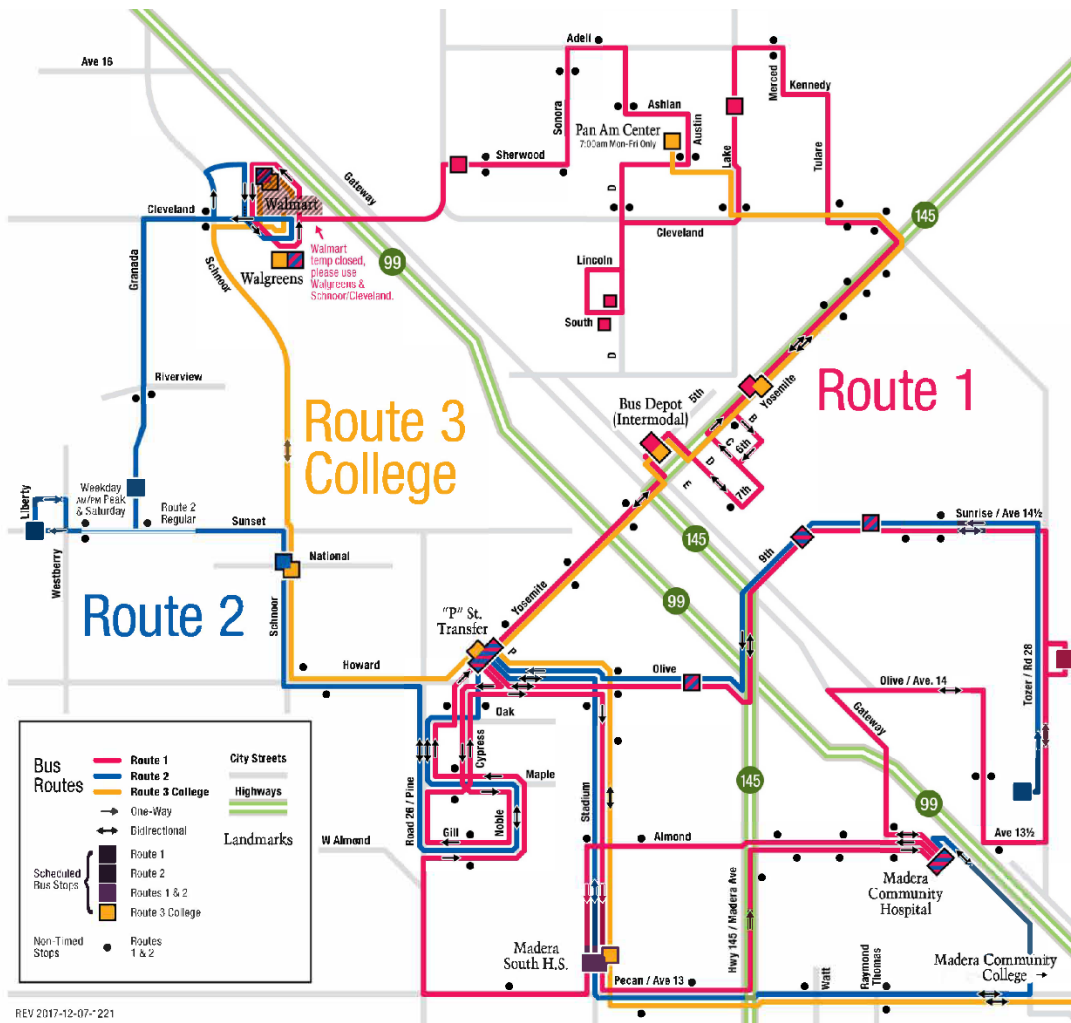
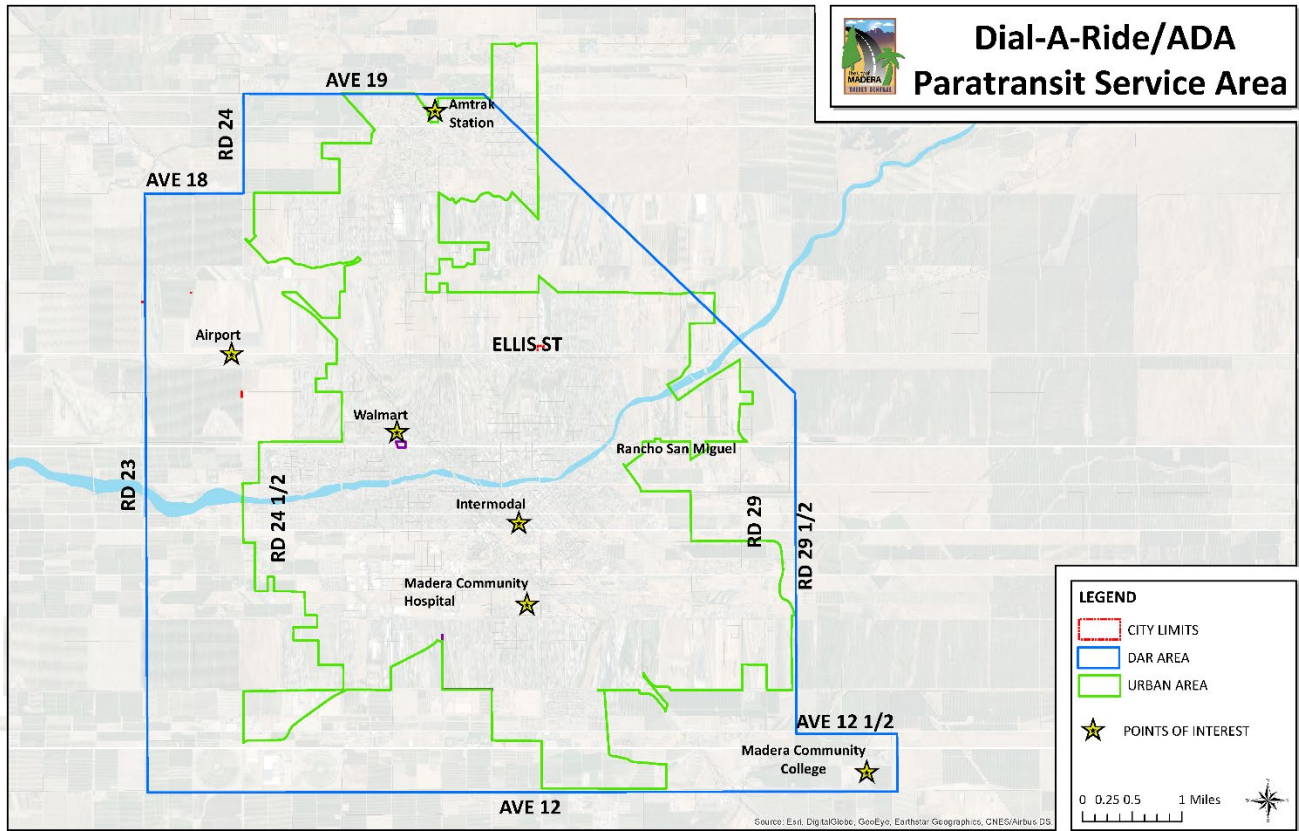


Figure 9: DAR Service Area Map



CITY OF CHOWCHILLA

The City of Chowchilla operates Chowchilla Area Transit Express (CATX), a general public, demand-responsive service. CATX service was initiated in 1995 and incorporated the senior bus program. Service is offered weekdays from 7:30 a.m. to 5:00 p.m. As shown in Figure 10, the CATX service area encompasses the City limits of Chowchilla.

Figure 10: CATX Service Area Map



COUNTY OF MADERA

Madera County currently manages a general public, fixed-route system, a specialized senior transit service and a demand-response service, which is operated by Fresno Economic Opportunities Commission. The Madera County Connection (MCC) is an inter-city fixed-route bus service. MCC Madera Dial-A-Ride and MCC Chowchilla Dial-A-Ride are general public, demand-response services. The Eastern Madera County Senior Bus Program, an intra-community demand-response bus service, serves seniors

and disabled residents and the Eastern Madera County Escort Program is an inter-city demand-response bus service.

As shown in Figure 11, MCC operates three fixed-routes. The Eastern Madera route serves the communities of North Fork, Oakhurst, and Coarsegold, extending to the Madera Ranchos and the Children’s Hospital of Central California via the City of Madera. The Chowchilla/Fairmead route provides service between the City of Madera, Fairmead, and the City of Chowchilla. The Eastin Arcola/Ripperdan/LaVina route provides service from the City of Madera to the communities of La Vina, Ripperdan, and Eastin Arcola every Wednesday and Friday. MCC operates weekdays from about 6:00 a.m. to 9:00 p.m. on the Eastern Madera County route and from 7:00 a.m. to 7:00 p.m. on the Chowchilla/Fairmead route. The Eastin Arcola/Ripperdan/La Vina route is scheduled on Wednesday and Friday from 8:45 a.m. to 2:00 p.m. The County initiated additional runs on this route in 2022.

Figure 11: MCC Service Area Map



MCC also provides general public demand-response service to County areas surrounding the cities of Madera and Chowchilla., as reflected in Figures 12 and 13. MCC Madera Dial-A-Ride service is provided Monday through Friday from 7:00 a.m. to 6:30 p.m., Saturday from 9:00 a.m. to 4:00 p.m., and Sunday from 8:30 a.m. to 2:30 p.m. MCC Chowchilla Area Dial-A-Ride service is provided Monday through Friday

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from 8:30 a.m. to 3:30 p.m. Each of these services is operated with one 16-passenger bus. Reservations can be made a day in advance or up to two hours prior to the time of pick up.

Figure 12: MCC Madera Dial-A-Ride Service Area

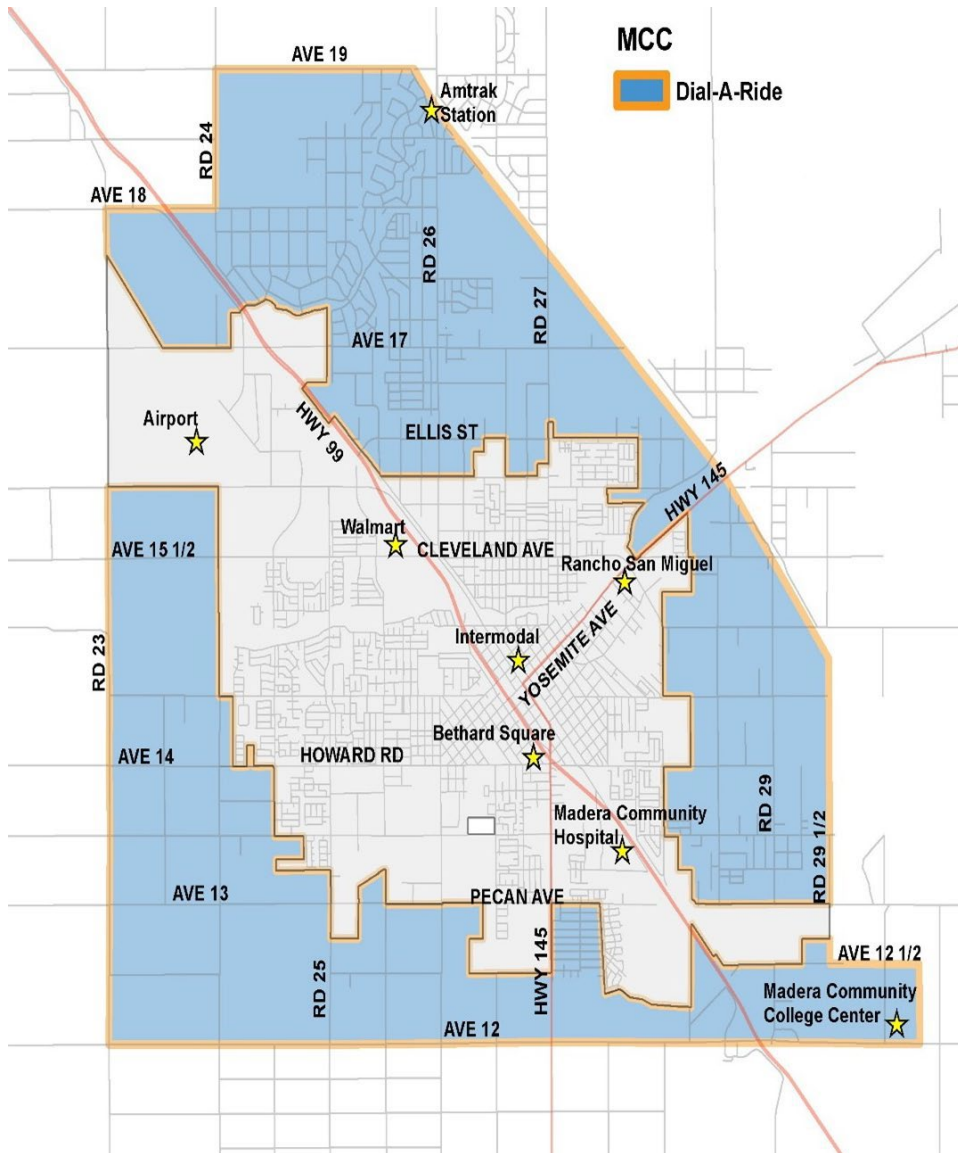
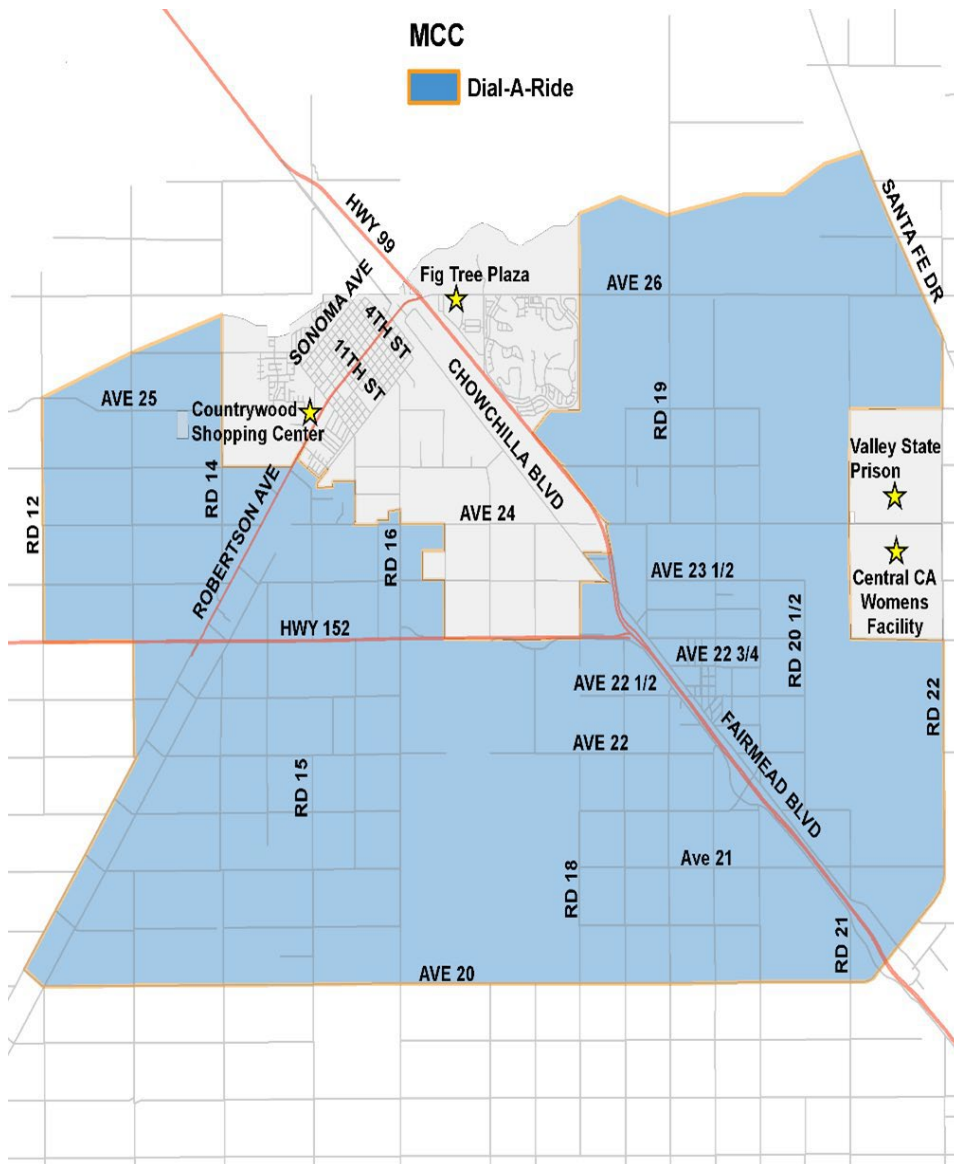


Figure 13: MCC Chowchilla Dial-A-Ride Service Area

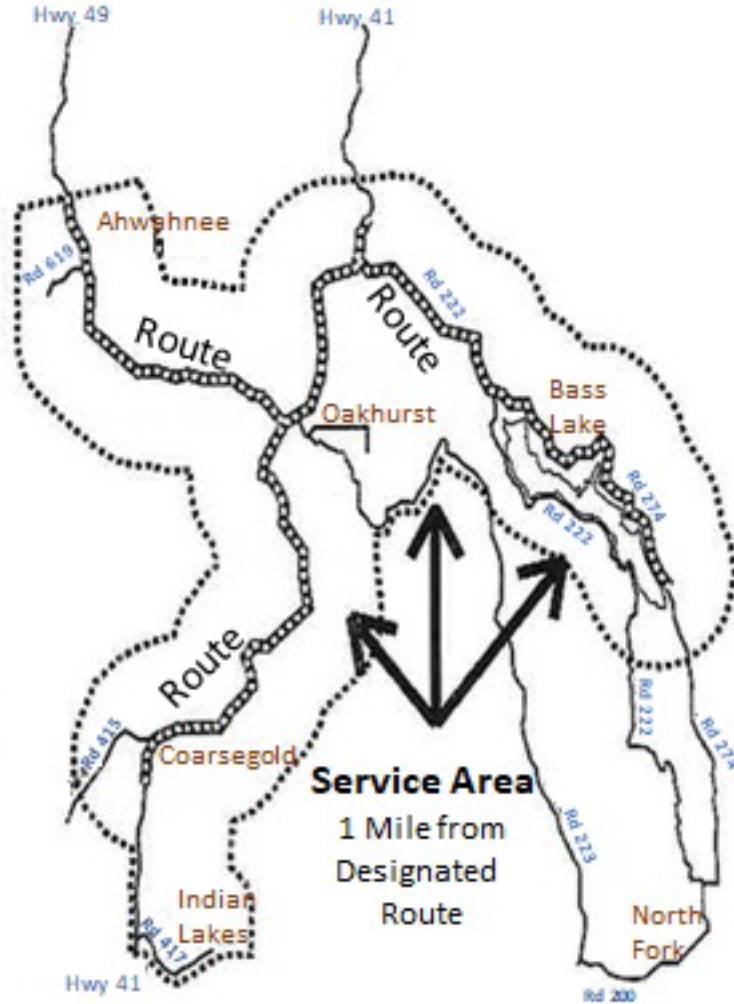


The Eastern Madera County Senior Bus has been in operation since 1983. It is a demand-response service operating Monday through Friday (except holidays) from 9:00 a.m. to 4:00 p.m. This program serves Eastern Madera County seniors 60 years and older and disabled residents. As shown in Figure 14, the service area encompasses a large region, including Oakhurst, Bass Lake, Coarsegold, and Ahwahnee.

The Escort Program has been in operation since 1988 as a demand-response, general public transportation service. The system provides medical-related appointments in Madera and Fresno Counties. It serves Eastern Madera County general public residents with an emphasis on service senior residents 60 years and older and the disabled. Service is provided on Tuesdays and Thursdays from 8:30 a.m. to 4:30 p.m. A 24-hour advanced reservation is required, except for medical emergencies.

Individuals requesting a ride are required to contact the Exchange to schedule their trip. The Escort Program serves the area covered by the Senior Bus, but also serves the community of North Fork and offers trips beyond the Eastern Madera County Region as far as the Cities of Madera, Fresno, and Clovis.

Figure 14: Eastern Madera County Senior Bus Service Area Map



Other Transportation Providers

CALVANS (CALIFORNIA VANPOOL AUTHORITY)

CalVans is a ridesharing program with safe, affordable vans that allow employees to drive themselves and others to work, while once agricultural farmworker vanpool program, the service has grown beyond the agricultural industry to include general labor and student vanpooling. CalVans is sponsored by the California Vanpool Authority and currently has vanpools originating in 22 counties in California including Madera, Fresno, Kings, Merced, San Joaquin, and Tulare.

YOSEMITE AREA REGIONAL TRANSPORTATION SYSTEM (YARTS)

YARTS provides public transit in the Yosemite region, with buses entering Yosemite Valley from Merced, Mammoth Lakes, Sonora, and Fresno – as well as many different towns along the way including Oakhurst. YARTS began service in May 2000, and provided an alternative to driving to over 50,728 riders for the 2022-2023 period. YARTS is managed by the Merced County Association of Governments and offers rides to all visitors to Yosemite.

[Madera County Transit Services Statistics](#)

Table 3: Madera County Transit Service FY 2022-23

TRANSIT SERVICE	PASSENGERS	REVENUE MILES	REVENUE HOURS
Fixed Routes	35,150	255,912	9,226.73
Para-Transit	20,974	64,935	5,692.47
Totals	56,124	320,847	14,919.2

AMERICANS WITH DISABILITIES ACT (ADA) REQUIREMENTS

The Americans with Disabilities Act (ADA) requires that all public transit buses be accessible to individuals with disabilities. Currently, all buses used by each transit agency in Madera County meet this requirement. The front of every bus has priority seating for seniors and disabled riders. All buses have lift mechanisms to assist riders in wheelchairs or with other mobility impairments to board.

In addition, the City of Madera provides complementary paratransit services to individuals with disabilities who cannot use fixed-route bus service. This service is demand-response and curb-to-curb service provided within approximately a five-mile radius of the City’s downtown Intermodal Center. All buses used for paratransit by the City of Madera are lift-equipped.

REDUCED FARES

Seniors, the disabled, and Medicare cardholders are eligible for half fare (\$0.50) Monday – Friday 10:00am-2:00pm and Saturday 9:00am-4:00pm. In addition, the following agencies purchase bus tickets or passes from Madera Metro/DAR and distribute them (in some cases at no charge) to their clients or students.

- Madera Metro
- City of Madera Parks Departments
- Madera County Health Department
- Madera County Schools
- Madera County Unified School District
- Camarena Health
- Central Valley Opportunity Center (CVOC)
- Crescent View South Charter School
- Madera Community Hospital
- North Fork Tribal
- Community Action Partners
- Madera Rehab
- Madera Community College

Additionally, due to the Covid-19 Pandemic, Madera Metro instituted a free fare system during 2020 and it has remained fare free up to the writing of this report.

COORDINATED TRANSIT SERVICE PLAN

The Madera County Coordinated Public Transit Human Services Plan was updated and adopted by MCTC in July 2022 in response to requirements established by SAFETEA-LU and upheld by MAP-21. This document outlines existing public and private social service transportation systems within Madera County and offers strategies for improvement of transportation service through increased coordination and consolidation. The Coordinated Plan is being updated and expected to be finalized this year.

SOCIAL SERVICE TRANSPORTATION PROVIDERS

Various social service providers throughout Madera County offer specialized transportation services for their clients. These services tend to address the needs that public transit cannot reasonably meet, including evening service, non-emergency medical transport, and job training transport, to name a few. MCTC regularly inventories the various area transit providers to prevent duplication of services and thereby the waste of resources.

ADDITIONAL TRANSPORTATION SERVICES AND ASSISTANCE

- TRI-COUNTY MEDICAL TRANSPORT

Tri County Medical Transport operates out of Reedley CA, in Fresno County. The company works with many insurance companies. The services cover the following counties: Fresno, Tulare, Kings, Kern, Merced and Madera. They provide a non-emergency service for clients who require daily transportation to varying doctor's appointments as well as dialysis visits. Tri County carries a variety of vehicles which can range from wheelchair accessible vans and minivans to non-wheelchair accessible cars. The company started out with 5 vehicles in a 15,000-square foot facility but is now operating with over 80 vehicles and an 86,000-square foot location. With over 100 current employees they have their own mechanic shop, call center, dispatch center, billing department.

- CENTRAL VALLEY REGIONAL CENTER

Central Valley Regional Center serves as an advocate for persons with developmental disabilities. It identifies specific client and family needs and establishes a person-centered plan and provides the most effective client services through utilization of community resources. It also assists the community in the prevention and early identification of developmental disabilities.

- CALVIVA HEALTH TRANSPORTATION

CalViva Health Plan offers routine medical transportation for healthcare and services. There is no added cost for this service for CalViva insurance holders. CalViva Health Transportation provides access for routine medical transportation services: non-emergency transportation and non-medical transportation. Rides need to be scheduled in advance. Vehicles count with wheelchairs and gurneys depending on the type of service needed. There is no mileage limit for this service and rides can be scheduled to any place that offers medical care or health care services. Mass transit rides are also available but need to be scheduled five (5) days in advance, so bus passes or tokens can be mailed.

PRIVATE PROVIDERS

Several private carriers provide inter-city services, including Greyhound and Madera Cab Company. Greyhound operates seven days a week from the City of Madera's Downtown Intermodal Center on North "E" Street. Madera Cab Company provides service in Madera County seven days a week, 24 hours a day. In addition to those private transit services listed above, other private medical transit services are available within the County.

PASSENGER RAIL/SUPPORT FACILITIES

Madera County is served by the Burlington Northern Santa Fe (BNSF) and the Union Pacific (UP) Railroads. Amtrak operates seven days a week with twelve (12) daily stops in Madera along the BNSF Railroad alignment. The station is located on Avenue 15 ½ and Road 29. The nearest stop to the north is Merced and to the south, Fresno. Amtrak services are provided on the BNSF tracks located east of Madera. The San Joaquin Amtrak route provides passenger rail service to Oakland five times a day, Bakersfield six times a day, and Sacramento one time a day. Amtrak also provides thruway bus service

from various rail stations along the San Joaquin route to cities that are not accessible by rail, such as Los Angeles, San Francisco and San Jose.

ADEQUACY OF EXISTING SERVICE

Transportation is available in most areas of Madera County, including the remote unincorporated community of Raymond. Service is provided not only within each urbanized area, but also between urbanized areas. Passengers can easily get from most areas of the County to any other area using public transit. They can also travel into the neighboring counties of Merced by passenger rail and Fresno by bus service. Service is also available for those who are unable to ride traditional fixed-route transit.

Although adequate transit service is available for the residents of Madera County, there is always room for improvement. Service may not be available at all times or on all days. Travel between some areas may require the use of several different services. MCTC meets with the SSTAC on a quarterly basis to evaluate the adequacy of the region's current transit operations and further identify any unmet transit needs that may or may not be reasonable to meet. The region's public transit operators and social services agencies continue to cooperatively adjust their services to feasibly meet any identified unmet transit need throughout the year.

FARMWORKER VANPOOL ANALYSIS

CalVans is a ridesharing program with safe, affordable vans that allow employees to drive themselves and others to work, while once agricultural farmworker vanpool program, the service has grown beyond the agricultural industry to include general labor and student vanpooling. CalVans is sponsored by the California Vanpool Authority and currently serves the Counties of Madera, Fresno, Imperial, Kern, Kings, Merced, Monterey, Riverside, Santa Barbara, San Joaquin, Tulare, and Ventura, Santa Cruz, San Benito, San Bernardino, Stanislaus, and San Luis Obispo. Currently, there are 10 vans that operate out of the County of Madera.

MCTC has not received any request from an interested party identifying a direct need for vans or equipment needed for a farmworker vanpool program. As part of the unmet transit needs assessment process, no further analysis is required. However, MCTC will continue to coordinate with CalVans, and social service providers to identify if any future needs in this area are present and determine feasible means to address those needs.

Unmet Transit Needs Assessment

During this year's unmet transit needs assessment, staff received a total of 189 public comments regarding potential unmet transit needs, service improvement requests, and community needs in the region. This year the outreach was done in a hybrid format. MCTC received many comments from the community. Based on the Madera County Transportation Commission's adopted definitions of "unmet transit need" and "reasonable to meet", **unmet transit needs, including those that are not reasonable to meet**, were identified.

Public Outreach

Pursuant to TDA regulations, MCTC is required to conduct at least one public hearing to receive potential unmet transit needs from the public. MCTC held several workshops, one hybrid and four in person, and participated in one outreach event.

Below is a list of places where the public hearing was publicized:

- Notice of the public hearing was circulated in the Madera Tribune on March 11, 2023 (Figure 15, below).
- Notice and information regarding the hearing was posted on maderactc.org, MCTC's Facebook page, MCTC's Instagram page and MCTC's Twitter page (Figure 16 and 17 below).
- Information, schedules, and flyers regarding the hearings were included in the meeting agendas for the Social Services Transportation Advisory Council in January 2023 and Technical Advisory Committee and the Madera County Transportation Commission's Policy Board in April 2023. The flyer (in English and Spanish) contained information about the hearing date, background information regarding the purpose of the hearings and unmet transit needs, and how residents could personally participate in the unmet transit needs process. See Figure 18 and 19.
- Information regarding the hearing was either mailed or emailed to a list of interested individuals and organizations. See Table 4 below.
- Special flyers (in English and Spanish) were posted at the following locations and more:
 - a) Madera County Library
 - b) Madera Intermodal Center
 - c) First 5 Madera County
 - d) Frank Bergon Senior Center
 - e) Chowchilla Civic Center
 - f) Madera County Transportation Commission
 - g) Oakhurst Community Center

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- h) Madera County Behavioral Services
- i) Coarsegold Market
- j) The Pines Resort
- Visual announcements (in English and Spanish) regarding the hearing were placed on all buses.

A Spanish language interpreter was available, in person, at the hybrid Public Hearing.

Figure 15: Proof of Publication

*****Proof of Publication*****
(2015.5 C.C.P.)

The Madera Tribune
P.O. Box 269
Madera, Ca 93639
Ph: 559-674-2424
legals@maderatribune.net

PUBLIC NOTICE

MADERA COUNTY TRANSPORTATION COMMISSION

REF. NO. 5814

STATE OF CALIFORNIA)
) ss.
County of Madera)

I am a citizen of the United States and a resident of the County aforesaid; I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of the Madera Tribune, a newspaper of general circulation, published in the City of Madera, County of Madera, and which newspaper has been adjudged a newspaper of General circulation by the Superior Court of the County of Madera, State of California, under the date of November 9, 1966, Case Number 4875 that the notice, of which the annexed is a printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

PUBLISHED ON: MARCH 11, 2023

I certify or declare under penalty of perjury that the foregoing is true and correct.

Dated: 11th of March 2023
This Day
Signature Christy Lopez

PUBLIC NOTICE MADERA COUNTY TRANSPORTATION COMMISSION GIVING NOTICE OF HEARING

The Madera County Transportation Commission (MCTC) will hold a Public Hearing to take testimony regarding transportation needs within Madera County. The hearing will be held on Wednesday, April 19, 2023 at 3:00 p.m. at the Madera County Transportation Commission, 2001 Howard Road, Suite 201, Madera, California 93637 and via teleconference using Zoom. To participate in the live hearing via Zoom, use this link: <https://us06web.zoom.us/j/84360082957?pwd=WlhpVXBwRFRlR1NCS3gzMnR3MkNlMjQ9>

In-person testimony will take place at the Madera County Transportation Commission.

MCTC staff encourages you to submit your comment utilizing other strategies such as our online survey, email, mail, or by phone. Each comment received will be read to the Board directly to make sure your voice is heard.

A Spanish language interpreter will be available during the public hearing for those who wish to testify before the Commission in Spanish. If you would like to testify in a language other than Spanish or English or require other special accommodations, please contact the Commission at (559) 675-0721 or publiccomment@maderactc.org by April 14, 2023, at 3:00 p.m.

REASONABLE ACCOMMODATIONS: Persons who require accommodation for any audio, visual or other disability or other interpretation in order to review an agenda, or to participate in a meeting of the Policy Board of the Madera County Transportation Commission per the American Disabilities Act (ADA), may obtain assistance by requesting such accommodation in writing. Please address your written request to the Administrative Analyst, 2001 Howard Road, Suite 201, Madera, California, 93637 or email sandy@maderactc.org, or telephonically by calling (559) 675-0721. Any such request for accommodation should be made at least 3 business days prior to the scheduled meeting for which assistance is requested.

Under the California Transportation Development Act (TDA), this hearing opportunity is provided annually to take testimony on potential unmet transit needs within the region. The Commission must, subsequent to the hearing, make a determination whether the needs presented are "reasonable" to meet. After all "reasonable" needs have been met, the Commission may release remaining TDA funds for street and road purposes (repair, reconstruction, etc.).

Members of the public, interested agencies, and civic groups are encouraged to provide comments to MCTC staff regarding any transportation needs not being met by the current transit systems. Testimony should be as specific as possible with regard to those citizens or groups of citizens not currently served by transit, the requested type and amount of transit service, the geographic area in which service is needed, and any other supporting evidence of information, which will help in the evaluation of the "reasonableness" of the requested service.

Those that are unable to participate in the hearing via Zoom, or in person, are encouraged to submit their comments in writing prior to April 19, 2023 for inclusion in the public record. You may email publiccomment@maderactc.org, call 559-675-0721 ext. 6, send your comment to 2001 Howard Road, Suite 201, Madera, CA 93637 or take the survey at the link below: <https://www.surveymonkey.com/r/7JFVL7H>

NOTIFICACION PUBLICA DE LA COMISION DE TRANSPORTE DEL CONDADO DE MADERA DA AVISO DE AUDIENCIA PUBLICA

La Comisión de Transporte del Condado de Madera (MCTC, por sus siglas en inglés) llevará a cabo una Audiencia Pública para tomar testimonio en cuanto a las necesidades de transporte dentro del Condado de Madera. La audiencia tendrá lugar el miércoles, 19 de abril, 2023 a las 3:00 p.m., en las oficinas de la Comisión de Transporte del Condado de Madera, 2001 Howard Road, Suite 201, Madera, California 93637 y virtualmente, usando Zoom. Para participar en la audiencia en vivo, usando Zoom, use el siguiente enlace: <https://us06web.zoom.us/j/84360082957?pwd=WlhpVXBwRFRlR1NCS3gzMnR3MkNlMjQ9>

El testimonio en persona se llevará a cabo en Comisión de Transporte del Condado de Madera.

El personal de MCTC le recomienda que envíe su comentario utilizando otras estrategias, como nuestra encuesta en línea, correo electrónico, correo postal o por teléfono. Cada comentario recibido se leerá directamente a la Junta para asegurarse de que se escuche su voz. Una de las formas antes mencionadas de enviar un comentario será la mejor y más efectiva, dadas las circunstancias actuales.

Un intérprete de español estará disponible durante la audiencia pública para aquellos que deseen testificar ante la Comisión en español. Si desea testificar en un idioma que no sea español o inglés o necesita otras adaptaciones especiales para testificar, comuníquese con la Comisión al (559) 675-0721 o publiccomment@maderactc.org antes del 14 de abril de 2023, antes de las 3:00 p.m.

ADAPTACIONES RAZONABLES: Personas que requieren adaptaciones para cualquier discapacidad auditiva, visual o de otro tipo u otra interpretación para revisar una agenda o participar en una reunión de la Junta de Políticas de la Comisión de Transporte del Condado de Madera según la Ley de Discapacidades Estadounidenses (ADA), puede obtener asistencia solicitando dicha adaptación por escrito. Dirija su solicitud por escrito al Analista Administrativo, 2001 Howard Road, Suite 201, Madera, California, 93637 o envíe un correo electrónico a sandy@maderactc.org, o llame por teléfono al (559) 675-0721. Cualquier solicitud de este tipo debe realizarse al menos 3 días hábiles antes de la reunión programada para la cual se solicita asistencia.

Figure 16: UTN Public Hearing Post - English



**UNMET TRANSIT NEEDS
PUBLIC HEARING
MCTC OFFICE**

🕒 WEDNESDAY
APRIL 19TH
3:00 PM

📍 2001 HOWARD RD
SUITE 201
MADERA, CA 93637



Submit UTN comments for consideration

Come join us in-person at the MCTC office. Madera Metro is providing free public transit to the Hearing. For Dial-a-Ride, call 559-661-7433 in advance to make a reservation. You can also attend online at the link below

<https://us06web.zoom.us/j/84360082957?pwd=WjhPVXBwRFpaRINC3gzMnR3MkNmMQT09>

for more information:
nicholas@maderactc.org
559-675-0721 ext. 6

Figure 17: UTN Public Hearing Post - Spanish



**NECESIDADES INSATISFECHAS DE
TRANSPORTE PÚBLICO (UTN por sus siglas en inglés)
AUDIENCIA PÚBLICA
OFICINA DE MCTC**

🕒 MIÉRCOLES
19 DE ABRIL
3:00 PM

📍 2001 HOWARD RD
SUITE 201
MADERA, CA 93637



Envíe comentarios de UTN para consideración

Únase a nosotros en persona en la oficina de MCTC. Madera Metro está proporcionando transporte público gratuito a la Audiencia. Para Dial-a-Ride, llame al 559-661-7433 con anticipación para hacer una reserva. También puedes asistir online en el siguiente enlace

<https://us06web.zoom.us/j/84360082957?pwd=WjhPVXBwRFpaRINC3gzMnR3MkNmMQT09>

para más información:
nicholas@maderactc.org
559-675-0721 ext. 6

Figure 18: Unmet Transit Needs Hearing Flyer 2023 - English



2001 Howard Rd, Suite 201
Madera, CA 93637
nicholas@maderactc.org

UNMET TRANSIT NEEDS

Public Comment Process

There will be a PUBLIC HEARING on Wednesday, April 19, 2023 at 3:00 pm in the MCTC Conference Room at 2001 Howard Rd, Suite 201, Madera, CA 93637 for public comments on unmet public transit needs in Madera County.

PUBLIC HEARING



Participate in-person or virtually by using this link or scan the QR code to the right:

<https://us06web.zoom.us/j/84360082957?pwd=WjhPVXBwRFpaR1NCS3gzMnR3MkNMQT09>
To call in, dial 1-408-638-0968, use Meeting ID 843 6008 2957 and passcode 136890.

Spanish interpretation will be available during the public hearing. Free transit will be provided to the public hearing for individuals in the City of Madera.

If you are unable to attend the hearing in person or over Zoom, please email comments to publiccomment@maderactc.org, call [559-675-0721](tel:559-675-0721) ext. 6, or send written comments to: 2001 Howard Road, Suite 201, Madera, CA 93637.

UTN SURVEY



Fill out the UTN Survey online by using this link or scan the QR code to the right:

<https://www.surveymonkey.com/r/7JPVL7H>

Figure 19: Unmet Transit Needs Hearing Flyer 2023 - Spanish



2001 Howard Rd, Suite 201
Madera, CA 93637
nicholas@maderactc.org

NECESIDADES DE TRANSPORTE PÚBLICO NO SATISFECHAS Proceso de Comentario Público

Habr  una AUDIENCIA P BLICA el mi rcoles 19 de abril de 2023 a las 3:00 p. m. en la Sala de Conferencias de MCTC en 2001 Howard Rd, Suite 201, Madera, CA 93637 para comentarios p blicos sobre las necesidades no satisfechas de transporte p blico en el Condado de Madera.

AUDIENCIA P BLICA



Participe en persona o virtualmente usando este enlace o escanea el c digo QR a la derecha:

<https://us06web.zoom.us/j/84360082957?pwd=WjhPVXBwRFpaR1NCs3gzMnR3MkNMQT09>
Para llamar, marque 1-408-638-0968, use el ID de reuni n 843 6008 2957 y el c digo de acceso 136890.

Habr  interpretaci n en espa ol disponible durante la audiencia p blica. Se proporcionar  transporte p blico a la audiencia p blica para las personas en la Ciudad de Madera.

Si no puede asistir a la audiencia en persona o por Zoom, env  sus comentarios por correo electr nico a publiccomment@maderactc.org, llame al 559-675-0721 ext. 6, o env  sus comentarios por escrito a: 2001 Howard Road, Suite 201, Madera, CA 93637.

ENCUESTA UTN



Llena la Encuesta UTN en l nea usando este enlace o escanea el c digo QR a la derecha:
<https://www.surveymonkey.com/r/7JPVL7H>

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Table 4: List of Interested Individuals and Organizations

AGENCY	ADDRESS
City of Chowchilla	145 Robertson Boulevard, Chowchilla, CA 93610
MV – Dial-A-Ride	123 North E Street #102, Madera, CA 93638
Madera County Health Department	1604 Sunrise Avenue, Madera, CA 93638
City of Madera	205 West 4 th Street, Madera, CA 93637
Department of Social Services	P.O. Box 569., Madera, CA 93638
Community Action Partnership of Madera County	1225 Gill Avenue, Madera, CA 93637
Center for Independent Living	1225 Gill Avenue, Madera, CA 93637
First 5 Madera County	525 E Yosemite Avenue, Madera, CA 93638
Madera Parks and Community Services	1030 South Gateway Drive, Madera, CA 93637
Madera County Health Department – Comprehensive Prenatal Outreach	1604 Sunrise Avenue, Madera, CA 93638
Moy and Associates	6082 Millerton Road, Friant, CA 93626
Camarena Health Centers, INC.	201 South B Street, Madera, CA 93638
Fresno-Madera Area Agency on Aging	2037 West Bullard Ave. #512, Fresno, CA 93711
Community Integrated Work Program	968 Emily Way, Madera, CA 93637
Kings View Community Services	125 South D Street #101, Madera, CA 93638
Madera County Welfare Dept – Child Protective Services	P.O. Box 569, Madera, CA 93639
Picayune Rancheria of the Chukchansi Indians	49260 Chapel Hill Drive PO Box 2226, Oakhurst, CA 93614
Madera County Behavioral Health	209 E. 7 th St. Madera, CA 93638
Madera County Department of Social Services	1626 Sunrise Avenue, Madera, CA 93637
Oakhurst Sierra Senior Care	49111 Cinder Lane P.O. Box 122, Oakhurst, CA 93644

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Oakhurst Area Chamber of Commerce	40343 Highway 41, Oakhurst, CA 93644
Madera Community College	30277 Avenue 12, Madera, CA 93638
Heartland Opportunity Center	323 North E Street, Madera, CA 93638
Oakhurst Counseling Center	49774 Road 426, Suite D, Oakhurst, CA 93644
SCCD - Oakhurst Center	P.O. Box 1910, Oakhurst, CA 93644
North Fork Rancheria of Mono Indians	33143 Road 222 P.O. Box 929, North Fork, CA 93643
Sierra Mono Indian Museum	33103 Road 228, North Fork, CA 93643
American Association of Retired Persons	2713 Monocott Drive, Madera, CA 93637
Pacific Family Health Madera Dialysis	266 North Grove Industrial Drive, Fresno, CA 93727
Bass Lake Chamber of Commerce	P.O. Box 126, Bass Lake, CA 93604
Frank A. Bergon Senior Center	238 South D Street, Madera, CA 93637
Golden Valley Chamber of Commerce	37167 Avenue 12, Suit 5C, Madera, CA 93638
Madera County Council on Aging	1030 S. Gateway Drive, Madera, CA 93637
North Fork Chamber of Commerce	33037 Rd 222, North Fork, CA 93643
Chowchilla District Chamber of Commerce	P.O. Box 638, Chowchilla, CA 93610
Ranchos/Hills Senior Center	37330 Berkshire Drive, Madera, CA 93638
Madera Coalition for Community Justice	219 S. D Street, Madera, CA 93638
Madera Chamber of Commerce	120 North E Street, Madera, CA 93638
Rolling Hills Citizens Association	41016 Ave 11, Madera, CA 93636
Coarsegold Chamber of Commerce	P.O. Box 815, Coarsegold, CA 93614
Leadership Counsel for Justice and Accountability	2210 San Joaquin St. Fresno, CA 93721
Fairmead and Friends	P.O. Box 517, Chowchilla, CA 93610
Chowchilla Senior Center	130 S. Second St. Chowchilla, CA 93610
Madera County Food Bank	225 South Pine, Madera, CA 93637
Valley Children's Hospital	9300 Valley Children's Pl., Madera, CA 93638
Madera County Connection	201 W Almond Ave, Madera, CA 93637

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Madera County Workforce	2037 W Cleveland Ave, Madera, CA 93637
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INDIVIDUALS	
Cynthia Ortegon	Russell Shaw
Daniel Rivera	Nancy Fitzgerald
Doris Harley	Pamela Mashack
Jose Munera	Linda Clark
Mike Fuller	Modesta Avila
Gloria T. Media	

[Analysis of the Comments Received at the Public Hearings](#)

The following tables provide a summary of the public comments that were received. Out of the One hundred and eighty-nine comments, two of the public comments were considered by the SSTAC to unmet needs that are reasonable to meet and nine were considered unmet needs that are not reasonable to meet. The SSTAC applied the MCTC Policy Board adopted definition of “unmet transit need” and “reasonable to meet” to those comments and determined that for Fiscal Year 2023-2024 there **are unmet transit needs, including transit needs that are reasonable to meet**. MCTC staff concur with the SSTAC’s finding. See Table 5.

All comments were compiled and included with the SSTAC agenda for May 1, Appendix D. Agenda items of the meetings held by the SSTAC this fiscal year are also included in the Appendix.

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Table 5: SSTAC Analysis of Potential Unmet Transit Needs FY 2023 – 2024

Analysis of Comments Received During the FY 22/23 Unmet Transit Needs Process						
#	Agency Affiliation	Transit Service/ Jurisdiction	Public Comments	Is it an "Unmet Transit Need"	If identified as an "Unmet Transit Need", is it "Reasonable to Meet"	NOTES
Comments Cards from beginning of UTN cycle						
1	City of Madera	METRO	La Brea Avenue Needs sidewalks Many Potholes to be fixed	Not an Unmet Transit Need		City of Madera Public Works
2	City of Madera	METRO	La Brea Avenue Needs sidewalks Many Potholes to be fixed	Not an Unmet Transit Need		City of Madera Public Works
3	City of Madera	METRO	Ave 17, The Street is pretty rundown with many potholes. / A bus stop is needed in this area	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need
4			Gateway Dr. Many potholes on the streets. Lake St and Rd 27 add stop sign. Many pot holes there, too.	Not an Unmet Transit Need		City of Madera Public Works
5	City of Madera	METRO	Sebastian St. Improve transit. Add more bus stops.	Unmet Transit Need	Not reasonable to meet	The proposed stop is within 1/4 mile of another stop, the minimum threshold to have between stops. City of Madera has conducted multiple public hearings and outreach events for the new Madera Transit Plan to solicit recommendations for new stops
6	City of Madera	METRO	Raymond Rd. Add bus stop.	Unmet Transit Need	Not reasonable to meet	The proposed stop is within 1/4 mile of another stop, the minimum threshold to have between stops. City of Madera has conducted multiple public hearings and outreach events for the new Madera Transit Plan to solicit recommendations for new stops
7			E. Yosemite I have lived on this street since 2011 and the street is always the same too many potholes.	Not an Unmet Transit Need		City of Madera Public Works
8			E Yosemite Ave Potholes Transit Gateway Dr. Potholes and traffic.	Not an Unmet Transit Need		City of Madera Public Works

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9			145 Lots of traffic There is a need for more safety for children that walk to school	Not an Unmet Transit Need		Need to know location
10	City of Madera	METRO	Gateway Dr. It has lots of potholes	Not an Unmet Transit Need		City of Madera Public Works
11			More streetlights on Cross St.	Not an Unmet Transit Need		Not Transit
12			Improve transit. Add more bus stops in the outskirts of the city of Madera.	Not an Unmet Transit Need		Not an Unmet Transit Need, too vague, bus stops on outskirts are being added
13			More safety near Sierra Vista. Gateway Dr. has lots of potholes that need fixing	Not an Unmet Transit Need		City of Madera Public Works
14			Rd 26 has lots of potholes and the road is not in good condition since the trucks use this street daily.	Not an Unmet Transit Need		City of Madera Public Works
15	City of Madera	METRO	By Central Ave and Gateway Dr. Lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
16			Parkwood, Lighting on the streets. There are lots of potholes on the streets.	Not an Unmet Transit Need		City of Madera Public Works
17			Ave 17 has lots of potholes and the street condition is bad. RD 21, the same.	Not an Unmet Transit Need		City of Madera Public Works
18			Tulare St. Lots of potholes E Yosemite Ave, lots of potholes Gateway Dr., lots of potholes City of Madera	Not an Unmet Transit Need		City of Madera Public Works
19	City of Madera	METRO	Ave 13 lots of potholes Street-lights / Transit for Ave 13	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need, too vague, Madera Transit Plan already addresses that

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20	City of Madera	METRO	Davis St. Lots of potholes Street-lights	Not an Unmet Transit Need		City of Madera Public Works
21	City of Madera	METRO	Davis St. Lots of potholes Street-lights	Not an Unmet Transit Need		City of Madera Public Works
22			Lili S and Sunrise Ave Speed bumps to lower car speed for children's safety	Not an Unmet Transit Need		City of Madera Public Works
23	City of Madera	METRO	Washington St and Washington Ave needs sidewalk and street-lights. E. Yosemite Ave., many potholes	Not an Unmet Transit Need		City of Madera Public Works
24			E Cleveland Ave and Kennedy St. Kennedy St, lots of potholes Rd 27 lots of potholes	Not an Unmet Transit Need		City of Madera Public Works
25	City of Madera	METRO	Improve transit, it arrives too late to the bus stop. / Add sidewalk in the Cross St area	Not an Unmet Transit Need		Not an Unmet Transit Need, operational issue / City of Madera Public Works
26			Ave 13 and Rd 21 there are lots of potholes in the outskirts of Madera.	Not an Unmet Transit Need		City of Madera Public Works
27	City of Madera	METRO	Road 26 and Ave 17 1/2, Add more transit, I have an acquaintance that uses transit. / Also fix streets, there are lots of potholes.	Not an Unmet Transit Need		Not an Unmet Transit Need, being considered in new plan / City of Madera Public Works
28			Clark and Owens St. Lots of potholes and fix the streets. Street lights because they are very dark.	Not an Unmet Transit Need		City of Madera Public Works
29			Ave 7 and Rd 21, 23, 24, Fix streets, there are lots of potholes. / More street security around those areas.	Not an Unmet Transit Need		City of Madera Public Works / Police have increased patrols in the area
30	City of Madera	METRO	Merced and E Cleveland Ave Add sidewalks Street-lights / Improve transit around E Cleveland Ave.	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need, too vague

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31			S Gateway Dr/ N Gateway Dr., this whole road has lots of potholes	Not an Unmet Transit Need		City of Madera Public Works
32			S Gateway Dr. Has lots of potholes from Madera Ave and E. 9th St. also has lots of potholes	Not an Unmet Transit Need		City of Madera Public Works
33	City of Madera	METRO	Gateway Dr., Lots of Potholes / and improve transit	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need, too vague
34			E. Yosemite Ave, lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
35			Gateway Dr./Yosemite Ave. Lots of potholes The Street is cracked.	Not an Unmet Transit Need		City of Madera Public Works
36			Tulare St and Sherwood Way. Add a speed bump or signal light	Not an Unmet Transit Need		City of Madera Public Works
37			Tulare St. Add speedbumps, cars go too fast. Add sidewalks to be able to walk safely. Kennedy St. More streetlights.	Not an Unmet Transit Need		City of Madera Public Works
38			Tulare St and Sherwood Way. Speed bumps, speed limit signage, sidewalks.	Not an Unmet Transit Need		City of Madera Public Works
39	City of Madera	METRO	Sherwood and Luke St. Add a stop light for children's that play in the park safely and also for those that walk to school because there have been many accidents there. Grant Ave I live on that street since my children were born. That was 5 years ago and I always see students walking on the street to go to school because	Not an Unmet Transit Need		City of Madera Public Works

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			there is no sidewalk. E. Yosemite Ave., there are lots of potholes.			
40	City of Madera	METRO	Lake St. Fix Lake St because there are lots of potholes. Lake St and Central St. E. Yosemite Ave., also has tons of potholes. Grant Ave More street lights.	Not an Unmet Transit Need		City of Madera Public Works
41	City of Madera	METRO	Grant Ave. Add more sidewalks so students can walk safely to school, there are walking on the street right now because there are no sidewalks. Streetlights on Grant Ave and E. Yosemite Ave. There are lots of potholes. City of Madera	Not an Unmet Transit Need		City of Madera Public Works
42	City of Madera	METRO	Grant Ave. Add sidewalks on the streets for students safety. E. Yosemite Ave. There are lots of potholes. / Improve transit.	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need, too vague
43			By Grant Ave there are no sidewalks for walking or to drop kids to school. Add more street lights on Grant Ave. Improve E. Yosemite Ave because there are lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
44	City of Madera	METRO	Fix Lake St., E. Yosemite Ave, Grant Ave, Merced St., there are no sidewalks. Add more bus shelters at bus stops.	Not an Unmet Transit Need		City of Madera Public Works
45	City of Madera	METRO	More safety around N. Lake St and Adell St., children cross the street to get to school and cars do not respect stop	Not an Unmet Transit Need		Madera Police, maybe nearby school / City of Madera Public Works

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			sign. / Please add a stop light.			
46			Sherwood Way and Lake St. more safety for crossing, add a street light. There have been many accidents.	Not an Unmet Transit Need		City of Madera Public Works
47			E. Yosemite Ave. There are lots of potholes on the street, fix them. / More local, we don't want to continue spending on the freeway.	Not an Unmet Transit Need		City of Madera Public Works / Not Transit
48			Cross St, E Yosemite Ave, add more sidewalks on these streets. E. Yosemite Ave, fix potholes.	Not an Unmet Transit Need		City of Madera Public Works
49			I have been living for 20 years around Cross St and Magnolia St and it has never been fixed: sidewalks, street lights, fix the streets.	Not an Unmet Transit Need		City of Madera Public Works
50			Increase safety around Riverside Dr., E. S St. when crossing the street to reach the bus for school.	Not an Unmet Transit Need		City of Madera Public Works
51			Columbard Dr. Cut back trees/tree branches they are at car level. Fix sidewalks on Colombard Dr.	Not an Unmet Transit Need		City of Madera Public Works
52			Fix Ave 7. Streets have lots of potholes. Rd. 24, Ave 7 1/2, Ave 8.	Not an Unmet Transit Need		County of Madera Public Works
53			Crystal Dr and Devon way More street lights on these streets. Add sidewalks	Not an Unmet Transit Need		City of Madera Public Works
54			E. Yosemite Ave, there are lots of potholes	Not an Unmet Transit Need		City of Madera Public Works
55			More security around the outskirts of Chowchilla	Not an Unmet Transit Need		Chowchilla Police / Sheriff

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56			Fix streets, there are lots of potholes. E. Robertson Blvd., the streets are ugly.	Not an Unmet Transit Need		City of Chowchilla Public Works
57			E. Yosemite Ave and Lake St. there are lots of potholes. More safety around Sunrise Ave. Vehicles drive too fast in the street.	Not an Unmet Transit Need		City of Madera Public Works
58			Fix E Yosemite Ave. Add speed bumps on Tulare St., cars drive too fast there.	Not an Unmet Transit Need		City of Madera Public Works
59			S. Gateway Dr., there are lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
60	City of Madera	METRO	MAX-Improve, Improve transit. / More sidewalks on Tulare St.	Not an Unmet Transit Need		Not an Unmet Transit Need, too vague / City of Madera Public Works
61			Ave 7, Ave 8 1/2, Ave 8 fix these streets, I use them to go to work.	Not an Unmet Transit Need		Not Transit
62			Ave 7, Ave 8 1/2, Ave 8, Rd. 24, Rd. 23, Ave 10 1/2, they have lots of potholes	Not an Unmet Transit Need		County of Madera Public Works
63			Ave 8, Ave 8 1/2, Rd. 24, Rd. 23, fix these streets. They have lots of potholes. / More transit for La Vina	Not an Unmet Transit Need		County of Madera Public Works / Not an Unmet Transit Need, too vague
64			E. Yosemite Ave, there are lots of potholes. More sidewalks. More streetlights on E. Yosemite Ave.	Not an Unmet Transit Need		City of Madera Public Works
65	City of Madera	METRO	Cross St, Magnolia St., Washington Ave, E. Sixth St. More sidewalks Streetlights Fix the streets, lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works

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66			Drainage problems when it rains, Paraiso St. find location Fix Rd. 24 and Ave 7, Rd 23 so we can carry our shopping. More streetlights, the streets are dark. For people's safety.	Not an Unmet Transit Need		City of Madera Public Works
67			I have been living on Cross St for more than 20 years, it needs lighting and sidewalks for children's safety. E Yosemite Ave has lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
68			More safety for children that use Rd. 29, there are no sidewalks or marked bike lanes.	Not an Unmet Transit Need		City of Madera Public Works
69			All East Madera, old Madera around Rancho San Miguel needs fixing because there are no sidewalks and it is lacking streetlights.	Not an Unmet Transit Need		City of Madera Public Works
70	City of Madera	METRO	E. Yosemite Ave. First fix the main street E. Yosemite Ave because there are lots of potholes. / Improve transit, add more bus shelters and maintain the area clean.	Not an Unmet Transit Need		City of Madera Public Works / This has been addressed at previous SSTAC meeting
71			Improve E. Yosemite Ave, there are lots of potholes, when cars drive by, you don't know if you'll step in one.	Not an Unmet Transit Need		City of Madera Public Works
72	City of Madera	METRO	Improve transit, there is lots of garbage at the bus stop. Add bus shelters at the Adell St bus stop, it doesn't have one.	Not an Unmet Transit Need		This has been addressed at previous SSTAC meeting
73			Sunrise Ave, add more speed bumps.	Not an Unmet Transit Need		Not Transit

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74			More safety around Sierra Vista School	Not an Unmet Transit Need		City of Madera Public Works / school principal / Madera Police if necessary
75			Add more sidewalks around the Sierra Vista School and a stop sign.	Not an Unmet Transit Need		City of Madera Public Works
76	City of Madera	METRO	Lake St. Improve streets, there are lots of potholes. / Improve transit by adding bus shelters at the bus stops.	Unmet Transit Need	Reasonable to meet	City of Madera Public Works / City of Madera aims to add shelters to bus stops within the next year
77			Improve Gateway Ave. Improve E. Yosemite Ave, it has lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
78			Knox. St. Sidewalks Potholes - E. Yosemite Ave.	Not an Unmet Transit Need		City of Madera Public Works
79			Lots of garbage around Raymond Rd and homeless had broken in the apartment I live at.	Not an Unmet Transit Need		City of Madera Public Works / Sanitation
80	City of Madera	METRO	There is lots of garbage by Raymond Rd because of homeless people.	Not an Unmet Transit Need		Sheriff

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81			Fix streets there are lots of potholes / and improve transit, my mother uses transit.	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need, too vague
82	City of Madera	METRO	improve it. It arrives too late.	Not an Unmet Transit Need		Not an Unmet Transit Need, operational issue
83			Ave 18, there are lots of potholes. Rd 24, lots of potholes	Not an Unmet Transit Need		County of Madera Public Works
84	City of Madera	METRO	improve it. Other-Taxi Austin St and Martin St. / There are too many potholes and it needs road markings.	Not an Unmet Transit Need		Not an Unmet Transit Need, not enough information, not affiliated with taxi / City of Madera Public Works

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85	City of Madera	METRO	More transit in the area of Rd 29 / and Ave 13 1/2 has lots of potholes.	Not an Unmet Transit Need		Not an Unmet Transit Need, too vague / City of Madera Public Works
86	City of Madera	METRO	more transit / RD 29. Improve the Street, there are lots of potholes on Ave 13. Add more sidewalks for children that go to Cesar Chavez.	Not an Unmet Transit Need		Not an Unmet Transit Need, not enough information, being addressed / City of Madera Public Works
87			Improve the streets in Madera	Not an Unmet Transit Need		Not Transit
88			Adell St and Sonora St. Potholes, streetlights. Owen St., potholes.	Not an Unmet Transit Need		City of Madera Public Works
89			E Yosemite Ave Potholes Sidewalks Streetlights Homeless people	Not an Unmet Transit Need		City of Madera Public Works
90			Improve E. Yosemite Ave. It has lots of potholes and fix the sidewalks. I have been living around this area for 15 years and there are no improvements being made.	Not an Unmet Transit Need		City of Madera Public Works
91			Cross St., Vineyard, E. Yosemite Ave Lots of potholes More sidewalks Improve transit around the E. Yosemite Ave.	Not an Unmet Transit Need		City of Madera Public Works
92	City of Madera	METRO	Improve E. Yosemite Ave. There are lots of potholes and you don't know when you'll step in one. I	Not an Unmet Transit Need		City of Madera Public Works

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			have been living in Vineyard Ave for more than 20 years			
93			K St. Sidewalk E. Yosemite Ave, lots of potholes.	Not an Unmet Transit Need		City of Madera Public Works
94	City of Madera	METRO	MAX-Improve it / K St. Sidewalks Potholes	Not an Unmet Transit Need		Not an Unmet Transit Need, being addressed / City of Madera Public Works
95			Around K St. Sidewalks are needed for children's safety	Not an Unmet Transit Need		City of Madera Public Works
96			Improve the streets around Madera, there are lots of potholes. Cleveland and Tulare St. Add speed bumps and street lights	Not an Unmet Transit Need		City of Madera Public Works
97	City of Madera	METRO	E Yosemite Ave Lots of potholes. Fix sidewalks.	Not an Unmet Transit Need		City of Madera Public Works
98			Tulare St and Kennedy St. Speed bumps, cars do not pay attention to speed sign. Sidewalks where it is needed. More street lights.	Not an Unmet Transit Need		City of Madera Public Works
99	City of Madera	METRO	Stop signs for children's safety when they walk to school and add more sidewalks. Make crossings more visible.	Not an Unmet Transit Need		Not Transit
100	City of Madera	METRO	D St. And Paul St. Improve transit. / Improve school bus / More streetlights around Madera.	Not an Unmet Transit Need		Not an Unmet Transit Need, too vague / MUSD / City of Madera Public Works
101	City of Madera	METRO	Improve safety for children who walk to school they need more protection when crossing streets. Stop signs.	Not an Unmet Transit Need		Not Transit
102			Cross St., more sidewalks. E. Yosemite, fix potholes. Clinton St., add more sidewalks for children. / Improve	Not an Unmet Transit Need		City of Madera Public Works / Not an Unmet Transit Need, operational issue

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			transit, it takes too long.			
103	City of Madera	METRO	S. G St and 6th St. There are lots of potholes Street lights.	Not an Unmet Transit Need		City of Madera Public Works
104	City of Madera	METRO	We would like more street lights on the old parts of Madera: 9th St, Cross St, Fig St. / Improve transit: add more benches to bus stops.	Unmet Transit Need	Reasonable to meet	City of Madera Public Works / City of Madera aims to add benches to bus stops within the next year
105	City of Madera	METRO	S. G. St. Streetlights There is not good drainage when it rains. There is water right in front of my residence.	Not an Unmet Transit Need		City of Madera Public Works (should address)
106	City of Madera	METRO	Transit: waiting for the bus takes one hour and then one more hour to reach drop off. More bus shelters are needed at bus stops.	Not an Unmet Transit Need		Not Transit / This has been addressed at previous SSTAC meeting
107	City of Madera	METRO	Lake St and Clinton St. Add more sidewalks on Clinton St for children. Streetlights for walking E. Yosemite Ave has lots of potholes	Not an Unmet Transit Need		City of Madera Public Works
108	City of Madera	METRO	Improve transit. It arrives too late to where it is heading.	Not an Unmet Transit Need		This has been addressed at previous SSTAC meeting
109			Sunrise Ave Speed bumps on the streets / No respect for speed limit sign.	Not an Unmet Transit Need		City of Madera Public Works / Madera Police
110	City of Madera	METRO	E. Yosemite Ave Lots of potholes there. D St., more sidewalks so children can walk to school. More streetlights.	Not an Unmet Transit Need		City of Madera Public Works
111			H St. And 10th St., pave the streets, there is a lot of dirt. Streetlights, sidewalks.	Not an Unmet Transit Need		City of Madera Public Works

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112			Laguna and Raymond Rd. Speed bumps because cars drive too fast. Lots of problems with homeless on the streets because they steal.	Not an Unmet Transit Need		Sheriff civil division (multiple requests), maybe cc Madera CHP office: Hector
113	City of Madera	METRO	E Kennedy St and Jericho Dr. Stop sign because cars do not respect the crossing area. Speed bumps for children's safety.	Not an Unmet Transit Need		City of Madera Public Works
114			Rd 29 and Cesar Chavez school. More sidewalks so students can walk at ease.	Not an Unmet Transit Need		City of Madera Public Works
115			Stop sign at Sierra Vista School for children's safety. Fix potholes in E Yosemite	Not an Unmet Transit Need		City of Madera Public Works / School principal
116	City of Madera	METRO	Fid RD 28, 29 and all more streetlights on Ave 13 1/2	Not an Unmet Transit Need		Not Transit
117	City of Madera	METRO	N. E. St. Repair potholes in this area.	Not an Unmet Transit Need		City of Madera Public Works
118	City of Madera	METRO	More streetlights on Washington Ave for walking to work at night. / Improve transit. It has taken more than 2 hours.	Not an Unmet Transit Need		City of Madera Public Works / This has been addressed at previous SSTAC meeting
119			Gateway Dr. Many potholes Yosemite also has many potholes.	Not an Unmet Transit Need		City of Madera Public Works
120			Harford Way and Ave 18 1/2 Too many potholes on the streets, it makes us spend more on car maintenance	Not an Unmet Transit Need		County of Madera Public Works
121			RD 28, more trash pick up	Not an Unmet Transit Need		City of Madera Public Works / County of Madera Public Works / Sanitation
122	City of Madera	METRO, DAR	Roger St. Repair potholes Street lights / Transit arrives too late.	Not an Unmet Transit Need		City of Madera Public Works, County of Madera Public Works / This has been addressed at previous SSTAC meeting
123	City of Madera	METRO, DAR	Improve transit, it has arrived too late	Not an Unmet Transit Need		Not an Unmet Transit Need, operational issue, too vague

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			at the bus stop. Add more bus shelters.			
124	City of Madera	METRO	Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	Not an Unmet Transit Need		City of Madera Public Works
125			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
126			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
127			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
128			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
129			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
130			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
131			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
132			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
133			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
134			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
135			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
136			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
137			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
138			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works

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139			Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	Not an Unmet Transit Need		City of Madera Public Works
140			Cross St Sidewalks Street-light Speed bumps Speed limit sign	Not an Unmet Transit Need		City of Madera Public Works
141			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
142			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
143			Cross St Sidewalks Street-light	Not an Unmet Transit Need		City of Madera Public Works
144			Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	Not an Unmet Transit Need		City of Madera Public Works
145			Cross St Sidewalks Street-light	Not an Unmet Transit Need		City of Madera Public Works
146			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
147			Cross St Sidewalks Street-light Speed bumps	Not an Unmet Transit Need		City of Madera Public Works
Workshops						
148	County	Medical Escort	2 days is insufficient	Not an Unmet Transit Need		Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
149	County		More space on bus. Scooter space only leaves 4 extra spaces in bus	Not an Unmet Transit Need		This is an operational issue and can be addressed on a case by case basis.
150	County		Schedule delivery down to 3 hospitals in Fresno	Not an Unmet Transit Need		Medical Escort is available for trips into Fresno for Medical Purposes.
151	County	MCC	Coordination between Madera & Fresno services	Not an Unmet Transit Need		Connections are currently available at Valley Childrens Hospital. Discussions are ongoing to improve coordination as needed.
Online						

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152	County	Escort Service	Request for Senior bus to travel to 49 and Rd 601	Not an Unmet Transit Need		The Madera County Escort Service already covers this area upon request.
153	County		Bike lanes in Eastern Madera County - hwy 49, hwy 41, all around Bass Lake!	Not an Unmet Transit Need		This is a Streets & Roads need and can only be addressed with Local Transit Funds if all transit-specific needs are met.
154			Uber, Lyft, etc.	Unmet Transit Need	Not reasonable to meet	The County is currently evaluating the use of Microtransit service to meet this need.
155	County	MCC	Direct Route between North Fork and Children's Hospital	Not an Unmet Transit Need		Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
Comment Cards						
156	County	MCC DAR	Request for DAR to come up private roads to pick up residents	Not an Unmet Transit Need		This is a safety issue because the condition of the private road is unknown and potential liability issues come into play.
157	County	MCC DAR	Request for voucher system for taxi, Uber etc., microtransit	Unmet Transit Need	Not reasonable to meet	The County is currently evaluating the use of Microtransit service to meet this need.
158	County	MCC	MCC operation later in the day	Unmet Transit Need	Not reasonable to meet	Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
159	County	MCC	MCC more reliable hours	Unmet Transit Need	Not reasonable to meet	Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
160	County	MCC	MCC extended weekend operations	Unmet Transit Need	Not reasonable	Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will

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					le to meet	affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
161	County	MCC	MCC Sunday operations	Unmet Transit Need	Not reasonable to meet	Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
162	County	MCC DAR	MCC DAR service to Fresno hospitals	Unmet Transit Need	Not reasonable to meet	Madera County offers the Medical Escort service to transport individuals to doctor or medical appointments in Madera, Fresno & Clovis.
Comments from Leadership Council for Justice and Accountability Counsel Letter 2023-24						
163	MCTC		Conduct culturally relevant public engagement process on unmet transit needs by directly speaking with residents	Not an Unmet Transit Need		MCTC is only required to hold one UTN Public Hearing per year. In addition to the Public Hearing, in the past cycle, there have been four workshops, one in Chowchilla, one in Oakhurst, and two in Madera, and one outreach event at the Pomegranate Festival. An additional workshop was scheduled in North Fork, but was cancelled due to record-breaking snowfall. The workshop will still be held at a to-be-determined date.
164	MCTC		Incorporate an equity framework in decision-making around investments for public transit funding	Not an Unmet Transit Need		This is outside the purview of SSTAC
Comments from Leadership Council for Justice and Accountability Counsel Letter Previous Years						
165	City of Madera	METRO	A. Transit users in the City of Madera report up to one hour wait times for buses on occasion, and expressed the need for routes in the City of Madera to run more frequently.	SSTAC reaffirms the previously adopted recommendation		The City of Madera aims to address many operational issues with the adoption of the Madera Transit Plan.
166	ALL	ALL	B. Residents and transit users report a need to expand rate assistance programs to	SSTAC reaffirms the previously adopted		This is subject to grant availability and project competitiveness. Sufficient need must be verified.

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			provide free rides to people who are unable to pay their bus fare but who have transit needs nonetheless. This need was raised during the COVID-19 pandemic, during which many transit users have experienced additional financial hardships.	recommendation		
167	County		C. Residents and transit users report a need for street lighting in La Vina, Fairmead, and Madera County to ensure transit users' first and last miles are safely lit.	SSTAC reaffirms the previously adopted recommendation		This is a Streets & Roads need and can only be addressed with Local Transit Funds if all transit-specific needs are met.
168	City of Madera		D. Residents and transit users continue to elevate the need for wastebaskets at bus stops in the City of Madera.	SSTAC reaffirms the previously adopted recommendation		
169	County		E. Residents and transit users in unincorporated communities have identified streets that need repavement and clean mobility infrastructure like sidewalks, crosswalks, and street lighting in order to facilitate their first and last miles, and thus, their use of public transit. A few examples that were elevated in our conversations were sidewalks and street lighting along Avenue 9 and within the subdivision of homes located in La	SSTAC reaffirms the previously adopted recommendation		This is a Streets & Roads need and can only be addressed with Local Transit Funds if all transit-specific needs are met.

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			Vina, and road repavement to Rd 26 in Madera Acres, Rd 29 in Parksdale, and Valerie Avenue in Madera Acres. One of the reasons it is critical that communities have sidewalks to connect residents to bus stops is to ensure ADA accessibility for transit users who use wheelchairs.			
170	County		F. Residents from Fairmead and Madera County report the need for speed reduction infrastructure near schools for the safety of children. For instance, residents in Fairmead have been asking Madera County and MCTC for speed bumps or other similar speed reduction infrastructure in front of Fairmead Elementary school on Ave. 22 3/4.	SSTAC reaffirms the previously adopted recommendation		This is a Streets & Roads need and can only be addressed with Local Transit Funds if all transit-specific needs are met.
171		All	G. Resident and transit users report the need for electronic bus signs on buses and at bus stops. At bus stops, an electronic sign should indicate the estimated time of arrival of the bus and its destination along its current route, and electronic signs on the buses should confirm the direction in which the bus is traveling along its route with its final	SSTAC reaffirms the previously adopted recommendation		Basic signage is available at this site via the Transit App and website. Additional schedule information is in the process of being posted at each stop. Electronic signage is a costly project that is being considered for a grant application in the future.

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			destination. Residents report that this will greatly improve the user-friendliness of public transit in Madera County and encourage ridership.			
172	County	MCC	H. Residents and transit users in La Vina continue to elevate the need for more frequent routes between La Vina and the City of Madera. Currently, the bus only runs on Wednesdays and Fridays, leaving transit-dependent persons with no other means of transportation without access to basic amenities (including healthcare, food, and other emergency services) most days of the week.	SSTAC reaffirms the previously adopted recommendation		This route runs on Mondays, Wednesdays & Fridays. Monday was added last year. The County is currently evaluating the use of Microtransit service to increase options in this area.
173	County	MCC	I. Residents and transit users in Fairmead have elevated the need to continue working towards installation of a second bus stop in Fairmead. As we understand it, the status of this project is pending collaboration between the Fresno EOC and Madera County Public Works. We ask that MCTC direct these agencies to continue their work on this project as soon as possible in collaboration with Fairmead residents, and oversee	SSTAC reaffirms the previously adopted recommendation		This stop will be constructed subject to the schedule associated with the agreement between California High Speed Rail (HSR), Madera County General Services and the Friends of Fairmead (FOF). Within that agreement Madera County General Services, in collaboration with HSR and FOF will develop a new community center sight that will include a new bus stop with a bus stop shelter.

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			progress to ensure this project stays on track and remains coordinated with the planning efforts for the Fairmead Library & Community Center.			
174			J. Indigenous residents and transit users in Madera County have elevated they want more bus stops, specifically in Parksdale and Cesar Chavez Elementary school areas and more frequent bus stops.	SSTAC reaffirms the previously adopted recommendation		
175	County	MCC	K. Indigenous residents and transit users in Madera County have elevated the need for stop signs on Avenue 13 and Avenue 14 ½.	SSTAC reaffirms the previously adopted recommendation		This is a Streets & Roads need and can only be addressed with Local Transit Funds if all transit-specific needs are met.
176	County		The Chowchilla-Fairmead-Madera schedule must be extended to the weekends to afford transit users improved access to this essential route	SSTAC reaffirms the previously adopted recommendation		Insufficient ridership potential exists for this new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
177	County		The schedule must be updated to include more frequent routes, both Northbound to Chowchilla and Southbound to Madera;	SSTAC reaffirms the previously adopted recommendation		Insufficient ridership potential exists for the new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
178	County		A second stop must be added on the Northern side of Fairmead around the vicinity of Avenue 23 to ensure that this	SSTAC reaffirms the previously adopted recommendation		This stop will be constructed subject to the schedule associated with the agreement between California High Speed Rail (HSR), Madera County General Services and the Friends of Fairmead (FOF). Within that agreement Madera County General Services, in

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			crucial transit service is accessible to residents throughout the entire community. Provided that the only existing stop in Fairmead is located at Galilee Missionary Baptist Church on Avenue 22 1/2 near Fairmead Blvd, riders who live on the other side of the community are not able to easily access the route.			collaboration with HSR and FOF will develop a new community center sight that will include a new bus stop with a bus stop shelter.
179	County		Increased frequency of routes for Eastin Arcola-Ripperdan-La Vina Transit. Extend to rest of the week including weekends and	SSTAC reaffirms the previously adopted recommendation		Insufficient ridership potential exists for the new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
180	County		Additional routes during the day.	SSTAC reaffirms the previously adopted recommendation		Insufficient ridership potential exists for the new, expanded, or revised transit service. The proposed transit service will affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
181	City of Madera	Metro	Improvements to the MAX and "Dial-a-Ride" Systems in the City of Madera aimed at creating more equitable and user-friendly transit services: Re-opening of the Walmart stop;	SSTAC reaffirms the previously adopted recommendation		The City of Madera has had discussions with Walmart and have had city engineers survey the land for a potential stop. A proposal was sent to Walmart on 1/21/23.
182	City of Madera		Installation of trash cans on MAX buses	SSTAC reaffirms the previously adopted recommendation		

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183	City of Madera		Thirty-minute incremented bus service on all MAX routes;	SSTAC reaffirms the previously adopted recommendation		The City of Madera aims to address many operational issues with the adoption of the Madera Transit Plan.
184	City of Madera		Improvements to the "Dial-a-Ride" Dispatch system	SSTAC reaffirms the previously adopted recommendation		
185	City of Madera		Extended MAX service operation on weekends;	SSTAC reaffirms the previously adopted recommendation		
186	All	All	Equip bus stops and buses with route-related signage	SSTAC reaffirms the previously adopted recommendation		Basic signage is available at all County bus stops via the Transit App and website. Additional schedule information is in the process of being posted at each stop. Electronic signage is a costly project that is being considered for a grant application in the future.
187	All	All	Apply for grant funding to secure free rides for students	SSTAC reaffirms the previously adopted recommendation		This is subject to grant availability and project competitiveness. Sufficient need must be verified.
188	MCTC		Pursuit of regional funding for an electric rural rideshare program	SSTAC reaffirms the previously adopted recommendation		
189	All	All	Mandated discrimination prevention and accessibility training for all Madera County Transit Staff	SSTAC reaffirms the previously adopted recommendation		The requested training is already addressed through the County's Title VI Program.
NOTE: Formatted to fit page. Original document included in the appendix.						

Appendices

- A. Social Services Transportation Advisory Council Meeting Agenda – August 2, 2022
- B. Social Services Transportation Advisory Council Meeting Agenda – November 17, 2022
- C. Social Services Transportation Advisory Council Meeting Agenda – January 30, 2023
- D. Social Services Transportation Advisory Council Meeting Agenda – May 1, 2023
- E. Recommendation To MCTC Board From SSTAC
- F. Resolution

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APPENDIX A

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING AGENDA – AUGUST 2, 2022



Meeting of the Social Services Transportation Advisory Council

LOCATION

Madera County Transportation Commission
Board Room
2001 Howard Road, Suite 201
Madera, California 93637

SPECIAL NOTICE: Precautions to address COVID-19 (a.k.a the “Coronavirus”) will apply to this meeting. See below Special Notice for additional details.

DATE

August 2, 2022

TIME

2:30 PM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who is Disabled
Fern Facchino	Potential Transit User 60 Years or Older
Rosalind Esqueda	Representative of a Transit Provider
Ellen Moy	Representative of a Transit Provider
Anabel Miranda	Local Social Provider for Persons of Limited Means
Vincent Parker	Representative of Local Service Provider for Disabled
Michelle Hernandez	Representative of Local Social Service Provider for Seniors
Alycia Falley	Representative of the Local Social Service Provider for Disabled
Olga Olivia Saucedo-Garcia	Representative of the Local Service Provider for Seniors

Representatives or individuals with disabilities should contact MCTC at (559) 675-0721 at least three (3) business days in advance of the meeting to request auxiliary aids or other accommodations necessary to participate in the public meeting.

Important Notice Regarding COVID 19

Regarding any disruption that prevents the Social Services Transportation Advisory Council (SSTAC) Meeting from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow re-connection of all members of the Committee and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items and notice of the continued meeting will be provided.

The meeting of August 2, 2022 will take place remotely in accordance with Government Code Section 54953(e) et seq. (AB 361), and Resolution No. 21-15 Amendment No. 10 as adopted by the Madera County Transportation Commission Policy Board on July 20, 2022. The meeting will be conducted through a hybrid combination of in-person and/or all virtual attendance of the nine members of the SSTAC via teleconference using the Zoom platform. Public is encouraged to use the virtual platform via a computer, tablet, or smartphone.

Join Zoom Meeting

<https://us06web.zoom.us/j/84258439915?pwd=aGw0Snk5eE5KNUd2TFVzMkZlZFBCUT09>

Meeting ID: 842 5843 9915

Passcode: 968074

One tap mobile

+16699006833,,84258439915#,,,,*968074# US (San Jose)

+14086380968,,84258439915#,,,,*968074# US (San Jose)

Dial by your location

1 646 931 3860 US

Meeting ID: 842 5843 9915

Passcode: 968074

Find your local number: <https://us06web.zoom.us/u/kiiQNZrk>

If you wish to make a comment on a specific agenda item during the meeting, please use the “Raise Hand” feature in Zoom and you will be called on by the chair during the meeting. Comments can also be submitted via email to publiccomment@maderactc.org. Comments will be shared with the SSTAC and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow re-connection of all members of the SSTAC and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items and notice of the continued meeting will be provided.

AGENDA

At least 72 hours prior to each regular MCTC Social Services Transportation Advisory Council meeting, a complete agenda packet is available for review on the MCTC website at <http://www.maderactc.org> and at the MCTC office, 2001 Howard Road, Suite 201, Madera, California 93637. All public records relating to an open session item and copies of staff reports or other written documentation relating to items of business referred to on the agenda are on file at MCTC. Persons with questions concerning agenda items may call MCTC at (559) 675-0721 to make an inquiry regarding the nature of items described in the agenda.

INTERPRETING SERVICES

Interpreting services are not provided at MCTC's public meeting unless requested at least three (3) business days in advance. Please contact MCTC at (559) 675-0721 during regular business hours to request interpreting services.

Servicios de interprete no son ofrecidos en las juntas públicas de MCTC al menos de que se soliciten con tres (3) días de anticipación. Para solicitar éstos servicios por favor contacte a Evelyn Espinosa at (559) 675-0721 x 5 durante horas de oficina.

MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Board may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

SSTAC meetings are recorded. Copies of recordings are available upon request, or recordings may be listened to at the MCTC offices by appointment.

Agenda

Item	Description	Enclosure	Action
1.	Call to order		
2.	Public Comment		
3.	Approve Minutes of the May 16, 2022 SSTAC Meeting	Yes	Action
4.	Unmet Transit Needs Comment Analysis Comments for review	Yes	Action
5.	Review of changes to UTN Comment Form	Yes	Discussion
6.	Discuss Future Meetings 2022-2023 Tentative Quarterly Schedule	No	Discussion
8.	Miscellaneous	No	Discussion
9.	Adjournment		

Social Service Transportation Advisory Council

MINUTES

DATE

Monday, May 16, 2022

The regular meeting of the Social Service Transportation Advisory Council held Monday, May 16, 2022 via GoToMeeting and was called to order by Chair, Frank Simonis, at 1:35 pm.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled
Ellen Moy, Representative of a Transit Provider, Madera County
Anabel Miranda, Representative of a Local Social Service Provider for Persons of Limited Means
Michelle Hernandez, Representative of the Local Social Service Provider for Seniors
Alycia Falley, Representative of the Local Social Service Provider for Disabled
Olga Olivia Saucedo-Garcia, Representative of the Local Social Service Provider for Seniors
Vincent Parker, Representative of the Local Social Service Provider for Disabled

STAFF PRESENT:

Dylan Stone, Madera County Transportation Commission
Evelyn Espinosa, Madera County Transportation Commission
Nicholas, Dybas, Madera County Transportation Commission
Sandy Ebersole, Madera County Transportation Commission
Jeff Findley, Madera County Transportation Commission

VISITORS PRESENT:

David Huff, City of Madera
Robin Roman, City of Chowchilla

I: Call to Order

Meeting started at 1:35 PM.

II: Public Comment

No public comment received.

III: Approve Minutes of the May 9, 2022 SSTAC Meeting

Approved.

IV. Unmet Transit Needs Comment Analysis

SSTAC completed the analysis of the comments. The recommendation will be forwarded to the MCTC Policy Board in June.

V. Appoint SSTAC representative to attend MCTC's June Meeting

SSTAC recommended a MCTC staff to present the results to MCTC Policy Board.

VI. Discuss Future Meetings

Quarterly schedule for 2022-23 was presented to the SSTAC for their discussion. Staff will follow up via

email to set a schedule.

VII. Miscellaneous

Staff updated the SSTAC about the coming up activities for the CPOC and that there might be a joint meeting in the future. They will be updated about it.

Chair Frank Simonis shared that Judge Rigby will be retiring soon and that Friday is his last day on the bench.

Olga Olivia Saucedo-Garcia, from the senior center let the SSTAC know that there will be a soft opening for the senior center tomorrow, May 17, from 9-1 PM.

VIII: Adjournment

**THE SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING WAS ADJOURNED AT
2:31 PM**

Draft Unmet Transit Needs Definition

The Madera County Transportation Commission adopted the following definitions for its Unmet Transit Needs process:

- A. UNMET TRANSIT NEEDS: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. REASONABLE TO MEET: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
1. Feasibility
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c).
 - Sufficient ridership potential exists for new, expanded, or revised transit services.
 - The proposed transit service will be safe and comply with local, State and federal law.
 2. Community Acceptance
 - The proposed transit service has community support from the general public, community groups, and/or community leaders.
 3. Benefit to Population
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.
 4. Cost-Effective
 - The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
 - The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
 5. Consistent with Intent of Existing Transit Service(s) and Plans
 - Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).
 - The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

For consideration by SSTAC		
No.	Comment	Notes
3	MAX Ave 17 The Street is pretty rundown with many potholes. A bus stop is needed in this area.	City of Madera Public Works / For consideration by SSTAC
5	MAX Sebastian St. Improve transit. Add more bus stops.	For consideration by SSTAC
6	MAX Raymond Rd. Add bus stop.	For consideration by SSTAC
12	Improve transit. Add more bus stops in the outskirts of the city of Madera.	For consideration by SSTAC
19	MAX Ave 13 lots of potholes Transit for Ave 13 Street-lights	City of Madera Public Works / For consideration by SSTAC
25	MAX Improve transit, it arrives too late to the bus stop. Add sidewalk in the Cross St area	City of Madera Public Works / For consideration by SSTAC
27	MAX Road 26 and Ave 17 ½ Add more transit, I have an acquaintance that uses transit. Also fix streets, there are lots of potholes.	City of Madera Public Works / For consideration by SSTAC
30	MAX Merced and E Cleveland Ave Add sidewalks Street-lights Improve transit around E Cleveland Ave.	City of Madera Public Works / For consideration by SSTAC
33	MAX Gateway Dr. Lots of Potholes and improve transit	City of Madera Public Works / For consideration by SSTAC
42	MAX Grant Ave. Add sidewalks on the streets for students safety. E. Yosemite Ave. There are lots of potholes. Improve transit.	City of Madera Public Works / For consideration by SSTAC
60	MAX-Improve More sidewalks on Tulare St. Improve transit.	City of Madera Public Works / Improve transit
63	Ave 8, Ave 8 ½, Rd. 24, Rd. 23, fix these streets. They have lots of potholes. More transit for La Vina.	County of Madera Public Works / Not enough information

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

70	MAX E. Yosemite Ave. First fix the main street E. Yosemite Ave because there are lots of potholes. Improve transit, add more bus shelters and maintain the area clean.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
72	MAX Improve transit, there is lots of garbage at the bus stop. Add bus shelters at the Adell St bus stop, it doesn't have one.	This has been addressed at previous SSTAC meeting
76	MAX Lake St. Improve streets, there are lots of potholes. Improve transit by adding bus shelters at the bus stops.	City of Madera Public Works / For consideration by SSTAC
81	Fix streets there are lots of potholes and improve transit, my mother uses transit.	City of Madera Public Works / For consideration by SSTAC
82	MAX- improve it. It arrives too late.	Madera Metro
84	MAX- improve it. Other- Taxi Austin St and Martin St. There are too many potholes and it needs road markings.	City of Madera Public Works / Not enough information
85	MAX More transit in the area of Rd 29 and Ave 13 ½ has lots of potholes.	City of Madera Public Works / For consideration by SSTAC
86	MAX- more transit RD 29. Improve the Street, there are lots of potholes on Ave 13. Add more sidewalks for children that go to Cesar Chavez.	City of Madera Public Works / Not enough information
94	MAX -improve it K St. Sidewalk Potholes	City of Madera Public Works / For consideration by SSTAC
100	MAX D St. And Paul St. Improve transit. Improve school bus More streetlights around Madera.	City of Madera Public Works / For consideration by SSTAC / MUSD
102	Cross St., more sidewalks. E. Yosemite, fix potholes. Clinton St., add more sidewalks for children. Improve transit, it takes too long.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
104	MAX We would like more street lights on the old parts of Madera: 9 th St, Cross St, Fig St. Improve transit: add more benches to bus stops.	City of Madera Public Works / For consideration by SSTAC

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

106	MAX Transit: waiting for the bus takes one hour and then one more hour to reach drop off. More bus shelters are needed at bus stops.	Not Transit / This has been addressed at previous SSTAC meeting
108	MAX Improve transit. It arrives too late to where it is heading.	This has been addressed at previous SSTAC meeting
118	MAX More streetlights on Washington Ave for walking to work at night. Improve transit. It has taken more than 2 hours.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
122	MAX, DAR Roger St. Repair potholes Street lights Transit arrives too late.	City of Madera Public Works / County of Madera Public Works / This has been addressed at previous SSTAC meeting
123	MAX, DAR Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	For consideration by SSTAC

Full List of Comments		
No.	Comment	Response
1	MAX La Brea Avenue Needs sidewalks Many potholes to be fixed	City of Madera Public Works
2	MAX Ave 17, La Brea Ave Needs sidewalks Many potholes to be fixed	City of Madera Public Works
3	MAX Ave 17 The Street is pretty rundown with many potholes. A bus stop is needed in this area.	City of Madera Public Works / For consideration by SSTAC
4	Gateway Dr. Many potholes on the streets. Lake St and Rd 27, add stop sign. Many pot holes there, too.	City of Madera Public Works
5	MAX Sebastin St. Improve transit. Add more bus stops.	For consideration by SSTAC
6	MAX Raymond Rd. Add bus stop.	For consideration by SSTAC
7	E. Yosemite	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	I have lived on this street since 2011 and the street is always the same, too many potholes.	
8	E Yosemite Ave Potholes Transit Gateway Dr. Potholes and traffic.	City of Madera Public Works
9	145 Lots of traffic There is a need for more safety for children that walk to school	Need to know location
10	MAX Gateway Dr. It has lots of potholes	City of Madera Public Works
11	More streetlights on Cross St.	Not Transit
12	Improve transit. Add more bus stops in the outskirts of the city of Madera.	For consideration by SSTAC
13	More safety near Sierra Vista. Gateway Dr. has lots of potholes that need fixing.	City of Madera Public Works
14	Rd 26 has lots of potholes and the road is not in good condition since trucks use this street daily.	City of Madera Public Works
15	MAX By Central Ave and Gateway Dr. Lots of potholes.	City of Madera Public Works
16	Parkwood Lighting on the streets. There are lots of potholes on the streets.	City of Madera Public Works
17	Ave 17 has lots of potholes and the street condition is bad. RD 21, the same.	City of Madera Public Works
18	Tulare St. Lots of potholes E Yosemite Ave, lots of potholes Gateway Dr., lots of potholes City of Madera	City of Madera Public Works
19	MAX Ave 13 lots of potholes Transit for Ave 13 Street-lights	City of Madera Public Works / For consideration by SSTAC
20	MAX Davis St. Lots of potholes Street-lights	City of Madera Public Works
21	MAX Davis St. Lots of potholes Street-lights	City of Madera Public Works
22	Lili St and Sunrise Ave	City of Madera Public Works

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	Speed bumps to lower car speed for children's safety	
23	MAX Washington St and Washington Ave needs sidewalk and street-lights. E. Yosemite Ave., many potholes	City of Madera Public Works
24	E Cleveland Ave and Kennedy St. Kennedy St, lots of potholes Rd 27 lots of potholes	City of Madera Public Works
25	MAX Improve transit, it arrives too late to the bus stop. Add sidewalk in the Cross St area	City of Madera Public Works / For consideration by SSTAC
26	Ave 13 and Rd 21 there are lots of potholes in the outskirts of Madera.	City of Madera Public Works
27	MAX Road 26 and Ave 17 ½ Add more transit, I have an acquaintance that uses transit. Also fix streets, there are lots of potholes.	City of Madera Public Works / For consideration by SSTAC
28	Clark and Owens St. Lots of potholes and fix the streets. Street lights because they are very dark.	City of Madera Public Works
29	Ave7 and Rd 21, 23,24 Fix streets, there are lots of potholes. More street security around those areas.	City of Madera Public Works / Police have increased patrols in the area
30	MAX Merced and E Cleveland Ave Add sidewalks Street-lights Improve transit around E Cleveland Ave.	City of Madera Public Works / For consideration by SSTAC
31	S Gateway Dr/ N Gateway Dr., this whole road has lots of potholes	City of Madera Public Works
32	S. Gateway Dr. Has lots of potholes from Madera Ave and E. 9 th St. also has lots of potholes	City of Madera Public Works
33	MAX Gateway Dr. Lots of Potholes and improve transit	City of Madera Public Works / For consideration by SSTAC
34	E. Yosemite Ave, lots of potholes.	City of Madera Public Works
35	Gateway Dr./Yosemite Ave. Lots of potholes The Street is cracked.	City of Madera Public Works
36	Tulare St and Sherwood Way. Add a speed bump or signal light	City of Madera Public Works
37	Tulare St. Add speedbumps, cars go too fast. Add sidewalks to be able to walk safely. Kennedy St. More streetlights.	City of Madera Public Works
38	Tulare St and Sherwood Way. Speed bumps, speed limit signage, sidewalks.	City of Madera Public Works

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39	<p>MAX Sherwood and Luke St. Add a stop light for children’s that play in the park safety and also for those that walk to school because there have been many accidents there. Grant Ave I live on that street since my children were born. That was 5 years ago and I always see students walking on the street to go to school because there is no sidewalk. E. Yosemite Ave., there are lots of potholes.</p>	City of Madera Public Works
40	<p>MAX Lake St. Fix Lake St because there are lots of potholes. Lake St and Central St. E. Yosemite Ave., also has tons of potholes. Grant Ave More street lights.</p>	City of Madera Public Works
41	<p>MAX- Improve Grant Ave. Add more sidewalks so students can walk safely to school, they are walking on the street right now because there are no sidewalks. Streetlights on Grant Ave and E. Yosemite Ave. There are lots of potholes. City of Madera</p>	City of Madera Public Works
42	<p>MAX Grant Ave. Add sidewalks on the streets for students safety. E. Yosemite Ave. There are lots of potholes. Improve transit.</p>	City of Madera Public Works / For consideration by SSTAC
43	<p>By Grant Ave there are no sidewalks for walking or to drop kids to school. Add more street lights on Grant Ave. Improve E. Yosemite Ave because there are lots of potholes.</p>	City of Madera Public Works
44	<p>MAX- Improve Fix Lake St., E. Yosemite Ave, Grant Ave, Merced St., there are no sidewalks. Add more bus shelters at bus stops.</p>	City of Madera Public Works
45	<p>MAX More safety around N. Lake St and Adell St., children cross the street to get to school and cars do not respect stop sign. Please add a stop light.</p>	City of Madera Public Works / Madera Police, maybe nearby school
46	<p>Sherwood Way and Lake St. more safety for crossing, add a street light. There have been many accidents.</p>	City of Madera Public Works
47	<p>E. Yosemite Ave. There are lots of potholes on the street, fix them. More local, we don’t want to continue spending on the freeway.</p>	City of Madera Public Works / Not Transit

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48	Cross St, E Yosemite Ave, add more sidewalks on these streets. E. Yosemite Ave, fix potholes.	City of Madera Public Works
49	I have been living for 20 years around Cross St and Magnolia St and it has never been fixed: sidewalks, street lights, fix the streets.	City of Madera Public Works
50	Increase safety around Riverside Dr., E. S St. when crossing the street to reach the bus for school.	City of Madera Public Works
51	Columbrad Dr. Cut back trees/tree branches they are at car level. Fix sidewalks on Colombard Dr.	City of Madera Public Works
52	Fix Ave 7. Streets have lots of potholes. Rd. 24, Ave 7 1/2, Ave 8.	County of Madera Public Works
53	Crystal Dr and Devon way More street lights on these streets. Add sidewalks.	City of Madera Public Works
54	E. Yosemite Ave, there are lots of potholes.	City of Madera Public Works
55	More security around the outskirts of Chowchilla	Chowchilla Police / Sheriff
56	Fix streets, there are lots of potholes. E. Robertson Blvd., the streets are ugly.	City of Chowchilla Public Works
57	E. Yosemite Ave and Lake St. there are lots of potholes. More safety around Sunrise Ave. Vehicles drive too fast in the street.	City of Madera Public Works
58	Fix E Yosemite Ave. Add speed bumps on Tulare St., cars drive too fast there.	City of Madera Public Works
59	S. Gateway Dr., there are lots of potholes.	City of Madera Public Works
60	MAX-Improve More sidewalks on Tulare St. Improve transit.	City of Madera Public Works / Improve transit
61	Ave 7, Ave 8 ½, Ave 8 fix these streets, I use them to go to work.	Not Transit
62	Ave 7, Ave 8 ½, Ave 8, Rd. 24, Rd. 23, Ave 10 ½, they have lots of potholes.	County of Madera Public Works
63	Ave 8, Ave 8 ½, Rd. 24, Rd. 23, fix these streets. They have lots of potholes. More transit for La Vina.	County of Madera Public Works / Not enough information
64	E. Yosemite Ave, there are lots of potholes. More sidewalks. More streetlights on E. Yosemite Ave.	City of Madera Public Works
65	MAX Cross St, Magnolia St., Washington Ave, E. Sixth St. More sidewalks Streetlights Fix the streets, lots of potholes.	City of Madera Public Works
66	Drainage problems when it rains, Paraiso St. find location Fix Rd. 24 and Ave 7, Rd 23 so we can carry our shopping.	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	More streetlights, the streets are dark. For people's safety.	
67	I have been living on Cross St for more than 20 years, it needs lighting and sidewalks for children's safety. E Yosemite Ave has lots of potholes.	City of Madera Public Works
68	More safety for children that use Rd. 29, there are no sidewalks or marked bike lanes.	City of Madera Public Works
69	All East Madera, old Madera around Rancho San Miguel needs fixing because there are no sidewalks and it is lacking streetlights.	City of Madera Public Works
70	MAX E. Yosemite Ave. First fix the main street E. Yosemite Ave because there are lots of potholes. Improve transit, add more bus shelters and maintain the area clean.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
71	Improve E. Yosemite Ave, there are lots of potholes, when cars drive by, you don't know if you'll step in one.	City of Madera Public Works
72	MAX Improve transit, there is lots of garbage at the bus stop. Add bus shelters at the Adell St bus stop, it doesn't have one.	This has been addressed at previous SSTAC meeting
73	Sunrise Ave, add more speed bumps.	Not Transit
74	More safety around Sierra Vista School.	City of Madera Public Works / school principal / Madera Police if necessary
75	Add more sidewalks around the Sierra Vista School and a stop sign.	City of Madera Public Works
76	MAX Lake St. Improve streets, there are lots of potholes. Improve transit by adding bus shelters at the bus stops.	City of Madera Public Works / For consideration by SSTAC
77	Improve Gateway Ave. Improve E. Yosemite Ave, it has lots of potholes.	City of Madera Public Works
78	Knox St. Sidewalks Potholes – E. Yosemite Ave.	City of Madera Public Works
79	Lots of garbage around Raymond Rd and homeless had broken in the apartment I live at.	City of Madera Public Works / Sanitation
80	MAX There is lots of garbage by Raymond Rd because of homeless people.	Sheriff
81	Fix streets there are lots of potholes and improve transit, my mother uses transit.	City of Madera Public Works / For consideration by SSTAC
82	MAX- improve it. It arrives too late.	Madera Metro

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83	Ave 18, there are lots of potholes. Rd 24, lots of potholes	County of Madera Public Works
84	MAX- improve it. Other- Taxi Austin St and Martin St. There are too many potholes and it needs road markings.	City of Madera Public Works / Not enough information
85	MAX More transit in the area of Rd 29 and Ave 13 ½ has lots of potholes.	City of Madera Public Works / Not enough information
86	MAX- more transit RD 29. Improve the Street, there are lots of potholes on Ave 13. Add more sidewalks for children that go to Cesar Chavez.	City of Madera Public Works / Not enough information
87	Improve the streets in Madera	Not Transit
88	Adell St and Sonora St. Potholes, streetlights. Owen St., potholes.	City of Madera Public Works
89	E Yosemite Ave Potholes Sidewalks Streetlights Homeless people	City of Madera Public Works
90	Improve E. Yosemite Ave. It has lots of potholes and fix the sidewalks. I have been living around this area for 15 years and there are no improvements being made.	City of Madera Public Works
91	Cross St., Vineyard, E. Yosemite Ave Lots of potholes More sidewalks Improve transit around the E. Yosemite Ave.	City of Madera Public Works
92	MAX Improve E. Yosemite Ave. There are lots of potholes and you don't know when you'll step in one. I have been living in Vineyard Ave for more than 20 years.	City of Madera Public Works
93	K St. Sidewalk E. Yosemite Ave, lots of potholes.	City of Madera Public Works
94	MAX -improve it K St. Sidewalk Potholes	City of Madera Public Works / For consideration by SSTAC
95	Around K St. Sidewalks are needed for children's safety	City of Madera Public Works
96	Improve the streets around Madera, there are lots of potholes. Cleveland and Tulare St.	City of Madera Public Works

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	Add speed bumps and street lights	
97	MAX E Yosemite Ave Lots of potholes. Fix sidewalks.	City of Madera Public Works
98	Tulare St and Kennedy St. Speed bumps, cars do not pay attention to speed sign. Sidewalks where it is needed. More street lights.	City of Madera Public Works
99	MAX Stop signs for children's safety when they walk to school and add more sidewalks. Make crossings more visible.	Not Transit
100	MAX D St. And Paul St. Improve transit. Improve school bus More streetlights around Madera.	City of Madera Public Works / For consideration by SSTAC / MUSD
101	MAX Improve safety for children who walk to school they need more protection when crossing streets. Stop signs.	Not Transit
102	Cross St., more sidewalks. E. Yosemite, fix potholes. Clinton St., add more sidewalks for children. Improve transit, it takes too long.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
103	MAX S. G St and 6th St. There are lots of potholes Street lights.	City of Madera Public Works
104	MAX We would like more street lights on the old parts of Madera: 9 th St, Cross St, Fig St. Improve transit: add more benches to bus stops.	City of Madera Public Works / For consideration by SSTAC
105	MAX S. G St. Streetlights There is not good drainage when it rains. There is water right in front of my residence.	City of Madera Public Works (should address)
106	MAX Transit: waiting for the bus takes one hour and then one more hour to reach drop off. More bus shelters are needed at bus stops.	Not Transit / This has been addressed at previous SSTAC meeting
107	MAX Lake St and Clinton St. Add more sidewalks on Clinton St for children.	City of Madera Public Works

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	Streetlights for walking. E. Yosemite Ave has lots of potholes.	
108	MAX Improve transit. It arrives too late to where it is heading.	This has been addressed at previous SSTAC meeting
109	Sunrise Ave Speed bumps on the streets No respect for speed limit sign.	City of Madera Public Works / Madera Police
110	MAX E. Yosemite Ave Lots of potholes there. D St., more sidewalks so children can walk to school. More streetlights.	City of Madera Public Works
111	H St. And 10th St., pave the streets, there is a lot of dirt. Streetlights, sidewalks.	City of Madera Public Works
112	Laguna and Raymond Rd. Speed bumps because cars drive too fast. Lots of problems with homeless on the streets because they steal.	Sheriff civil division (multiple requests), maybe cc Madera CHP office: Hector
113	MAX E Kennedy St and Jericho Dr. Stop sign because cars do not respect the crossing area. Speed bumps for children's safety.	City of Madera Public Works
114	Rd 29 and Cesar Chavez school. More sidewalks so students can walk at ease.	City of Madera Public Works
115	Stop sign at Sierra Vista School for children's safety. Fix potholes in E Yosemite	City of Madera Public Works / School principal
116	MAX Fix RD 28, 29 and all more streetlights on Ave 13 1/2	Not Transit
117	MAX N. E. St. Repair potholes in this area.	City of Madera Public Works
118	MAX More streetlights on Washington Ave for walking to work at night. Improve transit. It has taken more than 2 hours.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
119	Gateway Dr. Many potholes Yosemite also has many potholes.	City of Madera Public Works
120	Harford Way and Ave 18 ½ Too many potholes on the streets, it makes us spend more on car maintenance	County of Madera Public Works
121	RD 28, more trash pick up	City of Madera Public Works / County of Madera Public Works / Sanitation
122	MAX, DAR Roger St.	City of Madera Public Works / County of Madera Public

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	Repair potholes Street lights Transit arrives too late.	Works / This has been addressed at previous SSTAC meeting
123	MAX, DAR Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	For consideration by SSTAC
124	MAX Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	City of Madera Public Works
125	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
126	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
127	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
128	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
129	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
130	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
131	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
132	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
133	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
134	Cross St	City of Madera Public Works

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	Sidewalks Street-light Speed bumps	
135	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
136	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
137	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
138	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
139	Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	City of Madera Public Works
140	Cross St Sidewalks Street-light Speed bumps Speed limit sign	City of Madera Public Works
141	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
142	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
143	Cross St Sidewalks Street-light	City of Madera Public Works
144	Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	City of Madera Public Works
145	Cross St Sidewalks	City of Madera Public Works

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	Street-light	
146	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
147	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works

New Comment Form


for Unmet Transit Needs

Previous Unmet Transit Needs cycle

- Large number of non-transit related comments
 - Time consuming for the SSTAC and staff to sort through comments
 - Detracts from substantive comments
 - Increases confusion among populace on purpose of the Unmet Transit Needs process

Old Comment Form

2021 Unmet Transit
Needs Comment Form


MADERA CTC
Madera County Transportation Commission

Name*: _____
Email: _____
City*: _____ Phone Number: _____

1. Which transit system(s) are you requesting improvements to?*

<input type="checkbox"/> Madera Area Express (MAX)	<input type="checkbox"/> Dial-A-Ride (DAR)
<input type="checkbox"/> Madera County Connection (MCC)	<input type="checkbox"/> Chowchilla Area Transit Express (CATX)
<input type="checkbox"/> Eastern Madera County Senior Bus	<input type="checkbox"/> Eastern Madera County Escort Service

Other (please specify)


2. Describe the transit improvement(s) you are requesting. To effectively evaluate your comment, please provide the nearest cross street (or area of town where you live), your destination, day of the week, and approximate time of day that you are interest in making your trip.*

*Response Required

Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Please return form to Evelyn Espinosa via email at evelyn@maderactc.org , mail 2001 Howard Road, Suite 201, Madera, CA 93637, or on-line survey: <https://www.surveymonkey.com/r/UTN2021>.

New Comment Form

2022 Unmet Transit Needs Comment Form


MADERA CTC
Madera County Transportation Commission

Name: _____
Email: _____
City: _____ Phone Number: _____

1. Which bus do you ride most frequently?

<input type="checkbox"/> Madera Metro
<input type="checkbox"/> (Metro) Dial-A-Ride (DAR)
<input type="checkbox"/> Madera County Connection (MCC)
<input type="checkbox"/> Chowchilla Area Transit Express (CATX)
<input type="checkbox"/> Eastern Madera County Senior Bus
<input type="checkbox"/> Eastern Madera County Escort Service
<input type="checkbox"/> Other (please specify)

2. Are there places in Madera County you would like to travel to by bus but cannot? If so, where? To effectively evaluate your comment, please provide the nearest cross street (or area of town where you live), your destination, day of the week, and approximate time of day that you are interest in making your trip.

Your comments will be compiled in a report on Unmet Transit Needs. If you would like to be contacted regarding your comment please provide your name, phone number and/or email address. Please return form to Nicholas Dybas via email at nicholas@maderactc.org , mail 2001 Howard Road, Suite 201, Madera, CA 93637, or on-line survey: <https://www.surveymonkey.com/r/UTN2021>.

*new survey link will be added later

APPENDIX B

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING AGENDA – NOVEMBER 17, 2022



Meeting of the Social Services Transportation Advisory Council

LOCATION

Madera County Transportation Commission
Board Room
2001 Howard Road, Suite 201
Madera, California 93637

SPECIAL NOTICE: Precautions to address COVID-19 (a.k.a the “Coronavirus”) will apply to this meeting. See below Special Notice for additional details.

DATE

November 17, 2022

TIME

9:00 AM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who is Disabled
Fern Facchino	Potential Transit User 60 Years or Older
Rosalind Esqueda	Representative of a Transit Provider
Ellen Moy	Representative of a Transit Provider
Bertha Vega	Local Social Provider for Persons of Limited Means
Vincent Parker	Representative of Local Service Provider for Disabled
Michelle Hernandez	Representative of Local Social Service Provider for Seniors
Alycia Falley	Representative of the Local Social Service Provider for Disabled
Olga Olivia Saucedo-Garcia	Representative of the Local Service Provider for Seniors

Representatives or individuals with disabilities should contact MCTC at (559) 675-0721 at least three (3) business days in advance of the meeting to request auxiliary aids or other accommodations necessary to participate in the public meeting.

Important Notice Regarding COVID 19

Regarding any disruption that prevents the Social Services Transportation Advisory Council (SSTAC) Meeting from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow re-connection of all members of the Committee and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items and notice of the continued meeting will be provided.

The meeting of November 17, 2022 will take place remotely in accordance with Government Code Section 54953(e) et seq. (AB 361), and Resolution No. 21-15 Amendment No. 13 as adopted by the Madera County Transportation Commission Policy Board on October 19, 2022. The meeting will be conducted through a hybrid combination of in-person and/or all virtual attendance of the nine members of the SSTAC via teleconference using the Zoom platform. Public is encouraged to use the virtual platform via a computer, tablet, or smartphone.

Join Zoom Meeting

<https://us06web.zoom.us/j/88382256262?pwd=dkFic3p1MUIDSzA5Um1WZkNRZG5WZz09>

Meeting ID: 883 8225 6262

Passcode: 395877

One tap mobile

+16699006833,,88382256262#,,,,*395877# US (San Jose)

+14086380968,,88382256262#,,,,*395877# US (San Jose)

Dial by your location

+1 669 900 6833 US

Meeting ID: 883 8225 6262

Passcode: 395877

Find your local number: <https://us06web.zoom.us/j/88382256262?pwd=dkFic3p1MUIDSzA5Um1WZkNRZG5WZz09>

If you wish to make a comment on a specific agenda item during the meeting, please use the “Raise Hand” feature in Zoom and you will be called on by the chair during the meeting. Comments can also be submitted via email to publiccomment@maderactc.org. Comments will be shared with the SSTAC and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow re-connection of all members of the SSTAC and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items and notice of the continued meeting will be provided.

AGENDA

At least 72 hours prior to each regular MCTC Social Services Transportation Advisory Council meeting, a complete agenda packet is available for review on the MCTC website at <http://www.maderactc.org> and at the MCTC office, 2001 Howard Road, Suite 201, Madera, California 93637. All public records relating to an open session item and copies of staff reports or other written documentation relating to items of business referred to on the agenda are on file at MCTC. Persons with questions concerning agenda items may call MCTC at (559) 675-0721 to make an inquiry regarding the nature of items described in the agenda.

INTERPRETING SERVICES

Interpreting services are not provided at MCTC's public meeting unless requested at least three (3) business days in advance. Please contact MCTC at (559) 675-0721 during regular business hours to request interpreting services.

Servicios de interprete no son ofrecidos en las juntas públicas de MCTC al menos de que se soliciten con tres (3) días de anticipación. Para solicitar éstos servicios por favor contacte a Evelyn Espinosa at (559) 675-0721 x 5 durante horas de oficina.

MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Board may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

SSTAC meetings are recorded. Copies of recordings are available upon request, or recordings may be listened to at the MCTC offices by appointment.

Agenda

Item	Description	Enclosure	Action
1.	Call to order		
2.	Public Comment		
3.	Approve Minutes of the May 16, 2022 SSTAC Meeting	Yes	Action
4.	Approve Minutes of the August 2, 2022 SSTAC Meeting	Yes	Action
5.	Unmet Transit Needs Comment Analysis Comments for review	Yes	Action
6.	UTN Outreach at Pomegranate Festival	No	None
7.	Discuss Future Meetings Next meeting February 7, 2023	No	Discussion
8.	Miscellaneous	No	Discussion
9.	Adjournment		

Social Service Transportation Advisory Council

MINUTES

DATE

Monday, May 16, 2022

The regular meeting of the Social Service Transportation Advisory Council held Monday, May 16, 2022 via GoToMeeting and was called to order by Chair, Frank Simonis, at 1:35 pm.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled
Ellen Moy, Representative of a Transit Provider, Madera County
Anabel Miranda, Representative of a Local Social Service Provider for Persons of Limited Means
Michelle Hernandez, Representative of the Local Social Service Provider for Seniors
Alycia Falley, Representative of the Local Social Service Provider for Disabled
Olga Olivia Saucedo-Garcia, Representative of the Local Social Service Provider for Seniors
Vincent Parker, Representative of the Local Social Service Provider for Disabled

STAFF PRESENT:

Dylan Stone, Madera County Transportation Commission
Evelyn Espinosa, Madera County Transportation Commission
Nicholas, Dybas, Madera County Transportation Commission
Sandy Ebersole, Madera County Transportation Commission
Jeff Findley, Madera County Transportation Commission

VISITORS PRESENT:

David Huff, City of Madera
Robin Roman, City of Chowchilla

I: Call to Order

Meeting started at 1:35 PM.

II: Public Comment

No public comment received.

III: Approve Minutes of the May 9, 2022 SSTAC Meeting

Approved.

IV. Unmet Transit Needs Comment Analysis

SSTAC completed the analysis of the comments. The recommendation will be forwarded to the MCTC Policy Board in June.

V. Appoint SSTAC representative to attend MCTC's June Meeting

SSTAC recommended a MCTC staff to present the results to MCTC Policy Board.

VI. Discuss Future Meetings

Quarterly schedule for 2022-23 was presented to the SSTAC for their discussion. Staff will follow up via email to set a schedule.

VII. Miscellaneous

Staff updated the SSTAC about the coming up activities for the CPOC and that there might be a joint meeting in the future. They will be updated about it.

Chair Frank Simonis shared that Judge Rigby will be retiring soon and that Friday is his last day on the bench.

Olga Olivia Saucedo-Garcia, from the senior center let the SSTAC know that there will be a soft opening for the senior center tomorrow, May 17, from 9-1 PM.

VIII: Adjournment

**THE SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING WAS ADJOURNED AT
2:31 PM**

Social Service Transportation Advisory Council

MINUTES

DATE

Tuesday, August 2, 2022

The regular meeting of the Social Service Transportation Advisory Council held Tuesday, August 2, 2022 via Zoom and was called to order by Chair, Frank Simonis, at 2:32 pm.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled
Rosalind Esqueda, Representative of a Transit Provider
Ellen Moy, Representative of a Transit Provider, Madera County
Olga Olivia Saucedo-Garcia, Representative of the Local Social Service Provider for Seniors
Vincent Parker, Representative of the Local Social Service Provider for Disabled

STAFF PRESENT:

Dylan Stone, Madera County Transportation Commission
Evelyn Espinosa, Madera County Transportation Commission
Nicholas, Dybas, Madera County Transportation Commission
Sandy Ebersole, Madera County Transportation Commission

VISITORS PRESENT:

Monty Cox, County of Madera

I: Call to Order

Meeting started at 2:32 PM.

II: Public Comment

No public comment received.

III: Approve Minutes of the May 16, 2022 SSTAC Meeting

Postponed due to lack of quorum.

IV. Unmet Transit Needs Comment Analysis

Postponed due to lack of quorum.

V. Review of changes to UTN Comment Form

SSTAC reviewed staff proposed changes to the UTN Comment Form. SSTAC made comments to staff, which staff will incorporate into the updated UTN Comment Form.

VI. Discuss Future Meetings

SSTAC and staff discussed a new meeting time for the SSTAC in the hopes of getting better attendance. Times considered were 1:30 pm and sometime in the morning rather than the current 2:30 pm. Additionally, the November meeting needed to be rescheduled due to a time conflict with CALACT.

VIII. Miscellaneous

None. The Unmet Transit Needs Report is now available. Staff have been coordinating with the Healthy People Strong Communities group who will be having a training day on Thursday, September 8 from 9:00 am to 1:00 pm. Madera Metro and MCC were invited and will be participating.

IX: Adjournment

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING WAS ADJOURNED AT 3:08 PM

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

For consideration by SSTAC		
No.	Comment	Notes
3	MAX Ave 17 The Street is pretty rundown with many potholes. A bus stop is needed in this area.	City of Madera Public Works / For consideration by SSTAC
5	MAX Sebastian St. Improve transit. Add more bus stops.	For consideration by SSTAC
6	MAX Raymond Rd. Add bus stop.	For consideration by SSTAC
12	Improve transit. Add more bus stops in the outskirts of the city of Madera.	For consideration by SSTAC
19	MAX Ave 13 lots of potholes Transit for Ave 13 Street-lights	City of Madera Public Works / For consideration by SSTAC
25	MAX Improve transit, it arrives too late to the bus stop. Add sidewalk in the Cross St area	City of Madera Public Works / For consideration by SSTAC
27	MAX Road 26 and Ave 17 ½ Add more transit, I have an acquaintance that uses transit. Also fix streets, there are lots of potholes.	City of Madera Public Works / For consideration by SSTAC
30	MAX Merced and E Cleveland Ave Add sidewalks Street-lights Improve transit around E Cleveland Ave.	City of Madera Public Works / For consideration by SSTAC
33	MAX Gateway Dr. Lots of Potholes and improve transit	City of Madera Public Works / For consideration by SSTAC
42	MAX Grant Ave. Add sidewalks on the streets for students safety. E. Yosemite Ave. There are lots of potholes. Improve transit.	City of Madera Public Works / For consideration by SSTAC
60	MAX-Improve More sidewalks on Tulare St. Improve transit.	City of Madera Public Works / Improve transit
63	Ave 8, Ave 8 ½, Rd. 24, Rd. 23, fix these streets. They have lots of potholes. More transit for La Vina.	County of Madera Public Works / Not enough information

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

70	MAX E. Yosemite Ave. First fix the main street E. Yosemite Ave because there are lots of potholes. Improve transit, add more bus shelters and maintain the area clean.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
72	MAX Improve transit, there is lots of garbage at the bus stop. Add bus shelters at the Adell St bus stop, it doesn't have one.	This has been addressed at previous SSTAC meeting
76	MAX Lake St. Improve streets, there are lots of potholes. Improve transit by adding bus shelters at the bus stops.	City of Madera Public Works / For consideration by SSTAC
81	Fix streets there are lots of potholes and improve transit, my mother uses transit.	City of Madera Public Works / For consideration by SSTAC
82	MAX- improve it. It arrives too late.	Madera Metro
84	MAX- improve it. Other- Taxi Austin St and Martin St. There are too many potholes and it needs road markings.	City of Madera Public Works / Not enough information
85	MAX More transit in the area of Rd 29 and Ave 13 ½ has lots of potholes.	City of Madera Public Works / For consideration by SSTAC
86	MAX- more transit RD 29. Improve the Street, there are lots of potholes on Ave 13. Add more sidewalks for children that go to Cesar Chavez.	City of Madera Public Works / Not enough information
94	MAX -improve it K St. Sidewalk Potholes	City of Madera Public Works / For consideration by SSTAC
100	MAX D St. And Paul St. Improve transit. Improve school bus More streetlights around Madera.	City of Madera Public Works / For consideration by SSTAC / MUSD
102	Cross St., more sidewalks. E. Yosemite, fix potholes. Clinton St., add more sidewalks for children. Improve transit, it takes too long.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
104	MAX We would like more street lights on the old parts of Madera: 9 th St, Cross St, Fig St. Improve transit: add more benches to bus stops.	City of Madera Public Works / For consideration by SSTAC

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

106	MAX Transit: waiting for the bus takes one hour and then one more hour to reach drop off. More bus shelters are needed at bus stops.	Not Transit / This has been addressed at previous SSTAC meeting
108	MAX Improve transit. It arrives too late to where it is heading.	This has been addressed at previous SSTAC meeting
118	MAX More streetlights on Washington Ave for walking to work at night. Improve transit. It has taken more than 2 hours.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
122	MAX, DAR Roger St. Repair potholes Street lights Transit arrives too late.	City of Madera Public Works / County of Madera Public Works / This has been addressed at previous SSTAC meeting
123	MAX, DAR Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	For consideration by SSTAC

Full List of Comments		
No.	Comment	Response
1	MAX La Brea Avenue Needs sidewalks Many potholes to be fixed	City of Madera Public Works
2	MAX Ave 17, La Brea Ave Needs sidewalks Many potholes to be fixed	City of Madera Public Works
3	MAX Ave 17 The Street is pretty rundown with many potholes. A bus stop is needed in this area.	City of Madera Public Works / For consideration by SSTAC
4	Gateway Dr. Many potholes on the streets. Lake St and Rd 27, add stop sign. Many pot holes there, too.	City of Madera Public Works
5	MAX Sebastin St. Improve transit. Add more bus stops.	For consideration by SSTAC
6	MAX Raymond Rd. Add bus stop.	For consideration by SSTAC
7	E. Yosemite	City of Madera Public Works

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	I have lived on this street since 2011 and the street is always the same, too many potholes.	
8	E Yosemite Ave Potholes Transit Gateway Dr. Potholes and traffic.	City of Madera Public Works
9	145 Lots of traffic There is a need for more safety for children that walk to school	Need to know location
10	MAX Gateway Dr. It has lots of potholes	City of Madera Public Works
11	More streetlights on Cross St.	Not Transit
12	Improve transit. Add more bus stops in the outskirts of the city of Madera.	For consideration by SSTAC
13	More safety near Sierra Vista. Gateway Dr. has lots of potholes that need fixing.	City of Madera Public Works
14	Rd 26 has lots of potholes and the road is not in good condition since trucks use this street daily.	City of Madera Public Works
15	MAX By Central Ave and Gateway Dr. Lots of potholes.	City of Madera Public Works
16	Parkwood Lighting on the streets. There are lots of potholes on the streets.	City of Madera Public Works
17	Ave 17 has lots of potholes and the street condition is bad. RD 21, the same.	City of Madera Public Works
18	Tulare St. Lots of potholes E Yosemite Ave, lots of potholes Gateway Dr., lots of potholes City of Madera	City of Madera Public Works
19	MAX Ave 13 lots of potholes Transit for Ave 13 Street-lights	City of Madera Public Works / For consideration by SSTAC
20	MAX Davis St. Lots of potholes Street-lights	City of Madera Public Works
21	MAX Davis St. Lots of potholes Street-lights	City of Madera Public Works
22	Lili St and Sunrise Ave	City of Madera Public Works

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	Speed bumps to lower car speed for children's safety	
23	MAX Washington St and Washington Ave needs sidewalk and street-lights. E. Yosemite Ave., many potholes	City of Madera Public Works
24	E Cleveland Ave and Kennedy St. Kennedy St, lots of potholes Rd 27 lots of potholes	City of Madera Public Works
25	MAX Improve transit, it arrives too late to the bus stop. Add sidewalk in the Cross St area	City of Madera Public Works / For consideration by SSTAC
26	Ave 13 and Rd 21 there are lots of potholes in the outskirts of Madera.	City of Madera Public Works
27	MAX Road 26 and Ave 17 ½ Add more transit, I have an acquaintance that uses transit. Also fix streets, there are lots of potholes.	City of Madera Public Works / For consideration by SSTAC
28	Clark and Owens St. Lots of potholes and fix the streets. Street lights because they are very dark.	City of Madera Public Works
29	Ave7 and Rd 21, 23,24 Fix streets, there are lots of potholes. More street security around those areas.	City of Madera Public Works / Police have increased patrols in the area
30	MAX Merced and E Cleveland Ave Add sidewalks Street-lights Improve transit around E Cleveland Ave.	City of Madera Public Works / For consideration by SSTAC
31	S Gateway Dr/ N Gateway Dr., this whole road has lots of potholes	City of Madera Public Works
32	S. Gateway Dr. Has lots of potholes from Madera Ave and E. 9 th St. also has lots of potholes	City of Madera Public Works
33	MAX Gateway Dr. Lots of Potholes and improve transit	City of Madera Public Works / For consideration by SSTAC
34	E. Yosemite Ave, lots of potholes.	City of Madera Public Works
35	Gateway Dr./Yosemite Ave. Lots of potholes The Street is cracked.	City of Madera Public Works
36	Tulare St and Sherwood Way. Add a speed bump or signal light	City of Madera Public Works
37	Tulare St. Add speedbumps, cars go too fast. Add sidewalks to be able to walk safely. Kennedy St. More streetlights.	City of Madera Public Works
38	Tulare St and Sherwood Way. Speed bumps, speed limit signage, sidewalks.	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

39	<p>MAX Sherwood and Luke St. Add a stop light for children’s that play in the park safety and also for those that walk to school because there have been many accidents there. Grant Ave I live on that street since my children were born. That was 5 years ago and I always see students walking on the street to go to school because there is no sidewalk. E. Yosemite Ave., there are lots of potholes.</p>	City of Madera Public Works
40	<p>MAX Lake St. Fix Lake St because there are lots of potholes. Lake St and Central St. E. Yosemite Ave., also has tons of potholes. Grant Ave More street lights.</p>	City of Madera Public Works
41	<p>MAX- Improve Grant Ave. Add more sidewalks so students can walk safely to school, they are walking on the street right now because there are no sidewalks. Streetlights on Grant Ave and E. Yosemite Ave. There are lots of potholes. City of Madera</p>	City of Madera Public Works
42	<p>MAX Grant Ave. Add sidewalks on the streets for students safety. E. Yosemite Ave. There are lots of potholes. Improve transit.</p>	City of Madera Public Works / For consideration by SSTAC
43	<p>By Grant Ave there are no sidewalks for walking or to drop kids to school. Add more street lights on Grant Ave. Improve E. Yosemite Ave because there are lots of potholes.</p>	City of Madera Public Works
44	<p>MAX- Improve Fix Lake St., E. Yosemite Ave, Grant Ave, Merced St., there are no sidewalks. Add more bus shelters at bus stops.</p>	City of Madera Public Works
45	<p>MAX More safety around N. Lake St and Adell St., children cross the street to get to school and cars do not respect stop sign. Please add a stop light.</p>	City of Madera Public Works / Madera Police, maybe nearby school
46	<p>Sherwood Way and Lake St. more safety for crossing, add a street light. There have been many accidents.</p>	City of Madera Public Works
47	<p>E. Yosemite Ave. There are lots of potholes on the street, fix them. More local, we don’t want to continue spending on the freeway.</p>	City of Madera Public Works / Not Transit

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

48	Cross St, E Yosemite Ave, add more sidewalks on these streets. E. Yosemite Ave, fix potholes.	City of Madera Public Works
49	I have been living for 20 years around Cross St and Magnolia St and it has never been fixed: sidewalks, street lights, fix the streets.	City of Madera Public Works
50	Increase safety around Riverside Dr., E. S St. when crossing the street to reach the bus for school.	City of Madera Public Works
51	Columbrad Dr. Cut back trees/tree branches they are at car level. Fix sidewalks on Colombard Dr.	City of Madera Public Works
52	Fix Ave 7. Streets have lots of potholes. Rd. 24, Ave 7 1/2, Ave 8.	County of Madera Public Works
53	Crystal Dr and Devon way More street lights on these streets. Add sidewalks.	City of Madera Public Works
54	E. Yosemite Ave, there are lots of potholes.	City of Madera Public Works
55	More security around the outskirts of Chowchilla	Chowchilla Police / Sheriff
56	Fix streets, there are lots of potholes. E. Robertson Blvd., the streets are ugly.	City of Chowchilla Public Works
57	E. Yosemite Ave and Lake St. there are lots of potholes. More safety around Sunrise Ave. Vehicles drive too fast in the street.	City of Madera Public Works
58	Fix E Yosemite Ave. Add speed bumps on Tulare St., cars drive too fast there.	City of Madera Public Works
59	S. Gateway Dr., there are lots of potholes.	City of Madera Public Works
60	MAX-Improve More sidewalks on Tulare St. Improve transit.	City of Madera Public Works / Improve transit
61	Ave 7, Ave 8 ½, Ave 8 fix these streets, I use them to go to work.	Not Transit
62	Ave 7, Ave 8 ½, Ave 8, Rd. 24, Rd. 23, Ave 10 ½, they have lots of potholes.	County of Madera Public Works
63	Ave 8, Ave 8 ½, Rd. 24, Rd. 23, fix these streets. They have lots of potholes. More transit for La Vina.	County of Madera Public Works / Not enough information
64	E. Yosemite Ave, there are lots of potholes. More sidewalks. More streetlights on E. Yosemite Ave.	City of Madera Public Works
65	MAX Cross St, Magnolia St., Washington Ave, E. Sixth St. More sidewalks Streetlights Fix the streets, lots of potholes.	City of Madera Public Works
66	Drainage problems when it rains, Paraiso St. find location Fix Rd. 24 and Ave 7, Rd 23 so we can carry our shopping.	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	More streetlights, the streets are dark. For people's safety.	
67	I have been living on Cross St for more than 20 years, it needs lighting and sidewalks for children's safety. E Yosemite Ave has lots of potholes.	City of Madera Public Works
68	More safety for children that use Rd. 29, there are no sidewalks or marked bike lanes.	City of Madera Public Works
69	All East Madera, old Madera around Rancho San Miguel needs fixing because there are no sidewalks and it is lacking streetlights.	City of Madera Public Works
70	MAX E. Yosemite Ave. First fix the main street E. Yosemite Ave because there are lots of potholes. Improve transit, add more bus shelters and maintain the area clean.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
71	Improve E. Yosemite Ave, there are lots of potholes, when cars drive by, you don't know if you'll step in one.	City of Madera Public Works
72	MAX Improve transit, there is lots of garbage at the bus stop. Add bus shelters at the Adell St bus stop, it doesn't have one.	This has been addressed at previous SSTAC meeting
73	Sunrise Ave, add more speed bumps.	Not Transit
74	More safety around Sierra Vista School.	City of Madera Public Works / school principal / Madera Police if necessary
75	Add more sidewalks around the Sierra Vista School and a stop sign.	City of Madera Public Works
76	MAX Lake St. Improve streets, there are lots of potholes. Improve transit by adding bus shelters at the bus stops.	City of Madera Public Works / For consideration by SSTAC
77	Improve Gateway Ave. Improve E. Yosemite Ave, it has lots of potholes.	City of Madera Public Works
78	Knox St. Sidewalks Potholes – E. Yosemite Ave.	City of Madera Public Works
79	Lots of garbage around Raymond Rd and homeless had broken in the apartment I live at.	City of Madera Public Works / Sanitation
80	MAX There is lots of garbage by Raymond Rd because of homeless people.	Sheriff
81	Fix streets there are lots of potholes and improve transit, my mother uses transit.	City of Madera Public Works / For consideration by SSTAC
82	MAX- improve it. It arrives too late.	Madera Metro

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

83	Ave 18, there are lots of potholes. Rd 24, lots of potholes	County of Madera Public Works
84	MAX- improve it. Other- Taxi Austin St and Martin St. There are too many potholes and it needs road markings.	City of Madera Public Works / Not enough information
85	MAX More transit in the area of Rd 29 and Ave 13 ½ has lots of potholes.	City of Madera Public Works / Not enough information
86	MAX- more transit RD 29. Improve the Street, there are lots of potholes on Ave 13. Add more sidewalks for children that go to Cesar Chavez.	City of Madera Public Works / Not enough information
87	Improve the streets in Madera	Not Transit
88	Adell St and Sonora St. Potholes, streetlights. Owen St., potholes.	City of Madera Public Works
89	E Yosemite Ave Potholes Sidewalks Streetlights Homeless people	City of Madera Public Works
90	Improve E. Yosemite Ave. It has lots of potholes and fix the sidewalks. I have been living around this area for 15 years and there are no improvements being made.	City of Madera Public Works
91	Cross St., Vineyard, E. Yosemite Ave Lots of potholes More sidewalks Improve transit around the E. Yosemite Ave.	City of Madera Public Works
92	MAX Improve E. Yosemite Ave. There are lots of potholes and you don't know when you'll step in one. I have been living in Vineyard Ave for more than 20 years.	City of Madera Public Works
93	K St. Sidewalk E. Yosemite Ave, lots of potholes.	City of Madera Public Works
94	MAX -improve it K St. Sidewalk Potholes	City of Madera Public Works / For consideration by SSTAC
95	Around K St. Sidewalks are needed for children's safety	City of Madera Public Works
96	Improve the streets around Madera, there are lots of potholes. Cleveland and Tulare St.	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	Add speed bumps and street lights	
97	MAX E Yosemite Ave Lots of potholes. Fix sidewalks.	City of Madera Public Works
98	Tulare St and Kennedy St. Speed bumps, cars do not pay attention to speed sign. Sidewalks where it is needed. More street lights.	City of Madera Public Works
99	MAX Stop signs for children's safety when they walk to school and add more sidewalks. Make crossings more visible.	Not Transit
100	MAX D St. And Paul St. Improve transit. Improve school bus More streetlights around Madera.	City of Madera Public Works / For consideration by SSTAC / MUSD
101	MAX Improve safety for children who walk to school they need more protection when crossing streets. Stop signs.	Not Transit
102	Cross St., more sidewalks. E. Yosemite, fix potholes. Clinton St., add more sidewalks for children. Improve transit, it takes too long.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
103	MAX S. G St and 6th St. There are lots of potholes Street lights.	City of Madera Public Works
104	MAX We would like more street lights on the old parts of Madera: 9 th St, Cross St, Fig St. Improve transit: add more benches to bus stops.	City of Madera Public Works / For consideration by SSTAC
105	MAX S. G St. Streetlights There is not good drainage when it rains. There is water right in front of my residence.	City of Madera Public Works (should address)
106	MAX Transit: waiting for the bus takes one hour and then one more hour to reach drop off. More bus shelters are needed at bus stops.	Not Transit / This has been addressed at previous SSTAC meeting
107	MAX Lake St and Clinton St. Add more sidewalks on Clinton St for children.	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	Streetlights for walking. E. Yosemite Ave has lots of potholes.	
108	MAX Improve transit. It arrives too late to where it is heading.	This has been addressed at previous SSTAC meeting
109	Sunrise Ave Speed bumps on the streets No respect for speed limit sign.	City of Madera Public Works / Madera Police
110	MAX E. Yosemite Ave Lots of potholes there. D St., more sidewalks so children can walk to school. More streetlights.	City of Madera Public Works
111	H St. And 10th St., pave the streets, there is a lot of dirt. Streetlights, sidewalks.	City of Madera Public Works
112	Laguna and Raymond Rd. Speed bumps because cars drive too fast. Lots of problems with homeless on the streets because they steal.	Sheriff civil division (multiple requests), maybe cc Madera CHP office: Hector
113	MAX E Kennedy St and Jericho Dr. Stop sign because cars do not respect the crossing area. Speed bumps for children's safety.	City of Madera Public Works
114	Rd 29 and Cesar Chavez school. More sidewalks so students can walk at ease.	City of Madera Public Works
115	Stop sign at Sierra Vista School for children's safety. Fix potholes in E Yosemite	City of Madera Public Works / School principal
116	MAX Fix RD 28, 29 and all more streetlights on Ave 13 1/2	Not Transit
117	MAX N. E. St. Repair potholes in this area.	City of Madera Public Works
118	MAX More streetlights on Washington Ave for walking to work at night. Improve transit. It has taken more than 2 hours.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
119	Gateway Dr. Many potholes Yosemite also has many potholes.	City of Madera Public Works
120	Harford Way and Ave 18 ½ Too many potholes on the streets, it makes us spend more on car maintenance	County of Madera Public Works
121	RD 28, more trash pick up	City of Madera Public Works / County of Madera Public Works / Sanitation
122	MAX, DAR Roger St.	City of Madera Public Works / County of Madera Public

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	Repair potholes Street lights Transit arrives too late.	Works / This has been addressed at previous SSTAC meeting
123	MAX, DAR Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	For consideration by SSTAC
124	MAX Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	City of Madera Public Works
125	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
126	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
127	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
128	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
129	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
130	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
131	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
132	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
133	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
134	Cross St	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	Sidewalks Street-light Speed bumps	
135	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
136	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
137	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
138	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
139	Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	City of Madera Public Works
140	Cross St Sidewalks Street-light Speed bumps Speed limit sign	City of Madera Public Works
141	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
142	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
143	Cross St Sidewalks Street-light	City of Madera Public Works
144	Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	City of Madera Public Works
145	Cross St Sidewalks	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

	Street-light	
146	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
147	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works

APPENDIX C

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING AGENDA – JANUARY 30, 2023



Meeting of the Social Services Transportation Advisory Council

LOCATION

Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

or via ZOOM

<https://us06web.zoom.us/j/83563412746?pwd=dW41a1JkeTJLS1VGcC8zdGlnMXBYQT09>

Passcode: 764504

Telephone: US: +1 408 638 0968

Meeting ID: 835 6341 2746

DATE

January 30, 2023

TIME

9:00 AM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who is Disabled
Fern Facchino, Vice Chair	Potential Transit User 60 Years or Older
Rosalind Esqueda	Representative of a Transit Provider
Ellen Moy	Representative of a Transit Provider
Bertha Vega	Local Social Provider for Persons of Limited Means
Vincent Parker	Representative of Local Service Provider for Disabled
Michelle Hernandez	Representative of Local Social Service Provider for Seniors
Alycia Falley	Representative of the Local Social Service Provider for Disabled
Olga Olivia Saucedo-Garcia	Representative of the Local Service Provider for Seniors

REASONABLE ACCOMMODATIONS AND ADA

MCTC has adopted a Reasonable Accommodations Policy that provides a procedure for receiving and resolving requests for accommodation to participate in this meeting (see <https://www.maderactc.org/administration/page/reasonable-accommodations-policy>). If you need assistance in order to attend the meeting, or if you require auxiliary aids or services, e.g., listening devices or signing services to make a presentation, MCTC is happy to assist you. Please contact MCTC offices at (559) 675-0721 so such aids or services can be arranged. Requests may also be made by email to sandy@maderactc.org, or mailed to 2001 Howard Road, Suite 201, Madera, CA 93637. Accommodations should be requested as early as possible as additional time may be required in order to provide the requested accommodation; 72 hours in advance is suggested.

AGENDA

At least 72 hours prior to each regular MCTC Social Services Transportation Advisory Council meeting, a complete agenda packet is available for review on the [MCTC website](#) or at the MCTC office, 2001 Howard Road, Suite 201, Madera, California 93637. All public records relating to an open session item and copies of staff reports or other written documentation relating to items of business referred to on the agenda are on file at MCTC. Persons with questions concerning agenda items may call MCTC at (559) 675-0721 to make an inquiry regarding the nature of items described in the agenda.

INTERPRETING SERVICES

Interpreting services are not provided at MCTC's public meeting unless requested at least three (3) business days in advance. Please contact MCTC at (559) 675-0721 during regular business hours to request interpreting services.

Servicios de interprete no son ofrecidos en las juntas públicas de MCTC al menos de que se soliciten con tres (3) días de anticipación. Para solicitar estos servicios por favor contacte a Evelyn Espinosa at (559) 675-0721 x 5 durante horas de oficina.

MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the SSTAC may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

SSTAC meetings are recorded. Copies of recordings are available upon request, or recordings may be listened to at the MCTC offices by appointment.

PUBLIC COMMENT

If you are participating remotely and wish to make a comment on a specific agenda item during the meeting, please use the “Raise Hand” feature in Zoom and you will be called on by the chair during the meeting. You can also submit your comments via email to publiccomment@maderactc.org. Comments will be shared with the SSTAC and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow the re-connection of all members of the SSTAC, staff, and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items, and notice of the continued meeting will be provided.

Agenda

Item	Description	Enclosure	Action
1.	Call to order		
2.	Public Comment		
3.	New Member Orientation	Yes	Discussion
4.	Election of Officers Chair Vice Chair	No	Action
5.	Minutes of the November 17, 2022 SSTAC Meeting	Yes	Action
6.	Unmet Transit Needs Comment Analysis Comments for review	Yes	Action
7.	Upcoming UTN Workshops in February	No	None
8.	Discuss Future Meetings Next meeting May, 2023	No	Discussion
9.	Miscellaneous	No	Discussion
10.	Adjournment		

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL



January 30, 2023

NEW MEMBER ORIENTATION

- Roles and Responsibilities
- SSTAC Bylaws

SSTAC ROLE

To forward a recommendation to the MCTC Policy Board regarding transit needs and issues.

SSTAC RESPONSIBILITIES

Annually participate in the identification of transit needs in Madera County, including unmet transit needs that may exist within Madera County and that may be reasonable to meet by establishing or contracting for new public transportation or specialized transportation services or by expanding existing services.

Annually review and recommend action by MCTC Policy Board for the area within Madera County which finds by resolution, that (A) there are no unmet transit needs, (B) there are no unmet transit needs that are reasonable to meet, or (C) there are unmet transit needs, including needs that are reasonable to meet.

Advise the MCTC on any other major transit issues, including the coordination and consolidation of specialized transportation services.

SSTAC BYLAWS

ORGANIZATION AND PROCEDURES

- **Meetings:** The SSTAC shall meet at least twice per year, typically in April. Additional meetings may be held as needed. Alternate times and dates to those scheduled must be agreed upon by a majority of the members in order to carry out the responsibilities described above. The meetings shall be open to the public in compliance with the Ralph M. Brown Act (Government Code Section 54950 et seq.) and shall be held at the Madera County Transportation Commission office. If an alternate location is required, it must be an accessible location in order to facilitate the attendance of physically disabled members of the SSTAC and the community in general. In the event both the Chair and Vice Chair are absent, the majority of a quorum may appoint a presiding officer for that meeting.
- **Quorum:** A quorum shall constitute one-half (1/2) plus one (1) of the current membership.
- **Voting:** Actions are generally taken by consensus of all participants. If a vote is required, it shall be by a voice vote unless any member requests a roll call vote. Where a vote is taken, passage requires four votes.

SSTAC BYLAWS

- **Limitation of Discussion:** Discussion on any matter by council members or the general public may be limited to such length of time as the Chair may deem reasonable under the circumstances.
- **Conduct of Meetings:** Meetings are generally to be conducted in accordance with the principles of Robert's Rules of Order.
- **Meeting Notes:** Meeting notes recording the members and visitors present, motions entertained, and actions taken at each meeting shall be prepared by MCTC staff and posted on the MCTC website.
- **Rules:** These rules may be amended by a majority vote of the SSTAC members and subsequent approval by the MCTC Board of Commissioners.
- **Communications:** Official communications shall be in writing and shall be approved by the SSTAC or SSTAC Chair. Official communications approved by the SSTAC Chair shall be shared with the SSTAC as soon as reasonably practical. The Chair, or his/her designee, should make presentations to the MCTC Board for unmet transit needs findings.

Social Service Transportation Advisory Council

MINUTES

DATE

Thursday, November 17, 2022

The regular meeting of the Social Service Transportation Advisory Council held Thursday, November 17, 2022 via Zoom and was called to order by Chair, Frank Simonis, at 9:03 am.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled
Rosalind Esqueda, Representative of a Transit Provider
Ellen Moy, Representative of a Transit Provider, Madera County
Bertha Vega, Representative of a Local Social Service Provider for Persons of Limited Means
Vincent Parker, Representative of the Local Social Service Provider for Disabled
Michelle Hernandez, Representative of the Local Social Service Provider for Seniors
Olga Olivia Saucedo-Garcia, Representative of the Local Social Service Provider for Seniors

STAFF PRESENT:

Nicholas Dybas, Madera County Transportation Commission
Evelyn Espinosa, Madera County Transportation Commission
Jeff Findley, Madera County Transportation Commission
Troy McNeil, Madera County Transportation Commission

VISITORS PRESENT:

Monty Cox, County of Madera
Rebecca Donabed, Resources for Independence Central Valley

I: Call to Order

Meeting started at 9:03 AM.

II: Public Comment

No public comment received.

III: Approve Minutes of the May 16, 2022 SSTAC Meeting

Approved 7-0.

IV: Approve Minutes of the August 2, 2022 SSTAC Meeting

Approved 7-0.

V. Unmet Transit Needs Comment Analysis

There were no actions taken during this meeting. The SSTAC identified which comments were UTN from the full list included with the agenda. Four comments were found to be UTN. These will be forwarded to

the relevant transit agencies for internal analysis. The agencies will then provide that information to the SSTAC to make a determination according to the "Reasonable to Meet" criteria. The recommendation will be shared with the MCTC Board along with any future comments after the analysis. Transit-related comments will be forwarded to the proper Agency.

VI. UTN Outreach at Pomegranate Festival

MCTC tabled alongside Madera Metro at the Pomegranate, Fruit, and Nut Festival held at the Madera Fairgrounds on Saturday, November 5. MCTC intends to have more outreach events in the future. Frank suggested the Oakhurst Fall Festival in October. Collaborations between agencies and MCTC were also considered.

VII. Discuss Future Meetings

Tuesday, February 7, 2023 at 9:00 am was tentatively selected as the time for the next meeting. As the emergency declaration under AB 361 is ending, future meetings cannot be virtual per the Brown Act. Reasonable accommodation is being considered for those who experience difficulty in attending in person. The election of Chair and Vice Chair will occur at the next meeting. The Unmet Transit Needs process will begin at the next meeting.

VIII. Miscellaneous

Bertha Vega has become the newest member of the SSTAC, replacing Anabel Miranda for Madera County Workforce. Rebecca Donabed has submitted an application to the SSTAC. There are no applicable positions currently available, but her application will be kept on file.

IX: Adjournment

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING WAS ADJOURNED AT 10:12 AM

The comments have been filtered to note if they are transit related or not for your convenience. Highlighted sections of text that are the same color within the same row correspond to each other between the Comment Column and the Notes Column to the immediate right. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

For consideration by SSTAC		
No.	Comment	Notes
5	MAX Sebastian St. Improve transit. Add more bus stops.	For consideration by SSTAC
6	MAX Raymond Rd. Add bus stop.	For consideration by SSTAC
76	MAX Lake St. Improve streets, there are lots of potholes. Improve transit by adding bus shelters at the bus stops.	City of Madera Public Works / For consideration by SSTAC
104	MAX We would like more street lights on the old parts of Madera: 9 th St, Cross St, Fig St. Improve transit: add more benches to bus stops.	City of Madera Public Works / For consideration by SSTAC

Full List of Comments		
No.	Comment	Response
1	MAX La Brea Avenue Needs sidewalks Many potholes to be fixed	City of Madera Public Works
2	MAX Ave 17, La Brea Ave Needs sidewalks Many potholes to be fixed	City of Madera Public Works
3	MAX Ave 17 The Street is pretty rundown with many potholes. A bus stop is needed in this area.	City of Madera Public Works / Not an Unmet Transit Need
4	Gateway Dr. Many potholes on the streets. Lake St and Rd 27, add stop sign. Many pot holes there, too.	City of Madera Public Works
5	MAX Sebastian St. Improve transit. Add more bus stops.	For consideration by SSTAC
6	MAX Raymond Rd. Add bus stop.	For consideration by SSTAC
7	E. Yosemite	City of Madera Public Works

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	I have lived on this street since 2011 and the street is always the same, too many potholes.	
8	E Yosemite Ave Potholes Transit Gateway Dr. Potholes and traffic.	City of Madera Public Works
9	145 Lots of traffic There is a need for more safety for children that walk to school	Need to know location
10	MAX Gateway Dr. It has lots of potholes	City of Madera Public Works
11	More streetlights on Cross St.	Not Transit
12	Improve transit. Add more bus stops in the outskirts of the city of Madera.	Not an Unmet Transit Need, too vague, bus stops on outskirts are being added
13	More safety near Sierra Vista. Gateway Dr. has lots of potholes that need fixing.	City of Madera Public Works
14	Rd 26 has lots of potholes and the road is not in good condition since trucks use this street daily.	City of Madera Public Works
15	MAX By Central Ave and Gateway Dr. Lots of potholes.	City of Madera Public Works
16	Parkwood Lighting on the streets. There are lots of potholes on the streets.	City of Madera Public Works
17	Ave 17 has lots of potholes and the street condition is bad. RD 21, the same.	City of Madera Public Works
18	Tulare St. Lots of potholes E Yosemite Ave, lots of potholes Gateway Dr., lots of potholes City of Madera	City of Madera Public Works
19	MAX Ave 13 lots of potholes Transit for Ave 13 Street-lights	City of Madera Public Works / Not an Unmet Transit Need, too vague, Madera Transit Plan already addresses that
20	MAX Davis St. Lots of potholes Street-lights	City of Madera Public Works
21	MAX Davis St.	City of Madera Public Works

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	Lots of potholes Street-lights	
22	Lili St and Sunrise Ave Speed bumps to lower car speed for children's safety	City of Madera Public Works
23	MAX Washington St and Washington Ave needs sidewalk and street-lights. E. Yosemite Ave., many potholes	City of Madera Public Works
24	E Cleveland Ave and Kennedy St. Kennedy St, lots of potholes Rd 27 lots of potholes	City of Madera Public Works
25	MAX Improve transit, it arrives too late to the bus stop. Add sidewalk in the Cross St area	City of Madera Public Works / Not an Unmet Transit Need, operational issue
26	Ave 13 and Rd 21 there are lots of potholes in the outskirts of Madera.	City of Madera Public Works
27	MAX Road 26 and Ave 17 ½ Add more transit, I have an acquaintance that uses transit. Also fix streets, there are lots of potholes.	City of Madera Public Works / Not an Unmet Transit Need, being considered in new plan
28	Clark and Owens St. Lots of potholes and fix the streets. Street lights because they are very dark.	City of Madera Public Works
29	Ave7 and Rd 21, 23,24 Fix streets, there are lots of potholes. More street security around those areas.	City of Madera Public Works / Police have increased patrols in the area
30	MAX Merced and E Cleveland Ave Add sidewalks Street-lights Improve transit around E Cleveland Ave.	City of Madera Public Works / Not an Unmet Transit Need, too vague
31	S Gateway Dr/ N Gateway Dr., this whole road has lots of potholes	City of Madera Public Works
32	S. Gateway Dr. Has lots of potholes from Madera Ave and E. 9 th St. also has lots of potholes	City of Madera Public Works
33	MAX Gateway Dr. Lots of Potholes and improve transit	City of Madera Public Works / Not an Unmet Transit Need, too vague
34	E. Yosemite Ave, lots of potholes.	City of Madera Public Works
35	Gateway Dr./Yosemite Ave. Lots of potholes The Street is cracked.	City of Madera Public Works

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36	Tulare St and Sherwood Way. Add a speed bump or signal light	City of Madera Public Works
37	Tulare St. Add speedbumps, cars go too fast. Add sidewalks to be able to walk safely. Kennedy St. More streetlights.	City of Madera Public Works
38	Tulare St and Sherwood Way. Speed bumps, speed limit signage, sidewalks.	City of Madera Public Works
39	MAX Sherwood and Luke St. Add a stop light for children's that play in the park safety and also for those that walk to school because there have been many accidents there. Grant Ave I live on that street since my children were born. That was 5 years ago and I always see students walking on the street to go to school because there is no sidewalk. E. Yosemite Ave., there are lots of potholes.	City of Madera Public Works
40	MAX Lake St. Fix Lake St because there are lots of potholes. Lake St and Central St. E. Yosemite Ave., also has tons of potholes. Grant Ave More street lights.	City of Madera Public Works
41	MAX- Improve Grant Ave. Add more sidewalks so students can walk safely to school, they are walking on the street right now because there are no sidewalks. Streetlights on Grant Ave and E. Yosemite Ave. There are lots of potholes. City of Madera	City of Madera Public Works
42	MAX Grant Ave. Add sidewalks on the streets for students safety. E. Yosemite Ave. There are lots of potholes. Improve transit.	City of Madera Public Works / Not an Unmet Transit Need, too vague
43	By Grant Ave there are no sidewalks for walking or to drop kids to school. Add more street lights on Grant Ave. Improve E. Yosemite Ave because there are lots of potholes.	City of Madera Public Works
44	MAX- Improve Fix Lake St., E. Yosemite Ave, Grant Ave, Merced St., there are no sidewalks. Add more bus shelters at bus stops.	City of Madera Public Works

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45	MAX More safety around N. Lake St and Adell St., children cross the street to get to school and cars do not respect stop sign. Please add a stop light.	City of Madera Public Works / Madera Police, maybe nearby school
46	Sherwood Way and Lake St. more safety for crossing, add a street light. There have been many accidents.	City of Madera Public Works
47	E. Yosemite Ave. There are lots of potholes on the street, fix them. More local, we don't want to continue spending on the freeway.	City of Madera Public Works / Not Transit
48	Cross St, E Yosemite Ave, add more sidewalks on these streets. E. Yosemite Ave, fix potholes.	City of Madera Public Works
49	I have been living for 20 years around Cross St and Magnolia St and it has never been fixed: sidewalks, street lights, fix the streets.	City of Madera Public Works
50	Increase safety around Riverside Dr., E. S St. when crossing the street to reach the bus for school.	City of Madera Public Works
51	Columbrad Dr. Cut back trees/tree branches they are at car level. Fix sidewalks on Colombard Dr.	City of Madera Public Works
52	Fix Ave 7. Streets have lots of potholes. Rd. 24, Ave 7 1/2, Ave 8.	County of Madera Public Works
53	Crystal Dr and Devon way More street lights on these streets. Add sidewalks.	City of Madera Public Works
54	E. Yosemite Ave, there are lots of potholes.	City of Madera Public Works
55	More security around the outskirts of Chowchilla	Chowchilla Police / Sheriff
56	Fix streets, there are lots of potholes. E. Robertson Blvd., the streets are ugly.	City of Chowchilla Public Works
57	E. Yosemite Ave and Lake St. there are lots of potholes. More safety around Sunrise Ave. Vehicles drive too fast in the street.	City of Madera Public Works
58	Fix E Yosemite Ave. Add speed bumps on Tulare St., cars drive too fast there.	City of Madera Public Works
59	S. Gateway Dr., there are lots of potholes.	City of Madera Public Works
60	MAX-Improve More sidewalks on Tulare St. Improve transit.	City of Madera Public Works / Not an Unmet Transit Need, too vague
61	Ave 7, Ave 8 ½, Ave 8 fix these streets, I use them to go to work.	Not Transit
62	Ave 7, Ave 8 ½, Ave 8, Rd. 24, Rd. 23, Ave 10 ½, they have lots of potholes.	County of Madera Public Works

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63	Ave 8, Ave 8 ½, Rd. 24, Rd. 23, fix these streets. They have lots of potholes. More transit for La Vina.	County of Madera Public Works / Not an Unmet Transit Need, too vague
64	E. Yosemite Ave, there are lots of potholes. More sidewalks. More streetlights on E. Yosemite Ave.	City of Madera Public Works
65	MAX Cross St, Magnolia St., Washington Ave, E. Sixth St. More sidewalks Streetlights Fix the streets, lots of potholes.	City of Madera Public Works
66	Drainage problems when it rains, Paraiso St. find location Fix Rd. 24 and Ave 7, Rd 23 so we can carry our shopping. More streetlights, the streets are dark. For people's safety.	City of Madera Public Works
67	I have been living on Cross St for more than 20 years, it needs lighting and sidewalks for children's safety. E Yosemite Ave has lots of potholes.	City of Madera Public Works
68	More safety for children that use Rd. 29, there are no sidewalks or marked bike lanes.	City of Madera Public Works
69	All East Madera, old Madera around Rancho San Miguel needs fixing because there are no sidewalks and it is lacking streetlights.	City of Madera Public Works
70	MAX E. Yosemite Ave. First fix the main street E. Yosemite Ave because there are lots of potholes. Improve transit, add more bus shelters and maintain the area clean.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
71	Improve E. Yosemite Ave, there are lots of potholes, when cars drive by, you don't know if you'll step in one.	City of Madera Public Works
72	MAX Improve transit, there is lots of garbage at the bus stop. Add bus shelters at the Adell St bus stop, it doesn't have one.	This has been addressed at previous SSTAC meeting
73	Sunrise Ave, add more speed bumps.	Not Transit
74	More safety around Sierra Vista School.	City of Madera Public Works / school principal / Madera Police if necessary
75	Add more sidewalks around the Sierra Vista School and a stop sign.	City of Madera Public Works
76	MAX Lake St. Improve streets, there are lots of potholes.	City of Madera Public Works / For consideration by SSTAC

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	Improve transit by adding bus shelters at the bus stops.	
77	Improve Gateway Ave. Improve E. Yosemite Ave, it has lots of potholes.	City of Madera Public Works
78	Knox St. Sidewalks Potholes – E. Yosemite Ave.	City of Madera Public Works
79	Lots of garbage around Raymond Rd and homeless had broken in the apartment I live at.	City of Madera Public Works / Sanitation
80	MAX There is lots of garbage by Raymond Rd because of homeless people.	Sheriff
81	Fix streets there are lots of potholes and improve transit, my mother uses transit.	City of Madera Public Works / Not an Unmet Transit Need, too vague
82	MAX- improve it. It arrives too late.	Not an Unmet Transit Need, operational issue
83	Ave 18, there are lots of potholes. Rd 24, lots of potholes	County of Madera Public Works
84	MAX- improve it. Other- Taxi Austin St and Martin St. There are too many potholes and it needs road markings.	City of Madera Public Works / Not an Unmet Transit Need, not enough information, not affiliated with taxi
85	MAX More transit in the area of Rd 29 and Ave 13 ½ has lots of potholes.	City of Madera Public Works / Not an Unmet Transit Need, too vague
86	MAX- more transit RD 29. Improve the Street, there are lots of potholes on Ave 13. Add more sidewalks for children that go to Cesar Chavez.	City of Madera Public Works / Not an Unmet Transit Need, not enough information, being addressed
87	Improve the streets in Madera	Not Transit
88	Adell St and Sonora St. Potholes, streetlights. Owen St., potholes.	City of Madera Public Works
89	E Yosemite Ave Potholes Sidewalks Streetlights Homeless people	City of Madera Public Works
90	Improve E. Yosemite Ave. It has lots of potholes and fix the sidewalks. I have been living around this area for 15 years and there are no improvements being made.	City of Madera Public Works
91	Cross St., Vineyard, E. Yosemite Ave Lots of potholes	City of Madera Public Works

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	More sidewalks Improve transit around the E. Yosemite Ave.	
92	MAX Improve E. Yosemite Ave. There are lots of potholes and you don't know when you'll step in one. I have been living in Vineyard Ave for more than 20 years.	City of Madera Public Works
93	K St. Sidewalk E. Yosemite Ave, lots of potholes.	City of Madera Public Works
94	MAX -improve it K St. Sidewalk Potholes	City of Madera Public Works / Not an Unmet Transit Need, being addressed
95	Around K St. Sidewalks are needed for children's safety	City of Madera Public Works
96	Improve the streets around Madera, there are lots of potholes. Cleveland and Tulare St. Add speed bumps and street lights	City of Madera Public Works
97	MAX E Yosemite Ave Lots of potholes. Fix sidewalks.	City of Madera Public Works
98	Tulare St and Kennedy St. Speed bumps, cars do not pay attention to speed sign. Sidewalks where it is needed. More street lights.	City of Madera Public Works
99	MAX Stop signs for children's safety when they walk to school and add more sidewalks. Make crossings more visible.	Not Transit
100	MAX D St. And Paul St. Improve transit. Improve school bus More streetlights around Madera.	City of Madera Public Works / Not an Unmet Transit Need, too vague / MUSD
101	MAX Improve safety for children who walk to school they need more protection when crossing streets. Stop signs.	Not Transit
102	Cross St., more sidewalks. E. Yosemite, fix potholes. Clinton St., add more sidewalks for children. Improve transit, it takes too long.	City of Madera Public Works / Not an Unmet Transit Need, operational issue

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103	MAX S. G St and 6th St. There are lots of potholes Street lights.	City of Madera Public Works
104	MAX We would like more street lights on the old parts of Madera: 9 th St, Cross St, Fig St. Improve transit: add more benches to bus stops.	City of Madera Public Works / For consideration by SSTAC
105	MAX S. G St. Streetlights There is not good drainage when it rains. There is water right in front of my residence.	City of Madera Public Works (should address)
106	MAX Transit: waiting for the bus takes one hour and then one more hour to reach drop off. More bus shelters are needed at bus stops.	Not Transit / This has been addressed at previous SSTAC meeting
107	MAX Lake St and Clinton St. Add more sidewalks on Clinton St for children. Streetlights for walking. E. Yosemite Ave has lots of potholes.	City of Madera Public Works
108	MAX Improve transit. It arrives too late to where it is heading.	This has been addressed at previous SSTAC meeting
109	Sunrise Ave Speed bumps on the streets No respect for speed limit sign.	City of Madera Public Works / Madera Police
110	MAX E. Yosemite Ave Lots of potholes there. D St., more sidewalks so children can walk to school. More streetlights.	City of Madera Public Works
111	H St. And 10th St., pave the streets, there is a lot of dirt. Streetlights, sidewalks.	City of Madera Public Works
112	Laguna and Raymond Rd. Speed bumps because cars drive too fast. Lots of problems with homeless on the streets because they steal.	Sheriff civil division (multiple requests), maybe cc Madera CHP office: Hector
113	MAX E Kennedy St and Jericho Dr. Stop sign because cars do not respect the crossing area. Speed bumps for children's safety.	City of Madera Public Works

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114	Rd 29 and Cesar Chavez school. More sidewalks so students can walk at ease.	City of Madera Public Works
115	Stop sign at Sierra Vista School for children's safety. Fix potholes in E Yosemite	City of Madera Public Works / School principal
116	MAX Fix RD 28, 29 and all more streetlights on Ave 13 1/2	Not Transit
117	MAX N. E. St. Repair potholes in this area.	City of Madera Public Works
118	MAX More streetlights on Washington Ave for walking to work at night. Improve transit. It has taken more than 2 hours.	City of Madera Public Works / This has been addressed at previous SSTAC meeting
119	Gateway Dr. Many potholes Yosemite also has many potholes.	City of Madera Public Works
120	Harford Way and Ave 18 ½ Too many potholes on the streets, it makes us spend more on car maintenance	County of Madera Public Works
121	RD 28, more trash pick up	City of Madera Public Works / County of Madera Public Works / Sanitation
122	MAX, DAR Roger St. Repair potholes Street lights Transit arrives too late.	City of Madera Public Works / County of Madera Public Works / This has been addressed at previous SSTAC meeting
123	MAX, DAR Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	Not an Unmet Transit Need, operational issue, too vague
124	MAX Improve transit, it has arrived too late at the bus stop. Add more bus shelters.	City of Madera Public Works
125	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
126	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
127	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. Highlighted sections of text that are the same color within the same row correspond to each other between the Comment Column and the Notes Column to the immediate right. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

128	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
129	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
130	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
131	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
132	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
133	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
134	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
135	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
136	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
137	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
138	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works

The comments have been filtered to note if they are transit related or not for your convenience. Highlighted sections of text that are the same color within the same row correspond to each other between the Comment Column and the Notes Column to the immediate right. If the comment is not transit related, they will be forwarded to the pertinent agency for their review after the SSTAC concurs with this assessment.

139	Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	City of Madera Public Works
140	Cross St Sidewalks Street-light Speed bumps Speed limit sign	City of Madera Public Works
141	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
142	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
143	Cross St Sidewalks Street-light	City of Madera Public Works
144	Cross St Sidewalks Street-light Stop sign on Lilly and Cross St.	City of Madera Public Works
145	Cross St Sidewalks Street-light	City of Madera Public Works
146	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works
147	Cross St Sidewalks Street-light Speed bumps	City of Madera Public Works

APPENDIX D

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING AGENDA – MAY 1, 2023



Meeting of the Social Services Transportation Advisory Council

LOCATION

Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

or via ZOOM

<https://us06web.zoom.us/j/82733898080?pwd=eDhxbHZmR3NmY2RXNnpSaFJKTnRidz09>

Passcode: 231559

Telephone: US: +1 408 638 0968

Meeting ID: 827 3389 8080

DATE

May 1, 2023

TIME

9:00 AM

SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL MEMBERS

Frank Simonis, Chair	Potential Transit User Who is Disabled
Alycia Falley, Vice Chair	Representative of the Local Social Service Provider for Disabled
Rosalind Esqueda	Representative of a Transit Provider
Ellen Moy	Representative of a Transit Provider
Bertha Vega	Local Social Provider for Persons of Limited Means
Vincent Parker	Representative of Local Service Provider for Disabled
Michelle Hernandez	Representative of Local Social Service Provider for Seniors
Vacant	Potential Transit User 60 Years or Older
Olga Olivia Saucedo-Garcia	Representative of the Local Service Provider for Seniors

REASONABLE ACCOMMODATIONS AND ADA

MCTC has adopted a Reasonable Accommodations Policy that provides a procedure for receiving and resolving requests for accommodation to participate in this meeting (see <https://www.maderactc.org/administration/page/reasonable-accommodations-policy>). If you need assistance in order to attend the meeting, or if you require auxiliary aids or services, e.g., listening devices or signing services to make a presentation, MCTC is happy to assist you. Please contact MCTC offices at (559) 675-0721 so such aids or services can be arranged. Requests may also be made by email to sandy@maderactc.org, or mailed to 2001 Howard Road, Suite 201, Madera, CA 93637. Accommodations should be requested as early as possible as additional time may be required in order to provide the requested accommodation; 72 hours in advance is suggested.

AGENDA

At least 72 hours prior to each regular MCTC Social Services Transportation Advisory Council meeting, a complete agenda packet is available for review on the [MCTC website](#) or at the MCTC office, 2001 Howard Road, Suite 201, Madera, California 93637. All public records relating to an open session item and copies of staff reports or other written documentation relating to items of business referred to on the agenda are on file at MCTC. Persons with questions concerning agenda items may call MCTC at (559) 675-0721 to make an inquiry regarding the nature of items described in the agenda.

INTERPRETING SERVICES

Interpreting services are not provided at MCTC's public meeting unless requested at least three (3) business days in advance. Please contact MCTC at (559) 675-0721 during regular business hours to request interpreting services.

Servicios de interprete no son ofrecidos en las juntas públicas de MCTC al menos de que se soliciten con tres (3) días de anticipación. Para solicitar estos servicios por favor contacte a Evelyn Espinosa at (559) 675-0721 x 5 durante horas de oficina.

MEETING CONDUCT

If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the SSTAC may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

RECORD OF THE MEETING

SSTAC meetings are recorded. Copies of recordings are available upon request, or recordings may be listened to at the MCTC offices by appointment.

PUBLIC COMMENT

If you are participating remotely and wish to make a comment on a specific agenda item during the meeting, please use the “Raise Hand” feature in Zoom and you will be called on by the chair during the meeting. You can also submit your comments via email to publiccomment@maderactc.org. Comments will be shared with the SSTAC and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Regarding any disruption that prevents the SSTAC from broadcasting the meeting to members of the public, then (1) if public access can be restored quickly, the meeting will resume in five (5) minutes to allow the re-connection of all members of the SSTAC, staff, and members of the public; or (2) if service cannot be restored quickly, the meeting shall stop, no further action shall be taken on the remaining agenda items, and notice of the continued meeting will be provided.

Agenda

Item	Description	Enclosure	Action
1.	Call to order		
2.	Public Comment		
3.	Minutes of the January 30, 2023 SSTAC Meeting	Yes	Action
4.	Unmet Transit Needs Comment Analysis Unmet Transit Needs Definition Comments for review	Yes	Action
5.	Appoint SSTAC Representative to attend MCTC's May 17 Board Meeting	Yes	Action
6.	Discuss Future Meetings August 7, 2023 at 9:00 am November 6, 2023 at 9:00 am February 5, 2024 at 9:00 am April 29, 2024 at 9:00 am	No	Discussion
7.	Miscellaneous	No	Discussion
8.	Adjournment		

Social Service Transportation Advisory Council

MINUTES

DATE

Monday, January 30, 2023

The regular meeting of the Social Service Transportation Advisory Council held Monday, January 30, 2023 via Zoom and was called to order by Chair, Frank Simonis, at 9:13 am.

MEMBERS PRESENT

Frank Simonis, Chair, Potential Transit User Who Is Disabled
Rosalind Esqueda, Representative of a Transit Provider
Monty Cox, Representative of a Transit Provider, Madera County
Marisol Rivera, Representative of a Local Social Service Provider for Persons of Limited Means
Vincent Parker, Representative of the Local Social Service Provider for Disabled
Michelle Hernandez, Representative of the Local Social Service Provider for Seniors
Alycia Falley, Representative of the Local Social Service Provider for Disabled

STAFF PRESENT:

Nicholas Dybas, Madera County Transportation Commission
Evelyn Espinosa, Madera County Transportation Commission
Jeff Findley, Madera County Transportation Commission
Sandy Ebersole, Madera County Transportation Commission

VISITORS PRESENT:

David Huff, City of Madera

I: Call to Order

Meeting started at 9:13 AM.

II: Public Comment

No public comment received.

III: New Member Orientation

New members of the SSTAC were informed of roles and responsibilities of the SSTAC and were read the current SSTAC bylaws.

IV: Election of Officers

Frank Simonis elected 7-0.
Alycia Falley elected 7-0.

V. Approve Minutes of the November 17, 2022 SSTAC Meeting

Approved 7-0

VI. Unmet Transit Needs Comment Analysis

The SSTAC reviewed four comments that were found to be UTN at the previous meeting but left indeterminate on whether they were Reasonable to Meet or not. As all four comments related to the City of Madera, David Huff came to provide input to the SSTAC on whether the comments were reasonable to meet. Two of the four comments were found to be reasonable to meet. The recommendation will be shared with the MCTC Board along with any future comments at the May MCTC Policy Board Meeting.

VII. Upcoming UTN Workshops in February

MCTC will begin scheduling a number of workshops throughout Madera County in anticipation of the Unmet Transit Needs hearing at the April MCTC Policy Board Meeting

VIII. Discuss Future Meetings

Monday, May 1, 2023 at 9:00 am was tentatively selected as the time for the next meeting. Unmet Transit Needs from the April

IX. Miscellaneous

Monty Cox has become the newest member of the SSTAC, replacing Ellen Moy for Madera County. Marisol Rivera filled in as a temporary replacement for Bertha Vega at Madera County Workforce.

IX: Adjournment

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL MEETING WAS ADJOURNED AT 9:47 AM

Analysis of Comments Received During the FY 21/22 Unmet Transit Needs Process											
Comment #	Agency Affiliation	Transit Service/Jurisdiction	Public Comments	Is it an "Unmet Transit Need" An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).	If identified as an "Unmet Transit Need", is it "Reasonable to Meet"					NOTES	
					FEASIBLE	COMMUNITY ACCEPTANCE	BENEFIT TO THE POPULATION	COST-EFFECTIVE	CONSISTENT WITH INTENT OF EXISTING TRANSIT SERVICE(S)		
Workshops											
1	County	Medical Escort	2 days is insufficient								D5 (see operational times), similar to comments 7, 9, 10, 15
2	County		More space on bus. Scooter space only leaves 4 extra spaces in bus								
3	County		Schedule delivery down to 3 hospitals in Fresno								
4	County	MCC	Coordination between Madera & Fresno services								
Online											
5	County	Escort Service	Request for Senior bus to travel to SR 49 and Rd 601								
6	County		Bike lanes in Eastern Madera County - hwy 49, hwy 41, all around Bass Lake!								for public works
7			Uber, Lyft, etc.								
8	County	MCC	Direct Route between North Fork and Children's Hospital								
Comment Cards											
9	County	Medical Escort	Request for DAR to come up private roads to pick up residents								
10	County	Medical Escort	Request for voucher system for taxi, Uber etc, microtransit								
11	County	MCC	MCC operation later in the day								(see operational times)
12	County	MCC	MCC more reliable hours								
13	County	MCC	MCC extended weekend operations								
14	County	MCC	MCC Sunday operations								
15	County	MCC DAR	MCC DAR service to Fresno hospitals								
Comments from Leadership Counsel for Justice and Accountability Counsel Letter 2023-24											
16	MCTC		Conduct culturally relevant public engagement process on unmet transit needs by directly speaking with residents								for MCTC
17	MCTC		Incorporate an equity framework in decision-making around investments for public transit funding								for MCTC
Comments from Leadership Counsel for Justice and Accountability Counsel Letter Previous Years											
	City of Madera	METRO	A. Transit users in the City of Madera report up to one hour wait times for buses on occasion, and expressed the need for routes in the City of Madera to run more frequently.								Same as 22-23, 21-22

	ALL	ALL	B. Residents and transit users report a need to expand rate assistance programs to provide free rides to people who are unable to pay their bus fare but who have transit needs nonetheless. This need was raised during the COVID-19 pandemic, during which many transit users have experienced additional financial hardships.									Same as 22-23, 21-22
	County		C. Residents and transit users report a need for street lighting in La Vina, Fairmead, and Madera County to ensure transit users' first and last miles are safely lit.									Same as 22-23, 21-22
	City of Madera		D. Residents and transit users continue to elevate the need for wastebaskets at bus stops in the City of Madera.									Same as 22-23, 21-22, repeated, see comment 43
	County		E. Residents and transit users in unincorporated communities have identified streets that need repavement and clean mobility infrastructure like sidewalks, crosswalks, and street lighting in order to facilitate their first and last miles, and thus, their use of public transit. A few examples that were elevated in our conversations were sidewalks and street lighting along Avenue 9 and within the subdivision of homes located in La Vina, and road repavement to Rd 26 in Madera Acres, Rd 29 in Parksdale, and Valerie Avenue in Madera Acres. One of the reasons it is critical that communities have sidewalks to connect residents to bus stops is to ensure ADA accessibility for transit users who use wheelchairs.									Same as 22-23, 21-22
	County		F. Residents from Fairmead and Madera County report the need for speed reduction infrastructure near schools for the safety of children. For instance, residents in Fairmead have been asking Madera County and MCTC for speed bumps or other similar speed reduction infrastructure in front of Fairmead Elementary school on Ave. 22 3/4.									Same as 22-23, 22-23
		All	G. Resident and transit users report the need for electronic bus signs on buses and at bus stops. At bus stops, an electronic sign should indicate the estimated time of arrival of the bus and its destination along its current route, and electronic signs on the buses should confirm the direction in which the bus is traveling along its route with its final destination. Residents report that this will greatly improve the user-friendliness of public transit in Madera County and encourage ridership.									Same as 22-23, 21-22, 20-21, repeated, see comment 47



April 19, 2023
Madera County Transportation Commission
2001 Howard Rd, Ste 201
Madera, CA 93637

Submitted electronically via email to: publiccomment@maderactc.org

Re: Comments on Unmet Transit Needs in Madera County

Dear Commissioners Ahmed, Gonzales, Gallegos, Poythress, Rodriguez, and Rogers,

I am writing to provide comments as part of the 2023 unmet transit needs process. In previous years' unmet transit needs hearings, residents of the City of Madera, La Vina, and Fairmead have highlighted a long list of unmet transit needs which we are resubmitting for the public record, since -- to our knowledge-- almost none of these have been addressed. Attached, please find our comment letters submitted in years prior to MCTC for previous unmet transit needs hearings which contain a full list of the unmet transit needs of residents we partner with. We discussed this ongoing list with them this week and confirmed that these unmet transit needs are still outstanding needs.

Additionally, we urge MCTC to conduct its own culturally relevant public engagement process on unmet transit needs by directly speaking with residents in communities across Madera County and compiling a full list of unmet transit needs. We have compiled a long list of unmet transit needs, but we only work in three communities in Madera County.

Residents we work with have raised these unmet transit needs for years, and they still continue to go unaddressed, so many of your constituents feel abandoned and neglected by MCTC. In order to address these concerns, MCTC and Madera County must incorporate an equity framework in decision-making around investments for public transit funding, in order to ensure that Severely Disadvantaged Communities take priority for public transit investments. Continuing business as usual without an equity component will continue to exacerbate the unmet transit needs and other transportation needs within disadvantaged and unincorporated communities, which are often put last in line to wait for investments from their own tax dollars.

Thank you for the opportunity to submit this letter to the MCTC as part of this important public process. We are happy to work together wherever possible alongside Madera County residents. I



and LCJA will gladly serve as a resource to MCTC in seeking to address these unmet needs. Please do not hesitate to reach out to me with any questions.

Sincerely,

Andrea Uribe
Policy Advocate
Leadership Counsel for Justice and Accountability



April 15, 2019

Amelia Davies
Madera County Transportation Commission
2001 Howard Rd, Ste 201
Madera, CA 93637

Re: Comments on Unmet Transit Needs in Madera County

Dear Ms. Davies,

I am writing on behalf of Leadership Counsel for Justice & Accountability and our several community partners throughout Madera County to provide input for Madera County Transportation Commission's (MCTC) annual "unmet transit needs" survey and public comment process. These comments arise from our many conversations with residents throughout the county regarding the existing transit infrastructures established to serve them. We at Leadership Counsel are grateful for the opportunity to provide comments on this matter because we deeply value government agencies' fervent, genuine inclusion and incorporation of public input in the planning of the County's communities. Furthermore, we especially value your consideration of public input from disadvantaged communities who are least benefited by the status quo.

The following comments are a compilation of feedback from residents in Fairmead, La Viña, and the City of Madera, and they constitute our effort to assist MCTC in receiving and incorporating public input into future transit infrastructure planning.

Unmet Need: Route and schedule improvements for the Chowchilla-Fairmead-Madera Connection to ensure a dependable and user-friendly service

The existing Chowchilla-Fairmead-Madera route establishes essential connectivity between Madera and Chowchilla transit routes with one stop in the community of Fairmead. The route runs five times per day between Monday and Friday. The community of Fairmead is not home to any commercial businesses or stores, so this route presents the only opportunity for transit-dependent Fairmead residents to access food and other essential goods. For this reason, the route and schedule must be accessible and dependable.

In order to ensure that this route is user-friendly, residents in Fairmead have identified the following needs:

- (a) The Chowchilla-Fairmead-Madera schedule must be extended to the weekends to afford transit users improved access to this essential route;



April 21, 2021
Madera County Transportation Commission
2001 Howard Rd, Ste 201
Madera, CA 93637

Submitted electronically via email to: publiccomment@maderactc.org

Re: Comments on Unmet Transit Needs in Madera County

Dear Commissioners Rodriguez, Wheeler, Ahmed, Frazier, Gallegos, and Poythress,

I am writing regarding the unmet transit needs hearing process. Our organization continues to hear from residents in Fairmead, La Viña, the City of Madera, and other communities in Madera County whose transit needs remain unmet by this agency, despite our participation in this process for the past several years. In this letter, we will list the unmet transit needs that residents have elevated to us in the past few months and request additional information from this agency regarding use of transportation and transit funding. Attached alongside this letter, I have also resubmitted our comment letters from the last two years' unmet transit needs survey process regarding unmet transit needs and comments regarding this process that we have elevated in previous years, which remain unaddressed by MCTC.

We are grateful for the opportunity to participate in this important public process and ask that the feedback we have received from community members on the ground be incorporated so that all Madera County residents have access to reliable, equitable, and affordable public transportation.

I. Unmet Transit Needs

In conversations with residents from the City of Madera, La Vina, and Fairmead in the past few months, community leaders and transit users have highlighted the following unmet transit needs:

- A. Transit users in the City of Madera report up to one hour wait times for buses on occasion, and expressed the need for routes in the City of Madera to run more frequently.
- B. Residents and transit users report a need to expand rate assistance programs to provide free rides to people who are unable to pay their bus fare but who have transit needs nonetheless. This need was raised during the COVID-19 pandemic, during which many transit users have experienced additional financial hardships.
- C. Residents and transit users report a need for street lighting in La Vina and Fairmead to ensure transit users' first and last miles are safely lit.
- D. Residents and transit users continue to elevate the need for wastebaskets at bus stops in the City of Madera.



- E. Residents and transit users in unincorporated communities have identified streets that need repavement and clean mobility infrastructure like sidewalks, crosswalks, and street lighting in order to facilitate their first and last miles, and thus, their use of public transit. A few examples that were elevated in our conversations were sidewalks and street lighting along Avenue 9 and within the subdivision of homes located in La Vina, and road repavement to Rd 26 in Madera Acres, Rd 29 in Parksdale, and Valerie Avenue in Madera Acres.
- F. Resident and transit users report the need for electronic bus signs on buses and at bus stops. At bus stops, an electronic sign should indicate the estimated time of arrival of the bus and its destination along its current route, and electronic signs on the buses should confirm the direction in which the bus is travelling along its route with its final destination. Residents report that this will greatly improve the user-friendliness of public transit in Madera County and encourage ridership.
- G. Residents and transit users in La Vina continue to elevate the need for more frequent routes between La Vina and the City of Madera. Currently, the bus only runs on Wednesdays and Fridays, leaving transit-dependent persons with no other means of transportation without access to basic amenities (including healthcare, food, and other emergency services) most days of the week.
- H. Lastly, residents and transit users in Fairmead have elevated the need to continue working towards installation of a second bus stop in Fairmead. As we understand it, the status of this project is pending collaboration between the Fresno EOC and Madera County Public Works. We ask that MCTC direct these agencies to continue their work on this project as soon as possible, and oversee progress to ensure this project stays on track.

II. Request for Additional Information

Lastly, our organization requests a breakdown of transportation funding (whether from general fund dollars, local tax revenue, grant funding, or any other source of revenue) and expenditures on transportation and transit-related projects during the past two years in Madera County, the City of Madera, and the City of Chowchilla. This will be helpful in order for us to better understand the transportation and transit projects MCTC & other relevant agencies in Madera County have prioritized with the funding that has been available in the last few years.

Thank you in advance for your attention to these comments and to our request for additional information. Please do not hesitate to reach out to me with any questions.

Gratefully,

Madeline Harris
Policy Advocate



May 20, 2020
Madera County Transportation Commission
2001 Howard Rd, Ste 201
Madera, CA 93637

Submitted electronically via email to: publiccomment@maderactc.org

Re: Comments on Unmet Transit Needs in Madera County

Dear Commissioners Ahmed, Medellin, J. Rodriguez, Wheeler, M. Rodriguez, and Frazier,

I am writing to provide feedback based on our continued collaboration with residents in Fairmead, La Viña, and the City of Madera on transit needs that remain unmet by MCTC, as well as some comments regarding the substance of the unmet transit needs process itself. I have attached our comment letter from last year's unmet transit needs survey process as well as the response to comments I received from you in the mail for your reference. We are grateful for the opportunity to participate in this important public process and ask that the feedback we have received from community members on the ground be taken to heart and incorporated so that all Madera County residents have access to reliable, equitable, and affordable public transportation.

Regarding the process of the Unmet Transit Needs Survey, Madera County Transportation Commission (MCTC) must immediately alter its definition of "unmet transit needs" so that the Commission can be truly responsive to comments from the public. According to the response to comments document that we received last year after participating in the unmet transit needs process, MCTC's current definition of "unmet transit needs" "includes all essential trip requests by transit-dependent persons for which there is no other convenient means of transportation." This definition causes harm to communities lacking sufficient public transit options and to the region at large in a few ways.

I. "Persons for Which There is no Other Convenient Means of Transportation" are Not the Only People with Unmet Transit Needs in the Region

First, the definition operates on an assumption that public transit is a last resort for mobility wherever personal vehicles are not available (i.e. "transit-dependent persons *for which there is no other convenient means of transportation*"). As you know, the San Joaquin Valley is the most polluted air basin in the United States, and is consistently in violation of EPA standards for air quality. As the coronavirus pandemic has shown us, through significant improvements in air quality correlated with the vast reduction in vehicle miles traveled occurring during shelter-in-place orders, a significant amount of pollution in the San Joaquin Valley stems from emissions from vehicles. Rather than solely define unmet transit needs as gaps in access to essential services where no other option is available, MCTC should recognize *all* unmet transit needs in order to address *all* gaps in services that have widespread community acceptance, and move forward towards creating an effective transit system that encourages ridership and reduces



vehicle miles travelled in the region. This recommendation is consistent with goal number nine from the current Regional Transportation Plan which commits “to protect the environment and health of our residents by improving air quality and encouraging active transportation,” as well as goal number two which aims to “promote intermodal transportation systems that are fully accessible” (pg. 1-8, 1-9). Beyond the air quality benefits of reducing emissions from single passenger vehicles, we believe that planning transit infrastructure that is well designed based on community input surrounding *all* residents’ needs will draw in greater ridership, thus bringing in more fare revenue to the transit system for a greater return on investments in these programs.

II. Unmet Transit Needs Go Beyond “Essential Trip Requests”

Second, the definition limits MCTC’s understanding of “unmet transit needs” to “essential trip requests by transit-dependent persons.” Though “essential trip requests” was not defined in the response to comments document that we received and the definition is thus unclear, it appears to further limit the Commission’s understanding of “unmet transit needs.” Transit-dependent persons have the right to live full lives that are not solely limited to their homes and to essential services. MCTC should fully consider the public comments calling for greater access to public transit and other VMT-reducing mobility related to “non-essential” trips as a result.

III. MCTC’s Definition of Unmet Transit Needs is Too Narrow

Third, as indicated by the issues highlighted above, the current definition is unreasonably narrow. In fact, the Commission’s working definition is so narrowly crafted that it allowed MCTC to determine that none of the public comments received in last year’s Unmet Transit Needs process qualified as “unmet needs” that were “reasonable to meet.” These needs included requests for additional bus stops along existing routes, increased frequency of existing routes, improvements to the Dial-a-Ride hotline to make it more consistent, user-friendly, and language-accessible, hygiene improvements to buses, clear signage on buses and bus stops, and pursuit of additional funding to explore innovations to rural transit for unincorporated communities. All of these comments constitute clear needs related to the accessibility, reliability, and effectiveness of the region’s transit system, yet MCTC determined that “there are no unmet transit needs that are reasonable to meet in FY2019/20 within the jurisdiction of the City of Madera, County of Madera, and City of Chowchilla.”

As a result of these three issues with the working definition of “unmet transit needs,” the definition must be amended to include *all* unmet transit needs of Madera County residents that are reasonable to meet.

IV. MCTC Must Alter the Criteria for Needs that are “Reasonable to Meet”

In addition to changing the definition of “unmet transit needs,” the Commission must alter the criteria being used to determine if a need is “reasonable to meet” in the following ways in order to honor this important public process, meaningfully respond to comments, and work towards accomplishing the goals defined in the Regional Transportation Plan:



- A. The Commission must define “feasible.”
- B. The Commission must define what constitutes serving a “significant number of the population.” Furthermore, the definition of “significant number of the population” should be based on projected ridership should the unmet needs outlined in public comments be met, rather than on current ridership numbers.
- C. Regarding criteria (4) which indicates that unmet needs which are reasonable to meet must be “economical,” MCTC must publish and present updates to the public to demonstrate that the Commission is making every effort to pursue all relevant funding sources at the regional, state, and federal level that could meet the unmet needs addressed in residents’ comments in an economically feasible way.

Aside from these comments regarding the unmet transit needs process itself, I have attached comments (our letter from last year’s FY2019-20 unmet transit needs hearing) noting all of the unmet transit needs that our organization heard from residents in Fairmead, La Viña, and the City of Madera. I am submitting these comments once again for your consideration since, to our knowledge, none of these needs have been met. (That said, we acknowledge that the Fresno Economic Opportunity Commission has indicated their intent to incorporate a second bus stop in the community of Fairmead, and we look forward to continuing to partner with the community and with Fresno EOC to make that happen as soon as possible.)

Once more, thank you for the opportunity to provide comments in this important public process, and please do not hesitate to reach out should you have any questions.

Gratefully,

Madeline Harris
Policy Advocate

- (b) The schedule must be updated to include more frequent routes, both Northbound to Chowchilla and Southbound to Madera; and
- (c) A second stop must be added on the Northern side of Fairmead around the vicinity of Avenue 23 to ensure that this crucial transit service is accessible to residents throughout the entire community. Provided that the only existing stop in Fairmead is located at Galilee Missionary Baptist Church on Avenue 22 ½ near Fairmead Blvd, riders who live on the other side of the community are not able to easily access the route.

While we recognize the challenges of providing successful transit infrastructure to rural communities with low population densities, we believe these suggested improvements would make the County's current and future investments in the Chowchilla-Fairmead-Madera bus route more worthwhile because Fairmead residents note that these improvements would increase ridership significantly. Currently, there are existing and potential transit users in the community who say they would use this service more consistently if it were more dependable and accessible.

Unmet need: Increased frequency of routes for Eastin Arcola-Ripperdan-La Viña Transit

The Eastin Arcola-Ripperdan-La Viña transit circuit runs twice daily on Wednesdays and Fridays only in order to connect these three communities with the transit system of the City of Madera. Currently, transit users must depart from La Viña at 9:15am and will arrive in Madera at 9:49am. They are then unable to depart from Madera en route back to La Viña until 1:00pm. On the other hand, if, for example, riders who depend on this circuit for medical appointments, which can often become extended or delayed, miss the bus back to La Viña at 1:00 pm, there are no additional returning routes until the following Wednesday or Friday.

The infrequency of this schedule results in a public transit circuit that is undependable and inaccessible for residents. Community members in La Viña note that (a) extending the circuit's schedule into the rest of the week (including weekends) and (b) implementing additional routes during the day would vastly increase ridership.

Growing and improving this particular program would not only be a worthwhile investment for encouraging ridership; rather, expansion of this circuit would also move the county closer toward its goal of "identify[ing] reliable transportation choices that support a diverse population" as outlined in the current Regional Transportation Plan (1-8).

Unmet need: Improvements to the MAX and "Dial-a-Ride" Systems in the City of Madera aimed at creating more equitable and user-friendly transit services

The following requested improvements were readily identified by transit users in the City of Madera as concrete changes that would encourage ridership, provide more equitable services, and help the city meet its goals related to the reduction of greenhouse gas emissions.

Furthermore, the current Regional Transportation Plan identifies "transit enhancements" to the MAX transit system as well as "Operating Assistance" to Dial-a-Ride (DAR) as "Planned Transit Improvement" projects with funding allotments for each year beginning in 2014 until 2040

(Table 5-5). The following improvements recommended by MAX and DAR system users fall within the scope of these project descriptions.

I. Re-opening of the Walmart stop along Routes 1 and 2 in Northwest Madera

MAX riders point out that temporary closure of the Walmart bus stop at this crucial transit junction has increased barriers to public transit use, given that shoppers must cross a major thoroughfare (W Cleveland Ave) then proceed to walk an additional block to the next bus stop at the Walgreens location.

As a result, the closure makes household shopping at this location challenging and burdensome for transit users. Madera residents therefore request that the Walmart bus stop be re-installed and re-opened as soon as possible.

II. Installation of trash cans on MAX buses

MAX riders request that garbage cans be installed at the front and back of each transit vehicle in order to maintain clean and welcoming buses.

III. Thirty-minute incremented bus service on all MAX routes

While MAX riders in the City of Madera acknowledge that some of the routes have been improved such that the bus arrives at each stop every thirty minutes, they point out that some of the routes still only provide bus service once each hour. Residents who rely on public transit note that half-hour arrival increments make the service much more dependable. This is especially important in light of riders' concerns about getting passed by bus drivers and left at their bus stops even when they are on time to their bus stops and have properly signaled for drivers to stop. While this concern is connected to transit riders' requests that drivers undergo training (see below), it also further communicates the importance of a consistent and frequent bus schedule wherein riders do not have to wait an additional hour when missing a bus.

IV. Improvements to the "Dial-a-Ride" Dispatch System

Madera county residents and "Dial-a-Ride" (DAR) users report issues with language inaccessibility and systemic inconsistencies on the dispatch system that must be addressed. First, DAR users report that some dispatchers instruct them to reserve their ride 24 hours in advance. Other dispatchers say they must give 2 hours' notice, and others still request ride reservations *one week* in advance. Not only do these inconsistent timelines for advance notice make the service impractical and unusable for most riders, they also contribute to confusion.

As a result, DAR users request training for dispatch operators in addition to consistent publishing of DAR user guidelines online to ensure an accessible and consistent system that works well for all transit users.

Additionally, DAR users report being placed on long holds in order to access the Spanish language line. On occasion, these hold times last so long that DAR users

become unable to access the ride they hoped to reserve. For this reason, residents urge MCTC to train DAR dispatchers in basic language accessibility practices and ensure that Spanish-speaking dispatchers are available during all hours of operation. MCTC should also ensure DAR access to a language line in the likely event that DAR users do not speak English or Spanish.

V. Extended MAX service operation on weekends

Residents continually note the need to expand bus services to Sundays on all routes in the City of Madera. Additionally, residents and transit users note that the current hours of operation on Saturday are insufficient and undependable, and request that the hours be extended on Saturdays to better parallel the hours of operation during the week.

VI. Mandated discrimination prevention and accessibility training for all Madera County Transit Staff

Residents report a need for drivers, dispatchers, and all other transit service staff to receive training in intercultural competency, accessibility for people with disabilities, and other elements of discrimination prevention training in order to ensure equitable access and improved service for folks of all nationalities, ethnicities, genders, incomes, ages, and ability levels.

VII. Equip bus stops and buses with route-related signage

MAX riders in the City of Madera voice a need for directional guidance at bus stops and on buses. For example, buses should be equipped with digitized signage indicating the bus's direction (eg: "Northbound" versus "Southbound"), as well as the next stop or final destination (eg: "Walgreens" or "Medical Center"). Riders have expressed that this will prevent new transit users from becoming lost or boarding the wrong bus, which will make MAX services more accessible and welcoming to new riders and in turn facilitate increased use of MAX transit.

VIII. Apply for grant funding to secure free rides for students

Residents request that MCTC follow in the footsteps of other jurisdictions like Ventura County which have launched pilot programs allowing students to ride public transit for free. Madera residents suggest that MCTC secure free transit access for children and adult students who depend on public transit to get to school each day. Free rides will be granted to students who show their student ID upon boarding. MCTC can utilize Low Carbon Operations Transportation Program funding to initiate such a pilot program.

Unmet need: Pursuit of regional funding for an electric rural rideshare program

MCTC can also utilize Low Carbon Operations Transportation Program funding in addition to Congestion Mitigation and Air Quality Improvement Program (CMAQ) funds for the purpose of launching a rural rideshare pilot program with an electric fleet of vehicles. Unincorporated communities in Fresno and Merced Counties have launched such programs for the purpose of

expanding rural access to transit and reducing greenhouse gas emissions through community-based and community-operated pilot programs of this nature.

Lastly, since residents and transit users across Madera County readily identified unmet needs and areas for transit improvement throughout the region during our conversations, we urge MCTC to consider conducting their own formal and thorough assessment of all existing routes and potential deficiencies in Madera County. Such an assessment would allow for staff and residents to collaborate towards a more complete and transparent understanding of transit needs beyond the limited scope of the unmet transit needs survey process.

Once again, we appreciate the opportunity to submit comments as part of this important public process, and will gladly serve as a resource to MCTC and the transit agencies in Madera County in seeking to address these unmet needs.

Sincerely,

Madeline Harris
Policy Advocate
Leadership Counsel for Justice and Accountability

APPENDIX F

RECOMMENDATION TO THE MCTC BOARD FROM SSTAC

Social Service Transportation Advisory Council

MCTC Policy Board Members

•

Chairman
Waseem Ahmed
City of Chowchilla

•

Vice Chairman
Leticia Gonzalez
Madera County

•

Cecilia Gallegos
City of Madera

•

Robert Poythress
Madera County

•

Jose Rodriguez
City of Madera

•

David Rogers
Madera County

May 17, 2023

Waseem Ahmed, Chairman
Madera County Transportation Commission
2001 Howard Road, Suite 201
Madera, California 93637

SUBJECT: SSTAC FY 2023/24 “Unmet Transit Needs” Recommendation

Dear Chairman Ahmed:

It is with great pleasure that the Social Service Transportation Advisory Council (SSTAC) again makes a recommendation to the Madera County Transportation Commission (MCTC) concerning potential Unmet Transit Needs in Madera County. The SSTAC has met prior to the public hearing to review comments received since the conclusion of the last Unmet Transit Needs process and to prepare for this year’s Unmet Transit Needs process. Testimony regarding transit needs in Madera County was received at the “Unmet Transit Needs” Public Hearing on April 19, 2023. The SSTAC met again the week following the public hearing to discuss comments that were received. Based on the testimony and written comments received, our recommendations to the MCTC Policy Board are as follows:

The SSTAC considered the hearing testimony and written comments and recommend the MCTC Policy Board make the following findings:

- 1. That the Madera County Transportation Commission finds that there are unmet transit needs that are reasonable to meet in FY 2023/24 within the jurisdiction of the City of Madera, that there are no unmet transit needs within the jurisdiction of the City of Chowchilla and that there are unmet transit needs that are not reasonable to meet within the jurisdiction of the County of Madera.**

The Madera County Connection (MCC) provides inter-city transportation from Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos and Eastern Madera County to Children’s Hospital Central California where a connection can be made to Fresno via the Fresno Area Express (FAX).

The Senior Bus Program and the Escort Service provides transportation to the Eastern Madera County communities including the newly developed Eastern Madera County Escort Program transit service to Raymond. This service is provided on Wednesdays from 8:30 a.m. to 4:30 p.m.

The Madera Metro and the Madera Dial-A-Ride provide transportation services that cover the entire City of Madera.

The Chowchilla Area Transit Express (CATX) provides transportation services that cover the entire City of Chowchilla as well as Fairmead and Valley State Prison.

- 2. Maintain existing transit systems in Madera County: Madera Transit System (Madera Metro and Dial-A-Ride) in the City of Madera; Madera County Connection; Chowchilla Area Transit Express; Eastern Madera County Escort Service; and Eastern Madera County Senior Bus.**

The SSTAC recommends that the current public transit systems continue to operate in Madera County. The existing transit systems meet an existing need for public transit services in the Madera Region.

The existing systems are:

- Madera County Connection
- Eastern Madera County Escort Service and Eastern Madera County Senior Bus
- Madera Transit System - City of Madera (Dial-A-Ride and Madera Metro)
- Chowchilla Area Transit Express - City of Chowchilla

The SSTAC recommends that the unmet transit needs which were found reasonable to meet be addressed as recommended by the SSTAC during its meeting of May 1, 2023.

- Testimony was received regarding the need for shelters and benches at bus stops. These were found to be unmet transit needs that are reasonable to meet. The City of Madera is intending to add both shelters and benches to most stops within the next year.

Sincerely,
Nicholas Dybas, MCTC Staff on behalf of
Social Service Transportation Advisory Council
which was approved by the SSTAC Chair, Frank Simonis

APPENDIX G

RESOLUTION

**BEFORE
THE COMMISSIONERS OF THE
MADERA COUNTY TRANSPORTATION COMMISSION
COUNTY OF MADERA, STATE OF CALIFORNIA**

In the matter of
**FINDINGS OF THE FY 2023-24 UNMET
TRANSIT NEEDS HEARING**

Resolution No.: **23-05**

WHEREAS, The Madera County Transportation Commission (MCTC) is a Regional Transportation Planning Agency and a Metropolitan Planning Organization, pursuant to State and Federal designation; and

WHEREAS, The Madera County Transportation Commission adopted the following definitions by Resolution No. 22-01 for its Unmet Transit Needs process:

- A. **UNMET TRANSIT NEEDS**: An unmet transit need is an expressed or identified need that is not currently being met through existing public transportation services. An unmet transit need also is a need required to comply with the Americans with Disabilities Act (ADA).
- B. **REASONABLE TO MEET**: The term “reasonable to meet” shall apply to public or specialized transportation services that meet the following minimum criteria:
 1. **Feasibility**
 - The proposed service can be provided with available Transportation Development Act (TDA) funding and/or other funding sources (per State law, the lack of available resources shall not be the sole reason for finding that a transit need is not reasonable to meet per PUC § 99401.5 (c).
 - Sufficient ridership potential exists for new, expanded or revisited transit services.
 - The proposed transit service will be safe and comply with local, state and federal law.
 2. **Community Acceptance**
 - The proposed service has community support from the general public, community groups, and/or community leaders.
 3. **Benefit to Population**
 - The proposed transit service serves a significant number of residents where it is needed and would benefit the general public and/or senior and disabled persons as a whole.
 4. **Cost-Effective**

- The proposed transit service will not affect the ability of the overall system of the implementing agency or agencies to meet applicable transit system performance objectives or the State TDA farebox ratio requirement after any exemption(s) period(s) if the service is eligible for an exemption(s) per CCR 6633.2.
 - The proposed transit service, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of LTF, STA, FTA funds, and fare revenues and local support.
5. Consistent with Intent of Existing Transit Service(s)
- Once established, the proposed transit service will not abuse or obscure the intent of existing transit service(s).
 - The proposed transit need should be in conformance with the goals included in the Regional Transportation Plan/Sustainable Communities Strategy, and consistent with the intent of the goals of the adopted Short Range Transit Plan.

WHEREAS, The Madera County Transportation Commission has given consideration to the requirements pursuant to Public Utilities Code, Section 99401.5.; and

WHEREAS, The Madera County Transportation Commission has determined that there are no public transportation or specialized transportation services that are identified in the 2018 Regional Transportation Plan which are not being implemented and/or funded; and

WHEREAS, The Madera County Transportation Commission, pursuant to Public Utilities Code Section 99401.5 has noticed and held a public hearing on April 19, 2023 to receive testimony on unmet public transportation needs; and

WHEREAS, The Madera County Transportation Commission has considered the testimony received at said hearing.

NOW, THEREFORE, LET IT BE RESOLVED, that the Madera County Transportation Commission finds that there are unmet transit needs that are reasonable to meet in FY 2023/24 within the jurisdiction of the City of Madera, there are no unmet transit needs in FY 2023/24 within the jurisdiction of the City of Chowchilla, and that there are unmet needs that are not reasonable to meet in FY2023/24 within the jurisdiction of the County of Madera.

BE IT FURTHER RESOLVED, the Madera County Transportation Commission staff and the Social Service Transportation Advisory Council recommend the following:

1. That the Madera County Transportation Commission finds that there are unmet transit needs that are reasonable to meet in FY 2023/24 within the jurisdiction of the City of Madera.
 - Testimony was received regarding the need for shelters and benches at bus stops. These were found to be unmet transit needs that are reasonable to meet. The City


of Madera is intending to add both shelters and benches to most stops within the next year.

2. That the Madera County Transportation Commission finds that there are no unmet transit needs in FY 2023/24 within the jurisdiction of the City of Chowchilla.
3. That the Madera County Transportation Commission finds that there are unmet transit needs that are not reasonable to meet in FY2023/24 within the jurisdiction of the County of Madera.
4. Maintain existing transit systems in Madera County: The Madera County Connection (MCC) provides inter-city transportation from Chowchilla, Fairmead, Madera, La Vina, Madera Ranchos and Eastern Madera County to Children’s Hospital Central California where a connection can be made to Fresno via the Fresno Area Express (FAX) while the Senior Bus Program and the Escort Service provide transportation to the Eastern Madera County Communities, Madera Metro and the Madera Dial-A-Ride provide transportation services that cover the entire City of Madera, and the Chowchilla Area Transit Express (CATX) provides transportation services that cover the entire City of Chowchilla as well as Valley State Prison.

BE IT FURTHER RESOLVED, the Madera County Transportation Commission finds that the existing transit system meets a continuing transit need and it is reasonable to continue the funding for the existing transit systems.

The foregoing resolution was adopted this 17th day of May 2023 by the following vote:

Commissioner Ahmed	Absent
Commissioner Gallegos	Absent yes
Commissioner Gonzalez	yes
Commissioner Poythress	yes
Commissioner Rodriguez	Absent
Commissioner Rogers	yes
Alternate Commissioner Garcia	yes



 Chairman, Madera County Transportation Commission



 Executive Director, Madera County Transportation Commission